

Insurance and Patient Billing Policy

* For all appropriate patients, an Ignite® test order form and the patient's insurance information are required to begin the process.
* Prior to starting a test, if Ignite® determines that a patient will have any financial responsibility, the patient will be notified to discuss what financial options are available to them.
* If no patient out of pocket cost is expected, the test will begin as ordered.
* Patients with insurance can expect to receive an Explanation of Benefits (EOB) from their insurer. This is NOT a bill. If a patient has any questions about the EOB, the patient can contact the number below with any concerns.

For questions or more detail about financial assistance or payment plans, call 1-888-847-5472 or email billing@igniteproteomics.com