



THE  
**University of Vermont**  
 HEALTH NETWORK  
**Medical Group**



**Telehealth Appointments**

at

 **Heineberg**  
 Community Senior Center



**Confirm email address**

\*If you do not have email, call us and we'll help you create an account and address

**STEP 1**

\_\_\_\_\_

Email Address

\_\_\_\_\_

Username

\_\_\_\_\_

Password

**NOTE:** You may receive a request from UVM Medical Center to do a test online appointment. You can tell them it is not needed as you'll be at our Center.

**Instead, schedule a practice call with us if it is your first time.**

**STEP 2**

**Call UVM Medical Center**

Registration to give them your email address  
**802-847-2830**



**Make Doctor's Appointment**

Call your doctor's office to make your appointment. Tell them it will be a telehealth appointment at the Heineberg Community Senior Center

**STEP 3**

Appointments should only be made when we are open...

**Monday – Friday 9:30am – 2:30pm**

**Note:** Telehealth visits at our center are not for communal illnesses. Our check-in protocols and screening questions will apply.

**Appointment day/time:** \_\_\_\_\_

**STEP 4**

**Call Heineberg Community Senior Center 802-863-3982 Ext 1**

**As soon as possible**

To reserve your telehealth room at our Center

**Receive email from UVM Medical Center Confirming your appointment – save email**

**STEP 5**

**Please arrive at our Center (14 Heineberg Road) at least 15 minutes before your appointment**