



Health Guarantee & Agreement

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This Agreement is between (Seller) Bear Creek Maltipoo and the said buyer as signed at the bottom. It is agreed between and seller and the buyer as follows:

Description of puppy sold to buyer to the terms of this agreement is as follows:

PUPPY'S ORIGINAL NAME:	BREED: MALTIPOO
DOB:	GENDER: FEMALE
SIRE'S NAME:	COLOR:
DAM'S NAME:	MICROCHIP #992000000

Our health guarantee is a legally binding contract between said buyer and seller.

Conditions of Sale: Seller guarantees that at the time of delivery/pick up, the puppy is in genetically good health. Your puppy will be examined thoroughly by one of our vets. He or she checks the pup from nose to tail. If a problem is discovered, it WILL be reported to you before you get the puppy!

Deposits are non-refundable if you back out. Seller can opt to refuse sale for the sake of the puppy's best interest.

The buyer has **three business days** from the time of receipt of the puppy to have the puppy examined by a licensed veterinarian (we will extend through a Monday if bought on a weekend). THIS IS MANDATORY. Should your vet's opinion differ from ours and the puppy is found to have a life-threatening congenital issue, you must discuss with seller immediately. Written proof of examination must be provided to the seller. Any request to return the dog to the seller for a full refund must be made within this time period and may only be requested should the dog prove to have a life-threatening genetic condition. A second opinion may be required if diagnosis is questionable. If your second opinion vet agrees with your vet, we will provide buyer with a replacement puppy or refund of purchase price after the dog is returned to seller at buyer's expense. Replacements will be offered for similar valued puppy. NO REFUNDS given if you surrender the puppy back for non-health related reasons. This guarantee will be terminated if the dog is not examined within the allotted time. Shipping expenses are not refunded, and return is the responsibility of the buyer.

At first sign of puppy distress or illness the buyer must take puppy to a licensed veterinarian AND call the seller. If the puppy has not eaten at all in the first 24 hours, call us immediately! Upon arrival all veterinary care and its associated costs are the sole and exclusive responsibility of the buyer. Stress induced illnesses such as hypoglycemia, colds or diarrhea from traveling/stress/transitioning are not covered.

Policy on Health Issues found BEFORE Departure or Pickup:

Reserving a puppy weeks or months in advance makes it difficult for us to know the health of the puppy until it is old enough to be vet checked. Even though our parent dogs are vet approved and tested, a health issue can still happen just like with human babies. After the pup's exam, we will disclose any abnormal findings by our vet. We are always honest with our buyers and wouldn't want any surprises at your vet check after purchase. You may opt to get your deposit back at this time and refuse this puppy or apply your deposit to another future puppy. We feel that if you are paying for a puppy, then it should have good genetics. If our vet finds the following at the first vet check, these are the deductions given. Any other findings must be discussed between buyer/seller. Any discount given on a condition, will void future claims for that condition.

Hernias: Umbilical Hernia -\$100 Discount, Inguinal (Groin) -\$100 each. You can have these small hernias repaired at the time of spay/neuter and they might even go way OR you can opt to have my vet repair them before you get the puppy (with no discount.) We do prefer to wait so that the puppy doesn't have 2 separate surgeries. The umbilical hernias are more common, are in about 5% of our pups and is caused by the mother pulling the cord too tight at birth. The inguinal hernias are not very common at all. We rarely see them and if we do, most of them go away by the time of sterilization.

Underbite: These can be common in the mix puppies when you have a large parent in the background and a small parent. Our parents all have good bites. I have never had a puppy with an underbite require surgery or have any difficulty eating. It is just a minor cosmetic flaw, nothing to worry about. It can get better or worse as the puppy grows.

Heart Murmur: Grade 2 half price, Grades 3 or 4 (unfit for sale). Rarely find these! Our parents are OFA Cardiac approved.

Luxating Patellas (loose kneecap more common in small breeds): Grade 1 Patellas - \$100 off each, Grade 2 Patellas -\$250 each, Gr 3-4 Patellas (unfit for sale) Patellas can be loose at this young age and can tighten up on their own with more exercise and strength as they grow. I have found vet's opinions on patellas and gradings can vary widely! From one to two degrees of grading. These are not common. But they still can happen because toy/miniature poodles carry this.

If our vet finds a loose knee (luxating patella) at puppy's first vet check here prior to departure, that means it is a genetic trait passed on and you will be given the opportunity to get your deposit back or choose another puppy.

Luxating patellas are covered if found at first two vet checks (here and your vet.) However, luxating patellas found AFTER the first two vet checks are NOT covered under our guarantee because they can be caused by injury. These events should not happen with a young pup with growing bones: jumping off a high surface like couch, bed or out of a vehicle, running for miles to exercise with you, excessive stairways, even running on slick floors like hardwood or tile can weaken their knees/hips and not give the support needed while growing. Our parents are Patella certified but you can still find this in the smaller boned breeds. If my vet deemed the knees good and your vet says they are loose, then a third unaffiliated vet opinion will be required.

