

29 January 2024

Mr. Reece Storme Ferrara

Via email : Reece.Storme@protonmail.com

Dear Mr. Ferrara,

FEEDBACK/COMPLAINT DATED 18 JANUARY 2024

Thank you for your correspondence of 18 January 2024. The Magistrates' Court of Victoria is committed to improving the experience of court users. I have made enquiries with the Senior Registrar responsible for the Heidelberg Magistrates' court, with respect to your complaint.

I can confirm that a representative for Mehernaz Bowler, Bowler & Co by the name of Hayden Brodie appeared in your matter. The matter was a straight remand based on the verbal submission of Mr. Brodie, who stated he was an agent acting for Bowler & Co.

I can confirm the court file noted an appearance from Ms. Bowler which was crossed out and Mr. Brodie had been written in its place. Courtlink (case management system) states Ms. Bowler acted for the accused, however the audio recording confirms a Mr. Brodie appeared and he "states they are acting as an agent of Ms Bowler."

As previously mentioned, the court file has an amended appearance of Mr Brodie with Ms Bowler crossed out.

Regarding your requests for documentation, I understand that you have been provided with a certified extract and advice relating to requesting a copy of the court audio recording. However, given it was outside the 12-month timeframe, it "may" not be available.

I can confirm that this is the correct advice that is provided to all court users. Audio recordings can be provided on payment of a fee and completion of the relevant form. You can find more information about requests for documents and recordings, including the 12-month limitation, on the MCV website: <https://mcv.vic.gov.au/going-court/documents-and-recordings>

I am unable to comment in relation to concerns relating to the conduct of a Judicial Officer or Victoria Police. If you would like to make a complaint, please refer to the information provided via the links below.

- Complaints relating to the conduct or capacity of judicial officers:
<https://www.judicialcommission.vic.gov.au/complaints/how-to-make-a-complaint>
- Complaints relating to the conduct of Victoria Police:
<https://www.police.vic.gov.au/complaint-form>
- Complaints relating to public sector corruption and police misconduct:
<https://www.ibac.vic.gov.au/report>

For any further enquiries relating to your matters, I encourage you to make contact with the Heidelberg Magistrates' Court registry.

The Magistrates' Court strives to deliver a high level of customer service to all of its users and sincerely regrets that your experience on this occasion may not reflect this.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Alyson Neilson', with a stylized loop and a horizontal line extending to the right.

Alyson Neilson
Senior Manager Court Operations - Metropolitan
Magistrates' Court of Victoria