

Amanda's Creature Comfort's CIC

Private Booking Agreement

By signing this document, you agree to abide by the following statements, so complying with our health and safety policy, and welfare of the animals.

1. Total guest numbers for the whole event will not exceed the number of guests specified for your chosen event (as noted on our website activities information page), whether being actively involved with the hiring of the animals or not.
2. NO balloons, 'banger's, whistles or other shall be permitted in the same room/area where the animals are based. Any of these found in or near the animals, Staff of Amanda's Creature Comfort's CIC will ask for their removal.
3. If it is noted upon arrival/start of the event, that more than the agreed number of guests are in attendance, payment of £15 per unagreed guest will be asked for. If payment is not made before the event begins, then Amanda's Creature Comfort's CIC reserves the right to refuse completion of the booking with full balance payable on the day if not fully paid prior. If full payment is not received, then legal action will be taken.
4. The venue in which the animal handling event will take place in, MUST have appropriate heating to maintain the animal's welfare in not allowing their temperatures to drop below 18C (for exotics), 15C (for mammals/birds). If this was to happen, a heating source must be sought for, i.e. nearby hot water source/ portal heater, otherwise Amanda's Creature Comfort's CIC reserves the right to stop the event and leave the premises.
5. The venue used for the owl experience MUST be inside, with doors and window closed to reduce animal escape.
6. All guests must be made aware prior to the animals' arrival, to **maintain their distance from the animals at all times**, unless invited up to meet them by a member of Amanda's Creature Comfort's staff team. Guests will be asked to back away if they approach prior to staff invitation.
7. Under the new Standards of modern zoo practice for Great Britain (2025), birds of prey are not to be touched by members of the public. We can however allow the public to hold a bird of prey on a handling glove which will be provided by staff of Amadna's Creature Comfort's CIC.
8. If the indoor venue allows for it, and our owl is not displaying any signs of discomfort or distress, we will attempt to fly her with the participants between our staff and individual.
9. PPE will be provided for participants when handling the owl, owl food, and owl pellets.
10. All guests will be asked to sign a photograph permissions form prior to the event starting. Due to this, it is advisable that your guests arrive a minimum of 10 minutes prior to the animal handling session starting. Safeguarding is paramount to Amanda's Creature Comfort's CIC, and so the choice of the responsible adult will be respected. If guests are late to the event which has now started, the appropriate adult must sign the photograph permission form before their child/children can join.
11. **All guests/appropriate adults MUST take full responsibility for the child/children** whilst the animals are in attendance. Amanda's Creature Comfort's CIC does not take responsibility for any accidents occurring to unsupervised children of any age.
12. The room will be addressed before we begin on our safety rules and behaviours we would like to see when around our animals to keep both participants and animals safe and happy during our time with you.

Please sign and send back to Amanda's Creature Comfort's CIC within 3 days of receiving for your booking to go ahead.

Full Name:

Signed:

Date: