



Bush Kiddz Terms & Conditions

Late Payments

Late payment penalties will be added onto the invoice-able amount in accordance with the Late Payment of Commercial Debts (Interest) Act 1998 and European Directive 2000/35/EC.

Additionally an overdue payment interest rate will also be applied at the rate of 8% above the Bank of England base interest rate on the gross amount due. This will be calculated and added at the daily rate using the following calculation: gross amount due multiplied by the interest rate in force divided by 365 days and then multiplied by the number of days the invoice is overdue. Unpaid invoices and associated late payment penalties and late payment interest amounts can rightfully be handed over for debt collection and will be subject to subsequent charges by the company's nominated solicitor's debt collection service.

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Product Descriptions

Bush Kiddz and its affiliates attempt to be as accurate as possible however we do not warrant that product descriptions or other content is accurate, complete, reliable, or error free. From time to time there may be information on the Bush Kiddz website that contains typographical errors, inaccuracies or omissions that may relate to product descriptions, pricing and availability.

We reserve the right to correct any errors, inaccuracies or omissions and to change or update information at any time without prior notice. (Including after you have submitted your order) We would apologise for any inconvenience this may cause you.

Terms and Conditions for Experiences, Courses and Vouchers.

1. The customer shall fully indemnify Bush Kiddz against any loss to the company arising from any claim made by the owner against the company as a result of any action of the customer whether by way of damage caused to property, failure to pay the owner or in any other way whatsoever.
2. Whilst Bush Kiddz uses its best endeavours to ensure accuracy of all information supplied and details of experiences and courses are given in good faith, no warranty is given as to their accuracy and it does not accept responsibility or liability for any loss or damage resulting from information given or statements made whether orally or in writing.
3. Bush Kiddz can give no guarantee or warranty as to the state or condition of properties of the owners where courses and experiences are run. Bush Kiddz will not be liable for any act, neglect or default on the part of the owners or any other person, or breakdown of any properties, nor for any accident, damage, loss, injury, expense or inconvenience whether to person or property which the customer or any other person may suffer or incur.
4. Bush Kiddz reserves the right to refuse admittance to activities and/or accommodation either on its own account or on behalf of the owners. In such cases all liability of Bush Kiddz and owners shall cease.
5. The customer shall be liable to the owner for any loss, costs, expenses or claims arising from any damage caused to properties by deliberate or negligent act or omission of the customer or of any person in his/her party. If, as a result of such damage, properties need to be repaired or any of the contents need to be replaced then the customer shall be responsible for paying the reasonable costs of doing so.

6. The booking is made on the understanding that the course is available to the customer on the dates stated. If for any reason beyond Bush Kiddz control (e.g. fire, storm damage, illness, terrorism, sale or withdrawal of the land by the owner for any reason etc) the package is not available on the date booked Bush Kiddz will use its best endeavours to provide an alternative experience/course. However Bush Kiddz cannot guarantee that such will be provided and if such cannot be found or is not suitable for the customer then all monies paid by the customer shall be returned in full. Bush Kiddz shall not be liable for any consequential loss, expense, inconvenience or otherwise resulting from such unavailability or unsuitability and the customer shall have no claim against them. The customer shall advise Bush Kiddz within seven days of being offered an alternative experience/course whether or not it is acceptable. If the alternative course is more expensive Bush Kiddz reserves the right to charge the difference in cost.
7. Submission of a signed booking form, internet sale or telephone or email booking with deposit paid by cheque, credit/debit card or Paypal, will be deemed to be an acceptance of these conditions and a confirmation of the details and conditions on the booking form. The person who signs the booking form warrants that he/she is authorised to agree to Bush Kiddz's terms and conditions and is acting on behalf of all persons including those substituted or who join the party at a later date. The person who signs the booking form is responsible for ensuring that all persons in the package comply with the terms and conditions and in all respects.
8. If for any reason the customer is not satisfied with the experience/course, the company must be contacted within 5 working days so that the problem can be rectified immediately. Under no circumstances will Bush Kiddz liability exceed the price paid for the package.
9. The deposit or full price is required with the booking form. If the booking form is submitted eight weeks or less before the commencement of the package then the full payment should be sent with the booking form. If Bush Kiddz cannot accept the booking, the full amount shall be returned within 14 days. If a booking is accepted, the customer becomes liable for the balance of payment for the full period of the package, which must be paid eight weeks prior to the package. When the balance of payment is paid, final details of the package, with administration directions will be forwarded. The brochure prices are cash prices. All deposits are non-refundable. If the customer cannot attend a course and has to cancel within eight weeks of the commencement of the course they forfeit the balance paid or are liable for the balance to be paid.
10. In these terms and conditions: a) The expression " the Owner " shall mean the person or persons who own the land upon which the course takes place. b) The expression " the Customer " shall mean the person who signed the Booking Form. c) The expression "Property" shall mean any land, accommodation or contents thereof or any item owned by the owner. d) The expression "the Company" shall mean Bush Kiddz. The terms and conditions are applicable by UK Law.
11. Participants take part at their own risk and accept that no responsibility for accident or injuries or loss or damage to personal property rest with the supervisory staff, unless proven to be caused by their negligence.
12. When booking provision days or programs a deposit will not be charged. This is due to the nature and payment mechanism of the educational establishments payment system. However following a booking via telephone call, email, booking form or similar, the educational establishment is liable for full payment of the booking if cancelled within 1 month of delivery. Bush Kiddz will endeavour to reallocate staff to other bookings, provision or work placements where possible.