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**TRANSPORTATION:** It is important to get your balloons home or to your event as soon as possible. Balloons can pop when exposed to hot metal objects such as the outside of the car or seatbelt parts. Do not put balloons into a hot car or leave balloons in a hot parked car.

We recommend turning on the air conditioning to allow the temperature of the car to come down before placing the balloons inside. Do not leave your car unattended while it is turned on. If air conditioning is not available, you may want to open your doors and allow the car to ‘air out’ for a few minutes. Traveling with your windows partially down creating a small cross breeze can be helpful. Balloons may escape if the window/s are opened too far.

Bags should be used for transport only and balloons should be in the bag for no longer than an hour. Extended periods of time in bags can reduce the balloon float time for helium balloons.

**WEATHER:** Outdoor celebrations are popular during summertime, and we understand balloons can be a large part of your events décor, however unless the weather is completely calm, your balloon will move with the wind, deflate in the rain, and can pop with the hot sunshine, unfortunately this is how balloons work with nature so we cannot guarantee that they will be able to sustain outdoor climates.

If you are throwing an all-day outdoor party or weekend event, you will want to take extra precautions to preserve your balloons.  Balloons for outside use, should not be put out until just before the event. At the end of the day bring them indoors, so they are not left out all night.

When exposed to outdoor conditions, balloons will oxidise, and clear balloons become cloudy quickly.

**TEMPERATURE:** Helium is sensitive to temperature changes. Cold air causes the helium to shrink, which makes the balloon appear to deflate, although it still floats. Heat can cause the helium to expand and the balloon to burst, especially for foil balloons as the material is non-stretchable.

For helium balloons to last longer a cool room of 20°C is recommended.

It is important to avoid hot places/surfaces (e.g. car boot, radiators, hot sun or metal surfaces).

Avoid direct sunlight as the balloons may pop within an hour. The same result may occur indoors if balloons are exposed to direct sunlight through windows.

**CHILDREN AND PETS:** If you live with children or pets, store your balloons in a room that they cannot access when unsupervised. Uninflated or burst balloons can present a choking hazard and should never be left with children without supervision. Store balloons away from pets to ensure that they cannot get themselves tangled with balloon ribbons or accidentally ingest popped balloons and any confetti inside.

**DISPOSING:** To properly dispose latex or foil balloons you should cut the end of the balloon with scissors to release any air or helium that remains, and then discarding them in your household bin.

**HELIUM CAN KILL. NEVER INHALE HELIUM FROM A BALLOON OR LEAVE A CHILD ALONE AROUD HELIUM.**

**NEVER release balloons into the environment.**

**BALLOON CARE**

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**DISCLAIMER**

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**HELIUM BALLOONS**

**11 Inch Latex Balloons**: The standard party balloon will stay floating for 8 – 12 hours depending on heat and humidity. We treat our latex balloons with ‘Hi Float’, a solution allowing these balloons to have an average float time of around 2 days with a maximum of 1 week.  Exposure to warm temperatures can reduce the float time. This solution cannot be used on clear balloons.

**3 Foot Latex Giant Balloons:** Giant balloons float for an average of 24 – 48 hours. Wiith added ‘Hi Float’ and the correct temperature our balloons can sometimes last weeks!

**18″ Foil balloons:** Foil balloons stay afloat for an average of 3-5 days. They may float for longer but will start to appear more deflated as they lose helium.

**Orbz balloons:** Tend to stay afloat around 48 hours, however they have been known to last up to a week depending on the care.

**Bubble balloons:** Bubbles have an average float time of 1 week. They have been known to last around 3 weeks however the balloon begins to wrinkle.

**Clear latex:** These balloons cannot be treated with a solution for longer float time, these tend to contain confetti/feathers which add extra weight to the balloon causing them to be the first balloons to drop. The average float time is around 8-12 hours.

Hi-Float is a safe, nontoxic, water soluble and biodegradable solution that is used to extend the float time of latex balloons. Please note we do not use hi-float in our clear and confetti balloons, and they will deflate within 8-12 hours.

**AIR BALLOONS**

Our air-filled balloons can stay fully afloat for around 2-4 weeks with the correct care.

**If you have any questions regarding the terms and conditions, disclaimer, or balloon care please contact us, and we will be happy to help.**

**FLOAT TIMES**