

Terms and Conditions for Enrolment at ETIA Academy

September 2024

Welcome to ETIA Academy. The following Terms and Conditions govern your registration and participation in our online educational programs.

The term "you" throughout this policy will now refer to the parent, caregiver, or legal guardian who is responsible for the child. This includes anyone who looks after the child's needs and makes decisions about their health and education. This definition applies to anyone taking on these important responsibilities.

By creating an account and enrolling in our courses, you agree to comply with these terms. Should you disagree with any of the provisions stated herein, you are advised not to use our services.

1. Eligibility Criteria

- To register for an account with ETIA Academy, your child must be aged between 5 and 12 years of age. By proceeding with registration, you affirm that your child meets this age requirement.
- You commit to providing accurate and comprehensive information during the registration process and to update such information as necessary. Failure to provide accurate information may lead to the suspension or termination of your account.

2. Account Security and Responsibilities

- You are solely responsible for the safeguarding of your account credentials, including your username and password. You agree not to disclose your login credentials to any third party.
- In the event of any unauthorized access or use of your account, you must inform us promptly at info@etiaacademy.co.uk. We shall not be liable for any loss resulting from unauthorised use of your account.

3. User Conduct and Responsibilities

You agree to interact with the platform in a respectful and appropriate manner. You must not engage in any conduct that disrupts or interferes with the functioning of the platform, including but not limited to:

- Sending unsolicited communications or spam.
- Attempting unauthorised access to other user accounts or sensitive information.
- Distributing malicious software or engaging in any hacking activities.
- Posting content that is inappropriate, obscene, or offensive.

You are responsible for your interactions with other users on the platform, and we do not endorse or oversee user-generated content.

4. Intellectual Property Rights

- All course materials, including but not limited to videos, documents, assessments, and other educational resources, are owned by ETIA Academy or its licensors. You are prohibited from reproducing, distributing, or modifying any content without obtaining prior written consent.
- Learners are granted access to course materials for personal use only; any commercial use of such content without express permission is strictly forbidden.

5. Course Enrolment Terms

- Upon enrolment in a course, you will have access to course materials for the specified duration outlined in the course description. Access may be revoked upon the completion of the course or if you violate any of these Terms.
- Your enrolment grants you the right to participate in course lessons/discussions, complete assessments, and submit assignments and homework as detailed in the course syllabus. You are expected to fulfil all course requirements and deadlines.

6. Payment Terms

- By signing up, you agree to pay all fees associated with your course enrolment. Payment must be completed in full before access to course materials is granted.
- We accept various payment methods, which are detailed on our payment page. All payments are processed securely through accredited third-party payment processors.
- Course fees are non-refundable unless stipulated otherwise in our refund policy, which can be located at [\[insert link to refund policy\]](#).

7. Termination of Access

- We maintain the right, at our sole discretion, to suspend or terminate your account and access to our platform under circumstances that include, but are not limited to:
 - Violation of these Terms and Conditions.
 - Unauthorised use of our content or services.
 - Any action that jeopardizes the integrity or security of our platform.
 - In the event of termination, access to all course materials and associated privileges will be revoked.

8. Disclaimers

- ETIA Academy endeavours to provide high-quality educational experiences; however, no guarantees are made regarding your personal success, improvement, or job placement following course completion. Outcomes will vary based on individual effort and circumstances.
- We shall not be liable for any technical issues that may prevent you from accessing or completing courses, including server outages or connectivity problems.

9. Limitation of Liability

- To the fullest extent permissible by applicable law, ETIA Academy shall not be liable for any indirect, incidental, special, or consequential damages arising from your utilisation of our services. This includes, but is not limited to, loss of data, profits, or goodwill stemming from interactions with the platform.

10. Amendments to Terms

- ETIA Academy reserves the right to amend these Terms and Conditions at any time. Any updates will be posted on this page, and it is your responsibility to review the Terms periodically for any changes. Continued use of the platform after modifications will constitute acceptance of the revised Terms.

11. Governing Law

- These Terms and Conditions shall be governed by and construed in accordance with the laws of The United Kingdom. Any disputes arising out of these Terms will be resolved according to the dispute resolution process outlined in the subsequent section.

12. Dispute Resolution

- Any disputes arising out of or related to these Terms shall first be addressed through informal negotiation. If unresolved, disputes will be referred to binding arbitration in accordance with the rules of [insert arbitration body]. Each party shall bear its own costs related to arbitration.

13. Contact Information

- If you have any inquiries or concerns pertaining to these Terms and Conditions, please contact us at info@etiaacademy.co.uk. Our support team is committed to assisting you.

By selecting the "Sign Up" button, you acknowledge that you have read, comprehended, and agree to abide by these Terms and Conditions.

Thank you for choosing ETIA Academy. We look forward to supporting your educational journey.