



Cancellation Policy

Should either party wish to end this Service Agreement and Support Services they must give the other party up to a month's (or 14 days) notice.

The Service Agreement may be terminated as a result of a failure to pay for services provided or expenses incurred. If you fail to pay **Accessible Care** invoices for supports and expenses that you have previously agreed to pay, you will receive a reminder. If payment is not made by the due date, we will contact you to discuss the problem and see if we can resolve the matter (for example, by establishing a direct debit payment plan). If invoices remain unpaid after 60 days, or an agreed payment plan is not established, this may result in the Service Agreement being terminated.

Accessible Care reserves the right to terminate or withdraw supports under the following conditions: You have not paid the Service Payment and do not pay these amounts within 60 days of receiving an overdue notice. If you act in a manner that is deemed violent or aggressive and have posed a risk to one of the Accessible Care Employees.

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