

COVID SAFETY POLICIES

This is a special time of year and we want to keep you and your families, as well as our staff as safe as possible. Please read and follow our safety guidelines for visiting Mill Creek Santa this year.

- Masks Required. Use appropriate Personal Protective Equipment
- Maintain social distancing (+6ft) at all times
- Contactless check-in is available. A designated Mill Creek Santa employee will be stationed in line, checking customers in via a tablet. This employee, or an additional employee, will also be filling out the customer's order card.
- We will ask customers to arrive as close to their reservation time as possible. We will not check customers in if they are earlier than 10 minutes, provided there are already customers or a queue.
- Customers will be asked a series of COVID-related questions upon check-in to insure health and safety of all parties. Service may be refused.
- We ask that groups be no larger than 5.
- For infants and babies unable to sit up on their own, the support of a family member will be required.
- The customers will not need to physically interact with our POS, and our staff will not need to interact with their card.
- Hand sanitizer, PPE, hand soap, and disinfectant spray and wipes will be readily available throughout the venue.
- At our location where pets are allowed, visitors must keep them on a leash or hold the animal.
- Employees must take temperature prior to reporting for work, following CDC/State Guidelines for thresholds
- If an employee begins to feel unwell, they will be removed from the schedule for two weeks, or until a negative testing for COVID can be provided. If a customer feels unwell prior to, or during their reservation, service will be refused. Rescheduling, and cancellation of reservation can all be managed within the app or via simple SMS or Email interactions.

MILL CREEK SANTA