

OPALCO Energy Assistance Application

all information is kept strictly confidential

*** Please fill out completely – required information indicated by asterisk**

*OPALCO Account # _____ Date _____

*Name _____ Phone _____ Cell Phone _____

*Physical Address _____

*Mailing Address _____

*Email Address _____

*Monthly Rent or Mortgage payment \$ _____ *Total Monthly Income \$ _____

*Names & ages of all household occupants:

Name _____ Age _____ Name _____ Age _____

Name _____ Age _____ Name _____ Age _____

Name _____ Age _____ Name _____ Age _____

Can attach separate document for additional members

*Are you receiving any of the following assistance (**documentation must be attached**)? Please check all that apply:

- ☐ Rental Assistance
- ☐ Supplemental Nutrition Assistance Program (SNAP)
- ☐ Free/Reduced School Lunch Program
- ☐ Apple Health (MEDICAID)
- ☐ Social Security Disability (SSDI)
- ☐ San Juan County Senior/Disabled Tax Exemption Program
- ☐ Low Income Home Energy Assistance Program (LIHEAP)
- ☐ Project PAL
- ☐ Other (please specify): _____

**Please note, there may also be assistance available for internet service.
Contact Rock Island Communications to learn more (www.rockisland.com).**

I certify that all information provided is true and correct to the best of my knowledge. I understand that OPALCO reserves the right to reduce the amount of credit on my account based on available funding and direction from the Board of Directors. I am aware that any false information provided will disqualify my account for future assistance, and any previous credits will be reversed, and subject to normal collection procedures. I understand that Energy Assist is subject to change and that I must renew my application by April 30th of each year to continue receiving the bill credit.

*Member Signature _____

OPALCO Office use

Date Received _____ Approved Y N Auth _____ Amount _____

Renewal Y N

How do I qualify for the program?

You must currently be on the standard Residential rate, and have qualified for assistance through another program for low-income households (see list on other side). If you verify that you are active with another source of assistance, you will qualify for the Energy Assistance Credit. Once the application has been processed and approved, the rate will be effective on your next bill.

How much do I get?

- 1-person household: \$31.41/month
- 2-person household: \$37.41/month
- 3-person household: \$43.41/month
- 4-person household: \$49.41/month
- 5-person household: \$55.41/month
- 6+ person household: \$61.41/month

*Note: these are the 2021 credits. Each year the OPALCO board adjusts the amount in conjunction with annual rate setting.

Is there an income limit?

The Energy Assist program is not based on income, but simply participation in other programs that serve low-income households. If you participate in a program that is not listed on the application, please contact us to see if you qualify. If you do not participate in any other programs, we encourage you to contact your local family resource center or assistance agency to find out where you may qualify for help.

How is the program funded?

The program is funded through rates as a separate line item on each co-op member's monthly bill. Everyone pays the Energy Assistance line item – even those who receive a credit.

Will the PAL program continue?

Yes – the PAL program will continue, funded from voluntary co-op member donations. PAL provides help ONE TIME each year when members are in a pinch. Qualified members are eligible for both PAL and the Energy Assistance Credit.

How long does the program last?

The program is year-round, and you will need to renew your application each year by April 30th. Changes may be implemented with or without notice, include increasing or decreasing credits on the rate depending on the number of participants.

Members must renew their application by April 30th each year

To renew your Energy Assist credit, you must fill out a new application each year and turn it into your OPALCO office by April 30th. Applications are available online or at your local OPALCO office. All Energy Assist participants are renewed in May, regardless of when you started.

For more information, please contact Member Services: (360) 376-3500

Email: EnergyAssist@opalco.com

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