

FOREST COUNTY RESOURCE DIRECTORY 2026

The ADRC (Aging and Disability Resource Center) can assist you finding: Adaptive Equipment, Advanced Directives, Alzheimer's & Dementia Services, Assisted Living, Caregiver Support & Services, Health Promotion Classes, Home Delivered Meals, Home Modifications, Housing Options, VA Services, Housekeeping Services, In-Home Personal Care Services, Medicaid (Title 19), Medicare, Part D & Supplements, Nursing Homes, Support Groups, Memory Cafe' & Dementia Education, Social Security, Senior Dining Sites, Transportation Services, Volunteer Opportunities and Youth Transitional Services along with many other resources.

Our Staff

ADRC Specialists help the general public, with a special focus on older adults & people with disabilities. We offer information & access to a wide range of community supports & helps connect people to programs & services.

Our Dementia Care Specialist provides information & support for people living with dementia & their caregivers, to ensure the highest quality of life possible while living at home.

Our Disability Benefit Specialist assists older adults & people with disabilities, helping them locate & navigate a wide range of community services, educating people about options & connecting them to programs and services, including public & privately funded supports.

Our Elder Benefit Specialist provides services for individuals ages 60 & older, focusing on Medicare, insurance & guiding clients through the complex world of benefit programs, in some cases, under the supervision of an attorney.

RESOURCES

ADRC (AGING AND DISABILITY RESOURCE CENTER)

300A S. Lake Avenue, Crandon, WI 54520

715-478-2015

Web – www.fcagaing.com

ADVOCACY ORGANIZATIONS

Clients Rights Office WI Department of Health Services

201 E Washington Ave, Madison, WI 53707

608-266-1865

The Clients Rights office serves individuals receiving services for developmental disability, mental health, and substance use. Individuals may receive these services in a variety of inpatient & outpatient settings, including adult family homes, clinics, community based residential facilities, facilities operated by the WI Department of Health Services & group homes. Inmates, emergency room patients & single-person provider clinic patients are not served by the Client Rights Office.

Disability Rights Wisconsin

1502 W Broadway, Monona, WI 53713

800-928-8778

Disability Rights Wisconsin provides advocacy for people with disabilities who have been discriminated against, neglected, abused or denied a needed service or program based on a disability.

Family Care and IRIS Ombudsman

800-928-8778

Family Care and IRIS Ombudsman provides assistance for people ages 18-59 who are currently enrolled or are eligible but not yet enrolled in Family Care, Family Care Partnership, or IRIS. They provide information on consumer rights, seek ways to resolve issues through informal

strategies, assist in filing complaints for formal appeals & grievances, provide technical assistance or representation for administrative hearings, work collaboratively with Wisconsin Department of Health Services on due process problems or on issues that impact enrollees & provide education at community forums or presentations about the Ombudsman program and consumer rights in Family Care and IRIS.

Long Term Care Ombudsman

1402 Pankratz St. Madison, WI 53704-4001

608-246-7013

Responds to complaints and problems of residents or recipients of long-term care, such as care in a nursing home, community-based residential facilities & services of managed long-term care programs.

Web www.dhs.wisconsin.gov/publications/p0/p00088m.pdf

GWAAR (Greater Wisconsin Agency on Aging)

1414 McArthur Road, Madison, WI 53714

608-243-5670

GWAAR provides information, training and resources needed to develop advocacy skills.

AGING SERVICES

Forest County Office on Aging

300A S. Lake Ave., Crandon, WI 54520

715-478-3256

Web www.fcaging.com

Email officeonaging@co.forest.wi.us

Offer many supports to the elderly, including:

Family Caregiver Support Program to help alleviate caregiver stress

Home Delivered Meals

Bus Transportation

Newsletter

Senior Exercise Classes

Volunteer Driver Service

ALZHEIMERS DISEASE, DEMENTIA & MEMORY LOSS

Caregiver/Dementia Support Groups
ADRC of the Northwoods, Forest County
844-306-2422

ALZHEIMERS

Alzheimer's Association of Greater Wisconsin (24-hour help line)
800-272-3900

Alzheimer's Informational Websites
www.alz.org/wi
[Wisconsin Family Caregiver Support Programs](#)

CRISIS & SUICIDE

Dial 988
Web [Suicide Prevention | Wisconsin Department of Health Services](#)

Veterans Crisis Line
Dial 988 then press 1
800-273-8255 Press 1

DENTAL SERVICES

Bridge Community Health Center
Antigo Dental Clinic
1111 Langlade Road, Antigo, WI 54409
715-627-4383

This clinic provides necessary services to all patients, regardless of their ability to pay.

