

CLAIMS MANAGEMENT REVIEW

CLAIMS MANAGEMENT CHECKLIST TO CONFIRM YOU'RE NOT OVERPAYING		Yes	No	N/A
1.	All Claims are periodically diared, reviewed and documented.			
2.	Adjusters and supervisors have manageable claims caseloads.			
3.	Workers' Comp claims with potential for subrogation are identified and pursued.			
4.	Comp claims with a potential for fraud are identified and pursued.			
5.	Litigation control is practiced and managed on all workers' comp claims.			
6.	Changes to the Claims Status (changes in reserves, closure of claims) are done timely.			
7.	Claims ultimately close within 10-15% of reserved amounts.			
8.	Reserves on Unit Stat filings match claims file amounts.			
9.	All open case claims reserves are adjusted on a timely basis.			
10.	Excessive claims reserve recoveries or salvages have been detected.			
11.	Payments to injured workers are sent accurately and timely.			
12.	Claims are reviewed and the potential fraudulent compensation is identified and pursued.			
13.	Claim expenses are provided accurately and timely.			
14.	Payment is accompanied by adequate supporting documentation.			
15.	Supervisors review claims files on a regular periodic basis.			
16.	In-house personnel are used to reduce insurance company's legal expenses.			

It's our job to make sure the check you write is right!