Policy on Health Issues found AFTER first 2 vet checks:

Our genetic health guarantee covers death from a heart, liver or kidney condition. If the puppy **dies of a GENETIC disease within the first year of life**, the seller will provide a refund or replacement puppy within 12 months. In order to receive a replacement puppy, the buyer must have a necropsy performed at their state lab and report proving the genetic disease sent to one of my veterinarians. Failure to comply will receive no compensation. Shipping is not covered. Proof of microchip required to verify identity of said dog.

THIS HEALTH GUARANTEE IS EXTENDED TO THREE YEARS OF AGE WITH CONTINUATION OF NUVET VITAMINS. This is imperative to your dog's nutritional health and long-life, that we ask you to continue their Life's Abundance All Life Stages dry kibble and NuVet supplements for the life of the puppy or the minimum of 3 years to extend this health guarantee to three years of age. IF YOU CHOSE TO NOT TO GIVE THE SUPPLEMENT, YOU WILL ONLY HAVE A ONE YEAR GUARANTEE. After age three we recommend you use the NuVet Joint Plus formula to prevent joint related health issues. In order to avoid paperwork, you will need to order both Life's Abundance All Life Stages dry kibble and the NuVet from this link <https://bearcreekmaltipoo.com/nutrition> found on the Nutrition page of seller's website. Using the links provided, they will keep up with all purchases and we can access them if you have a claim against this health guarantee.

ANY VET BILLS THAT THE BUYER INCURS WILL NOT BE PAID BY THE SELLER, NO EXCEPTIONS. If your puppy arrives with a stress related stool issue, parasite or a cold, please provide the diagnosis from your vet to us immediately and we will provide medications to you via priority mail. **NO VET BILLS WILL BE PAID.** Some vets will overcharge their clients and do unneeded medications, tests and procedures! Arkansas vet care is fairly affordable, unlike NY, NJ, CA, etc. We sell our puppies at a reasonable price but cannot absorb outlandish vet charges. Our health guarantee is for hereditary, genetic faults with HEART, LIVER, KIDNEYS, not for stress related issues or accidents. By signing below, you (buyer) understands that you (buyer) are responsible for all vet care and understand the seller does not offer any type of reimbursement for this. The maximum BEAR CREEK MALTIPOO will cover on any claims with this guarantee is only up to the price of the puppy.

Puppies are **sold as pets and buyer must agree to neuter the male dog by six months or spay females by nine months of age.** Exceptions can be made if pup is undersized at that age but must be reported to seller. Any dog not sterilized by the above ages will void this health guarantee in full. Any pet purchased that is not sterilized and is found to be used for breeding will be in breach of this contract and is punishable by law and you will be required to pay for breeding rights, which is usually double the puppy price. We will not risk the puppy's health by giving breeding rights to inexperienced pet owners. You will need to provide copy of vet spay or neuter certificate. If for any reason you need to rehome your puppy, you MUST contact BEAR CREEK MALTIPOO first! Puppies CANNOT be surrendered to an animal shelter for any reason. Pup cannot be resold without the authorization of BEAR CREEK MALTIPOO. We will help you rehome your puppy. We understand that life changing events may make this necessary.

Seller will do all that is required for up-to-date vaccinations and deworming protocols but seller cannot warrant against common puppy conditions such as hypoglycemia (low blood sugar from not eating), cold/kennel cough, allergies, protozoan type parasites (i.e. coccidia or giardia); nor genetic conditions that are not deemed life threatening.

PARVO and VACCINATIONS: Please wait until you have had your puppy for one week before adding a new vaccination. Puppies can get parvo from other dogs or ground where other infected dogs have pooped. Parvo is most common in puppies 2 to 6 months old and can be fatal. Most of our puppies can leave here at 8-9wks old. This means that they have only had 2 of their required boosters. Parvo incubation period is 6-9 days. We will only guarantee against parvo for 6 days - **IF YOU DO NOT** expose puppy to these things: other animals, public ground such as at airport, rest areas, grass, dirt, floor at vet's office, dog parks, pet stores, gas stations etc.

Assume every dog at the vet is SICK. Assume every surface at the vet is contaminated. Do not touch the other dogs and do not let strangers touch your dog! Even the people's hands can have parvo on them! Ask if the table AND scales have been sanitized. If the scale has not been, ask for them to clean it or for a piece of newspaper. I do not even use the provided ink pen at the reception desk!

Other exclusions to this guarantee: reactions to vaccines, over vaccinating, food or environmental allergies, reactions to flea/tick top spots treatments. Seller does not guarantee the coat, color, size, temperament of puppy or previous AKC ancestors DNA (which is out of our control).

Full and Final Agreement

The parties agree that this writing represents the entire agreement between them and that no other representations have been made regarding the puppy described above. This guarantee is non transferrable.

This contract shall be governed by the laws of the State of Arkansas and in Howard County.

BUYER INFO:

Buyer's Name	Puppy Price \$
Street Address	Add'l Chgs/Fees
City, State & Zip	GRAND TOTAL
Phone #	Deposit Paid \$
Email	BALANCE DUE
Please be sure to initial bottom of both pages	Notes or Exclusions: NONE

I have read and agree to the terms of this contract by signing below:

X _____
Buyer Signature

X _____
Date Signed

X _____
Seller Signature,

Risa Krantz, Bear Creek Maltipoo

THANK YOU!