A Sliding Fee Discount Program is available for patients who qualify.

North Lakes Community Clinics
Iron River
7665 US Hwy 2, Iron River, WI 54847
715-372-5001

North Lakes Community Clinics accept those with private insurance, Badger Care, or those with no insurance. They also have a Sliding Fee Scale for patients who qualify.

NorthLakes Community Clinic-Lakewood
15397 Hwy. 32, Lakewood WI 54138
715-276-6321

Potawatomi Health and Wellness Center
8201 Mish Ko Swen Drive, Crandon, WI 54520
715-478-4300

Monday - Friday 8:00 am-5:00 pm

The Health and Wellness Center provides comprehensive services in a state-of-the-art clinic, to all patients, with a focus on health, disease prevention & education. A Sliding Fee Discount Program is available to qualified individuals.

Family Health Center Rhinelander Dental Center
2268 North Shore Drive, Rhinelander, WI 54501
715-420-1400

The Rhinelander Dental Center serves all patients, regardless of ability to pay or insurance status (uninsured/underinsured, private pay and commercial insurance). A dental payment assistance program is available to help patients that have limited income and have out-of-pocket dental expenses. The dental payment assistance program is available for services provided at the dental center, and it helps with Forward Health approved services.

Wisconsin Dental Association

Offers Donated Dental Services program for qualified individuals
Individuals on Medicaid, BadgerCare, BadgerCare Plus or Forward Health are not eligible.

Web www.wda.org/wda-foundation/programs

DISABILITY RESOURCES

Division of Vocational Rehabilitation
731 1st St, Wausau, WI 54403
715-261-8760

Headwaters, Inc
1441 E. Timber Drive, Rhinelander, WI 54501
715-369-1337

Inclusa
300 S. Pelham Street, Rhinelander, WI 54501
877-622-6700
Office is open by appointment.

Lakeland Care
232 S Courtney Street, Rhinelander, WI 54501
877-227-3335

ENERGY ASSISTANCE

Energy Services Forest County
300B S. Lake Avenue, Crandon, WI 54520
715-245-2400

The primary mission of Energy Services, Inc. is to provide limited-income families with the services and assistance necessary to prevent and or alleviate energy-related emergencies from occurring, while promoting initiatives that result in a family's long-term self-sufficiency. In addition to heat and power assistance, ESI has partnered with local energy, water & emergency rental assistance providers to help prevent homelessness.

HEARING RESOURCES

Aspirus Rhinelander Clinic
Audiology Department
715 361 4700

Caption Call
844-951-4336
Phones for people with hearing issues.

Hearing Advantage, LLC
181 S. Anderson Street, Rhinelander, WI 54501
715-727-0341
www.hearingadvantagerhinelander.com

Hearing Industries Association, Inc.
202-975-0905

Office for the Deaf and Hard of Hearing
Social Service Organizations
1 W Wilson St, Madison
608-261-7823

Office for Deaf and Hard of Hearing
Web www.dhs.wisconsin.gov/odhh

Telecommunications Equipment Purchase Program (TEPP)
608-231-3305
Assists people with disabilities to purchase equipment they need to order for use of basic telephone services.

Tri-County Communication Services
609 Central Avenue, Florence, WI 54121
715-528-4350
Web www.tricountyaudiology.com
Speech, language & hearing services.

