

COATES Cabinet

## RESOURCE CENTER INFORMATION KIT ORCASCRC.ORG

Programs & Services

The Orcas Community Resource Center serves the heart of our community by connecting Orcas Islanders with resources to help with housing, utilities, food, medical and mental healthcare, transportation, goal setting and more.

If you or someone you know needs help, please contact us.



### Housing & Energy Assistance

### Rental Assistance

Short-term rental assistance as available for qualifying islanders

**Utility Assistance and Weatherization** Power, heat and home energy savings application assistance

**Low-Cost Communications** Affordable phone and internet service application assistance



### Bilingual Assistance

OCRC services available in English and Spanish



### Financial Assistance

**DSHS Application Assistance** Food, cash and child-care benefits application assistance



### Health & Medical Services

Health Insurance Apple Health and income-based insurance enrollment assistance

#### Medical Financial Assistance

A helping hand with area hospital/facility program applications

#### **Mental Health**

Low-cost care program for underinsured or uninsured residents and mental health/substance abuse referrals

#### Dental, Vision and Hearing

Applications for affordable care programs



## Household Services

**Coates Cabinet Hygiene Bank** No cost monthly allocation of hygiene and household products

**Coates Closet** Coats, gloves and hats

#### **Clothing and Household Items**

In partnership with local resale shops through community donations

**Shoe Drive for Kids** Annual partner program providing shoes for Orcas Island children



### Transportation Assistance

Income based no-cost ferry tickets and taxi fare



DSHS SNAP Food Benefits Program application assistance

**Food Access** Referrals and applications for partner food/nutrition programs

**Snacks & Hot Drink Service** Soup, coffee, tea and water for those in need



### **Education Services**

Kindergarten Transition Program Readiness program to prepare children for kindergarten



Community Report



We foster a healthy community by connecting Orcas Islanders with services to thrive and achieve equitable well-being The Resource Center provided **14,175** life-changing services to over **600** households in **2023** 

Averaging 57 meaningful connections daily!



HOUSING SUPPORT - 5,615 services Assistance with rent/mortgage, utilities, & household goods



**HEALTH & MEDICAL - 3,730 services** Mental health/substance abuse referrals, insurance & financial assistance applications



## **TRANSPORTATION - 2,675 services**

Ferry tickets, taxi fare, & other travel assistance



# **FOOD ACCESS - 2,155 services** Food program referrals / applications & hot meals



## **BILINGUAL** services

Spanish speaking households facing language barriers accounted for 10% of total services

# You can help. Donate now!

- visit orcascrc.org
- scan the QR code
- mail a check today



🔀 PO Box 931, Eastsound, WA 98245 360-376-3184



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**A YOUNG FAMILY STRUGGLING WITH EXPENSES** sought help through the Resource Center. Staff invited them to participate in our Coates Cabinet hygiene bank program - where they received diapers, baby wipes and other household items, which are normally very costly. This put more funds back into their household budget to get them through a rough patch.

**A LONGTIME ISLANDER** experiencing significant physical and mental health barriers found themselves facing eviction. Resource Center staff helped them plan for and secure a rental payment plan as well as apply for rental assistance to cover a portion of their past due rent.

**A RECENTLY DIVORCED PARENT** felt overwhelmed adjusting to covering monthly bills on their own. Resource Center staff helped them apply for and receive utility assistance to reduce mounting balances and ease their transition to a one-income household.

> It feels great to have so much support in our community. OCRC has definitely lessened our burden during a stressful time for our family. The Orcas community is beyond blessed to have an amazing place like the Resource Center.

AN ISLANDER FACING MENTAL HEALTH CHALLENGES reached out while having difficulty maintaining housing and addressing medical issues. With help from our Licensed Independent Clinical Social Workers in office, they have made great strides! Now maintaining employment, chipping away at much-needed medical appointments, and on track with medication - they find their quality of life greatly improving.

**A LOCAL FAMILY** had trouble staying on top of expenses after a medical emergency caused temporary loss of wages. Resource Center staff were able to help with medical transportation, provide partial mortgage assistance and support them with personal hygiene/household items to stretch their dollars further.

**AN ISLANDER EXPERIENCING HOMELESSNESS** came to us looking for help with housing, steady employment, and support in working towards stability. Through their own determination and the Resource Center's resourcefulness, we assisted them in securing housing. They continue to meet weekly with a social worker, and now have a steady income at a job that plays a key role in the support of our community.





In 2023, the Resource Center provided 14,175 life-changing services to over 600 households for an average of 57 daily connections. Here's how your support makes a difference . . .

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I am so humbled by your compassionate team. I am grateful knowing there's help out there for these life situations that we have no control over. Thank you!

I was surprised with the consideration shown to me by OCRC staff. It's not easy to fall down and pick yourself up again. You were a great help in doing that! I was able to receive food and utility/rental assistance. Thank you!



This program has saved me for sure! Thank you for connecting islanders with affordable access to mental healthcare.

> The utility assistance programs you offer are truly amazing. Thank you for helping with these applications!

During these troubling times the Resource Center offers a safety net to many islanders in need. Your services are truly a gift to our island community.

Thank you from the bottom of my heart to your staff and donors for the life changing help with my critical medical needs. The Orcas Community Resource Center is truly the heart of Orcas.

You helped renew faith in myself and my ability to live, work, prosper, and contribute to this beautiful Orcas community.

These are just a few of our island neighbors touched by generous community support. Please consider giving a gift today - scan here!



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### DONATE

Online - orcascrc.org (consider setting up a recurring donation) Mail a check to the address below Scan the QR code provided here



### IN-KIND CONTRIBUTIONS

Drop off new/unused personal care or cleaning products for our Coates hygiene/household program -(toilet paper, paper towels, diapers, baby wipes, deodorant, laundry soap, etc.) or winter gear (jackets, hats, gloves, socks, scarves, etc.)

## ORCAS ISLAND COMMUNITY FOUNDATION FUNDS

### Designated

Provide assistance for islanders in need of housing, utilities, food, healthcare transportation and more.

### Facilities

Support Resource Center facilities - including a permanent home.

### Endowment

Support the ongoing work of the Orcas Community Resource Center and help strengthen our future.







Orcas Island Community Foundation | oicf.us | 360-376-6423

## VOLUNTEER

If you'd like to learn more about the Resource Center or specific volunteer opportunities, please reach out to erin@orcascrc.org to schedule a personal tour.

Your support is life-changing and forever in our hearts. Your generosity is making it possible for us to move forward with rebuilding our lives.

Our Mission: We foster a healthy community by connecting Orcas Islanders with services needed to thrive and achieve equitable well-being.



374 North Beach Road PO Box 931 Eastsound, WA 98245 360-376-3184 orcascrc.org

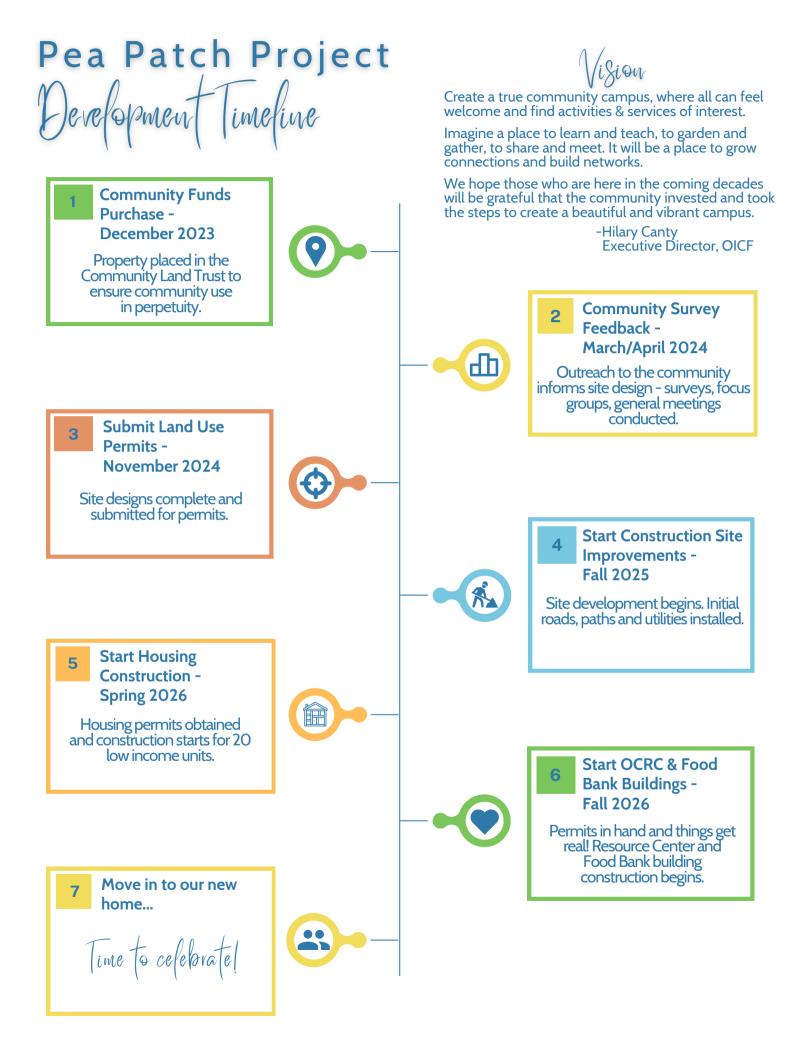
a Safety Netfor Islanders

Here are a few ways your gift can be used to help island neighbors in need...



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### OLLABORATION



We foster understanding and empathy by embracing diverse perspectives and challenging preconceived notions.

We promote an inclusive culture where our clients, colleagues, and community partners share responsibility for achieving goals together.

Jur Mission:

We foster a healthy community by connecting Orcas Islanders with services to thrive and achieve equitable well-being.



We celebrate the strengths and unique qualities of each individual. We honor the feelings, wishes, traditions,and rights of everyone we encounter.



We recognize the difficulties our clients and community face. We offer help with kindness and care.



- Purposefully expand social services for the Orcas community
- Strengthen local presence and community outreach
- Be a change agent Advocate for policy & resources that can have positive impact across Orcas and San Juan Island County
- Strengthen our organizational financial sustainability & capacity
- Put a plan in place for a permanent location for the organization