

• TULSA POOL BOYS •

LEAK DETECTION & REPAIR

— 918 417 2065 —

1

Underground Pool Plumbing Price Match Terms & Conditions

1. Eligibility Criteria

- The competing bid must be from a licensed and insured pool repair company.
- The competing bid must be in writing, itemized, and on the company's official letterhead.
- The competitor must operate within our service area to ensure fair market pricing.
- The competitor's bid must include the same scope of work, materials, and warranty terms as our proposal.
- The price match must be requested before accepting our estimate and signing a contract.

2. Required Documentation

To qualify for the price match, the client must upload:

1. A copy of the competitor's official bid, including all itemized details.
2. Clear, recent photos of:
 - The pool (full view).
 - The equipment pad (pump, filter, heater, etc.).
 - The surrounding area where the underground plumbing work will take place.
 - Any exposed plumbing or visible leaks, if applicable.

Failure to provide adequate photos may result in denial of the price match request.

3. Timeframe for Price Match Requests

- The competitor's bid must be dated within the last 30 days of our proposal.
- The price match request must be submitted before work begins.

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2

4. Exclusions & Limitations

The offer applies only to underground plumbing repairs, including:

- Leak detection & repair
- Pipe rerouting or replacement
- Main line repairs
- Suction & return line repairs

The price match does not apply to:

- Equipment installation (pumps, filters, heaters, automation, etc.).
- Above-ground plumbing modifications.
- DIY contractors, unlicensed providers, or cash-only jobs.
- Competitor discounts, promotions, coupons, or bundled deals.
- Estimates that exclude necessary permits, warranties, or guarantees.
- The price match does not apply retroactively to jobs already started or completed.
- The price match applies only to the final agreed-upon price before taxes and fees.

5. Adjustments & Value Considerations

- If the competitor's bid meets all conditions but excludes important factors (e.g., warranty, premium materials, better plumbing layout), we reserve the right to adjust our bid to match the true value, not just the price.
- If a competitor offers a lower quality service, we may decline the price match but will provide a detailed explanation.

6. How to Submit a Price Match Request

- Clients must email or upload a scanned copy of the competing estimate along with the required photos.
- Requests will be reviewed within 48 hours before final approval.
- We reserve the right to approve or deny any price match request at our discretion.