HOMEOWNER SUPPORT

Foundation for Rural Housing
PO Box 314, Oregon, WI 53575
608-238-3448
Web www.wisconsinruralhousing.org

Email wrh@wisconsinruralhousing.org

Critical Assistance programs: Delinquent Rent, Security Deposit, Mortgage Assistance, Utility Assistance & Property Tax Assistance.

Northwoods Housing Regional CDBC Program

BG & Associates

Barbara J. Gabrielson, Owner

313 Prospect Street, Bear Creek, WI 54922

715-752-4620

Email barb.gabrielson@gmail.com

USDA Rural Development

Wisconsin Rural Development State Office

5417 Clem's Way

Stevens Point, WI 54482

Phone: 715-345-7600

Web www.rd.usda.gov/wi

United States Department of Agriculture

Web www.rd.usda.gov/wi

MEALS/MEALS ON WHEELS

Forest County Department on Aging

300A S. Lake Ave., Crandon, WI 54520

715-478-3256

Web www.fcaging.com

Email officeonaging@co.forest.wi.us

Offers Meal Sites and Home Delivered Meals

Meal Sites

Additional Meals on alternating Wednesday's Please look at the website or pick up an ADRC Newsletter for more information.

Armstrong Creek Community Center

7860 Old 101 Road, Armstrong Creek, WI 54103

Sharon Gile (Bobo), Meal Site Manager 715-674-3532
Meal Site 715-336-2218
Serving on Tuesday at 11:30 am.

Crandon Community Building
601 West Washington Street, Crandon, WI 54520
Debbie Brock, Meal Site Manager 920-946-3020
Meal Site 715-478-3040
Serving on Monday at 12:00 pm.

Laona Senior Citizen Center
5277 Linden Street, Laona, WI 54541
Peggy Alderton 715-889-3116
Serving on Thursday at 12:00 pm.

Wabeno Town Hall
4473 N. Branch Street, Wabeno, WI 54566
Linda McEwen 715-889-0123
Serving on Monday, Tuesday & Wednesday at 11:30 am.

FOOD PANTRIES

Armstrong Creek Pub Food Pantry
7860 Old 101 Rd, Armstrong, WI 54103
715-366-2767
1st Monday of the month from 9:00am - 11:00am

Christian Food Pantry
Open to everyone regardless of income
Wednesdays 8:30am – 1:00pm
17963 Hwy 32, Townsend WI, 54175
715-850-0768

New Hope Food Pantry & Shelter
601 N. Summit Avenue, Crandon, WI 54520
715-478-2730
Offering food & some personal hygiene items
Mondays/Wednesdays 11:00 am; Fridays 5:00-7:00 pm

FORWARD HEALTH

Miles Forest County Unit

833-319-3091

Web- www.access.wi.gov

BadgerCare Plus, FoodShare & Medicaid.

HEALTH CLINICS/PHYSICAL THERAPY

Aspirus Crandon Clinic

400 W. Glen Street, Crandon, WI 54520

715-478-6300

Forest County Health and Wellness Center

5416 Everybody's Road, Crandon, WI 54520

715-478-4300

Sokaogon Chippewa Community Health

3144 Van Zile Road, Crandon WI 54520

715-478-5180

Health in Motion Physical Therapy

501 W. Lincoln Street, Crandon, WI 54520

715-478-6168

HEALTH DEPARTMENT

Forest County Health Department

200 E. Madison Street, Crandon, WI 54520

715-478-3371

Email healthdirector@co.forest.wi.us

Web www.forestcountypublichealth.org

The Forest County Health Department offers many different programs to help in people's everyday lives, including operating a Community Garden, Resource and Crisis Hotlines & emergency preparedness. Adult services include blood pressure & TB skin test, along with the Wisconsin

Well Woman's Program, which provides preventative health screening services to women with little or no health insurance coverage.

ASSISTED LIVING FACILITIES

Assisted Living is a type of housing designed for people who need various levels of medical and personal care.

Living spaces may be individual rooms, shared quarters or sometimes small apartments. Services are offered to assist the resident with daily living, including meals, personal care & monitoring of medication, Facilities often try to foster a homelike setting to promote independence.

Country Terrace Minocqua
Minocqua, WI
715-356-1171

County Terrance of Wisconsin
Tomahawk, WI
715-224-3701

Cumberland Heights
Rhineland, WI
715-365-6789

Evergreen Terrace
Antigo, WI
715-623-0423

Grace Lodge
Rhineland, WI
715-365-1234

Lakewood Assisted Living
Lakewood, WI
715-276-1680

Milestone Senior Living
Rhineland WI
715-202-6719

NewCare, Inc.
Crivitz, WI
715-854-2717

Friendly Village
Rhineland, WI
715-365-6832

NURSING HOME FACILITIES

Nursing homes, also called skilled nursing facilities, provide a wide range of health & personal care services. Their services focus on medical care more than most assisted living facilities. These services typically include nursing care, 24-hour supervision, three meals a day & assistance with everyday activities.

EastView Health & Rehab
Antigo, WI
715-623-2356

The Bay at Nu Roc
Laona, WI 54541
715-674-4477

Friendly Village Nursing and Rehabilitation
Rhineland, WI 54501
715-365-6832

Rennes Health and Rehabilitation Center
Rhineland, WI 54501
715-420-0728

HOME CARE AGENCIES

Home care agencies provide needed, non-medical services in your home. They both offer a wide range of services, including companionship, household chores, shopping & assistance with personal care such as bathing, dressing or transportation. The Home Care Agencies listed here offer services in Forest County, however service ability may depend on staff availability & service needs.

Almost Family
715-735-6490

Helping Hands Senior Home Care Services
715-362-4625

Christian Servants Home Care
920-940-8030

Senior Hearts Home Care
715-363-7008

My Way Home Services
414-295-1535

Stay at Home Care, LLC
715-437-0157

HOMELESS SHELTERS/HOMELESS ASSISTANCE

New Hope Food Shelter and Transitional Housing
601 N. Summit Avenue, Crandon, WI 54520
715-478-3669

www.newhopeshelter.net

New Hope Shelter and Transitional Housing is a short-term emergency residential program that provides homeless families, single women and single men with up to 90 days of shelter & case management services. The facility has 10 beds with a sleeping capacity of 13, divided between two efficiency-style apartments.

Northwoods alliance for temporary housing, Inc.
204 W. Frederick Street, Rhineland, WI 54501
715-369-9777

www.nathnorthwoods.com

Frederick Place is a 16-bed Emergency temporary shelter for families, men & woman who are experiencing homelessness.

Their service area includes Forest, Langlade, Lincoln, Oneida and Vilas Counties. New residents admitted on a “first come, first serve” basis, depending on bed availability. During the resident intake process individuals must participate in alcohol & drug testing and a criminal background check.

NEWCAP

NewCap offers numerous crisis programs for individuals & families who experiencing homelessness or are in danger of homelessness. Screening is done by a coordinated entry specialist via the agency’s 800 number.
800-242-7334

Rapid Re-housing Program

This program targets individuals/families who are literally homeless. It is to assist homeless persons living on the streets or in an emergency shelter transition as quickly as possible into permanent housing.

Tenant Based Rental Assistance Program (TBRA)

Provides rental assistance to individuals/families experiencing homelessness or those at imminent risk of being homeless.

HOUSING ASSISTANCE

Antigo Housing Authority
535 Third Avenue, Antigo, WI 54409
715-623-57687

www.antigohousingauthority.com

Serves Langlade County

Rhineland Housing Authority
411 W. Phillip Street, Rhineland, WI
715-365-7979
Serves Oneida County

Foundation for Rural Housing
PO Box 314, Oregon, WI
888-400-2984

www.wisconsinruralhousing.org

A funder of last resort, providing critical help with delinquent rents, security deposits, mortgage, utility & property tax assistance.

SUBSIDIZED HOUSING - Forest County

Subsidized housing means the government offsets a portion of the monthly rent, making housing more affordable for moderate to low-income individuals, or those on fixed incomes, like seniors.

Acorn Apartments

508 W. Washington Street, Crandon, WI 54520
715-394-2012 or 888-276-0246

Annual income must be within the income ceiling for Forest County.
Rent is 30% of tenant's monthly income.

Fairfield Homes

400 East Elm Street, Crandon, WI 54520
715-362-7855

HUD subsidized & available to individuals 62 years of age or older, handicapped & disabled.

Glenview Senior Apartments

607 N. Prospect Avenue, Crandon, WI 54520
608-822-7368 or 800-938-3229

Low-income housing, with rent based on 30% annual gross income.

Park Avenue Apartments

711 N. Park Street, Crandon, WI 54520
715-478-5030

Beech Street Apartments
5255 Beech Street, Laona, WI 54541
800-944-4866

Harris Street Apartments
4746 Cherry Street, Laona, WI 54541
715-262-2360
Income based apartments. Tenant pays electric bill.

Orchard Ridge Apartments
1761 & 1765 Maple Avenue, Wabeno, WI 54566
608-822-7368 or 800-938-5648
Low-income housing, with rent based on 30% of annual gross income.

Wabeno Heights Apartments
4650 N. Branch Street, Wabeno, WI 54566
800-944-4866
Low & moderate income families, elderly persons & persons with disabilities are eligible to live at this property.

HOSPICE SERVICES

Aspirus Comfort Care and Hospice Services
520 North 32nd Avenue, Wausau, WI 54401
715-847-2424

Compassus
303 W. Upham St. Suite 200, Marshfield, WI 54449
715-301-7260

LEGAL SERVICES

Disability Rights Wisconsin
1502 W Broadway, Monona, WI 53713
800-928-8778

Disability Rights Wisconsin provides advocacy for people with disabilities who have been discriminated against, neglected, abused, or denied a needed service or program based on a disability.

Lawyer Referral & Information Services-State Bar of WI
800-728-7788

Does not provide referral for pro-bono or reduced rates. Services are to help you figure out if you need a lawyer & how to proceed if you do. Operated by GWAAR, the Guardianship Support Center responds to requests for information through a toll-free helpline or by email.

Wisconsin Judicare, Inc.
401 N 5th ST., Wausau, WI 54403
855-947-2529

A non-profit law firm that's mission is to provide legal assistance to those who otherwise cannot afford it. Serves low-income individuals in 33 northern counties as well as Native Americans throughout the State.

MEDICAL EQUIPMENT

American Home Patient
800-959-8017

Aspirus Home Medical Equipment
5450 Stewart Avenue, Wausau, WI 54401
715-847-2545

Good News HELP Project
1106 N. 5th Street, Wausau, WI 54403
715-843-5985

Offers short term/long term loan, low-cost rental or donation of medical equipment. Items generally available include hospital beds, mattresses, wheelchairs, commodes, toilet seat risers, walkers, bath benches, canes & crutches.

Home Medical
3416 E. Main Street, Merrill, WI 54452
715-536-2525

Nativity of our Lord Thrift Shop

436 N. Brown Street, Rhinelander, WI 54501

715-362-2665

Accepts & sells donated of canes, walkers, wheel walkers & wheelchairs.

Nativity Pine Lake Thrift Store

4293 River Road, Rhinelander, WI 54501

715-369-2044

Accepts & sells donated canes, walkers, wheel walkers & wheelchairs.

MEDICARE AND MEDIGAP

Medicare

800-633-4227

Web www.medicare.gov

Web gwaar.org/educational-videos-for-medicare-outreach

Turning 65 in the new future, here are educational videos with basic Medicare options and information.

Medigap Hotline

800-242-1060

Web www.longtermcare.wi.gov

Guidance on Medicare Supplements, Medicare Advantage Plans, COBRA and other health insurance.

Guidance on Part D and Prescription Drug Helpline

855-677-2783 (for 60 and older)

Web www.longtermcare.wi.gov

MENTAL HEALTH/COUNSELING

Mental Health Crisis Line

888-299-1188

Available any time day or night.

Confidential over-the-phone crisis intervention for people experiencing emotional distress.

Human Service Center

705 E. Timber Drive, Rhinelander, WI

715-369-2215

Outpatient mental health & AODA counseling; psychiatric care.

