

CERTIFICATE

No. 3592919



This is to certify that the IT Service Management System of the company

EUROPEAN IT FIRM BG Ltd.

55 Petar Parchevich Str.
1000 Sofia
Bulgaria

has been assessed and found to be in compliance with the Standard

ISO/IEC 20000-1:2018

applicable to

Design, development, marketing, implementation, testing, integration, maintenance, and updating of IT systems, service management systems, cloud systems and services, GIS/GPS systems and data, websites, digital information portals, mobile applications, and customer modules.

Sale, distribution, installation, integration, and maintenance of hardware equipment, software licenses, and comprehensive IT solutions, technical support, quality assurance, and customer service.

Provision of related consulting, training, business analysis, project management, and other ancillary services.

Development of an information system for creating and storing electronic documents in employee personnel files.

The certificate has been issued under No. **3592919** for the registration period from 20 November 2025 to 19 November 2028.
The first certificate date of issue is 20 November 2025.

A blue ink signature of the approving authority.

Approved by



A blue ink signature of the printing authority.

Printed by



validity code: **4C1E51A5-50B**

Check the validity of this certificate using this code at www.ll-c.info