



Do you know what your IT company is doing for you

1. Are they offshoring your support?
2. How many times does your tickets get escalated?  
How much time is wasted with the wrong tier of support?
3. Does your invoice show you details of all the work they do
4. Do their fixes start with the extreme like pc or profile rebuilds
5. Does your current IT provider meet all your needs

#### Piedmont Technical Experts

1. 100% Local Support
2. Engineers with 20+ years of experience.
3. Detailed Invoices
4. Our support method is to minimize impact to end users whenever possible.
5. With senior level engineers we have worked with most technologies or know the resources to give clients the best experience



#### Our Approach

1. We want to establish an ongoing long term relationship with all our clients
2. When clients talk with one of our engineers they are always working with a senior level engineer
3. We right size each solution for each client
4. We provide our clients with technically sound solutions.
5. Our services will add value to any sized organizations.

#### Next Steps

1. Contact Piedmont Technical Experts for your quote for services.
2. [sales@piedmonttechnicalexperts.com](mailto:sales@piedmonttechnicalexperts.com)