Aspirus at Crandon

1630 N Chippewa Dr., Rhinelander, WI

715 361-2805

Grace Biblical Counseling Center

106 W. Madison Street, Crandon, WI 54520

715-784-6140

Available to anyone regardless of church affiliation.

Forest County Potawatomi Health and Wellness Center

715-478-4300

Transitions Center, LLC

715-365-6696

Outpatient counseling for individuals, couples & families of all ages for mental health & drug/alcohol problems.

Medicaid and private pay accepted.

NEWCAP

NEWCAP Program Assistance & Programs

Main Office

1201 Main St, Oconto, WI, 54153

920-834-4621

PAYEE SERVICES

A representative payee, or substitute payee, is a person who acts as the receiver of United States Social Security Disability or Supplemental

Security Income for a person who is not fully capable of managing their own benefits, i.e. cannot be their own payee.

Beneficial Rep Payee Services

1439 Lyndale Avenue, Eau Claire, WI 54701
715-831-9349

House Calls

1921 Talen Street, PO Box 361, Menomonie, WI 54751
888-232-6475

Payee Services Inc.

390 Red Cedar Street, #R, Menomonie, WI 54751
715-233-0203

Social Security Representative Payee Program

800-772-1213

Assists in finding a representative payee if you are concerned that someone you know becomes incapable of managing or directing the management of his or her benefits.

PERSONAL EMERGENCY RESPONSE SYSTEMS OPTIONS FOR LIFELINE & LIFE ALERT COMPANIES

Connect America

1-800-619-9114

Web www.connectamerica.com

Freedom Alert

1-800-519-2419

Web www.freedomalert-911.com

Lively

1-800-918-8543

Web www.lively.com

Life Alert

800-360-0329

Web www.lifealert.com

Lifeline

800-635-6156

Web www.lifeline.com

VRI

1-800-860-4230

Web www.vricares.com

SENIOR ASSISTANCE

Senior Care Assistance Program

800-657-2038

Web www.dhs.wisconsin.gov/seniorcare

SeniorCare is a program for Wisconsin residents who are 65 or older. The program helps seniors pay for prescription drugs & vaccines. To enroll in SeniorCare, you must be: A Wisconsin resident. A U.S. citizen or qualifying immigrant. 65 years or older

Senior Medicare Patrol

888-813-0974

Web www.smpwi.org

Senior Medicare Patrol programs, or SMPs, help Medicare & Medicaid beneficiaries prevent, detect and report health care fraud.

SOCIAL SECURITY AND SUPPLEMENTAL SECURITY INCOME

SS (Social Security)

2023 Navajo Street, Rhinelander, WI 54501

TTY: 800-325-0778

Web www.ssa.gov

SSI (SUPPLEMENTAL SECURITY INCOME)

800-772-1213

TRANSPORTATION OPTIONS

DAV (Disabled American Veterans)

715-369-6227

Runs Wednesday & Thursday to Iron Mountain VA Medical Center.

Call for Reservations.

Transport pick-up locations are:

Crandon at the Courthouse

Laona at the Volunteer Fire Station

Cavour at the Corner of 8 & 139

Armstrong Creek at Maplewood Villa Assisted Living

Forest County Potawatomi Community

715-478-4779

55 years + & Handicapped

Daily routes Crandon to Carter.

Northwoods Mobility Services

715 453 2929

Non-Emergency, ambulatory.

MTM

866-907-1493

Medical Transportation for Medicaid

For Forest County Area

VETERAN'S SERVICES

Forest County Veterans Office

200E. Madison Street, Crandon, WI 54520

715-478-3722

Email robbkopljen@co.forest.wi.us

Veteran's Service Office provides information and assistance in obtaining state and federal veterans benefits.

VISION IMPAIRMENT

Blind/Visually Impaired

608-266-3109

Web www.wcblind.org

NVISION Milwaukee Eye Surgeons

16650 W Bluemound Road, Suite 400B, Brookfield, WI 53005

414-377-5550

<https://milwaukeeeyesurgeons.com/>

April 24, 2026