4 Stages of The Sales Enablement Continuum

STAGE 4

INNOVATIVE



- Multiple SE initiatives and reoccurring optimization meetings
- □ Leadership promotes and reinforces SE culture
- □ Company communication: newsletter, recognition and awareness
- □ Training invested in social selling and EQ skills enhancement

STAGE 3

REFORMED



- □ Standardized SE initiatives with repeatable mechanisms in place
- □ Proactive identification and solutioning process inefficiencies
- □ Cross-functional SE execution and problem resolution, includes post-sales roles
- □ Formal sales coaching and skills application training

STAGE 2

CONTROLLED



- □ Defined SE discipline for high impact cases only
- □ CRM technology used
- □ Sales training & strategy is linked to organizational outcome
- □ Sales Content management is updated for practical application

STAGE 1

DISORGANIZED



- □ SE Initiatives are random, misconfigured, and vague
- □ No KPI systems and unmonitored valuation gaps
- □ Sales training is subpar, onboarding & low employee retention
- □ Customer facing team is deployed with little vision