

**BALLOON DISCLAIMER**

At Eventive celebrations we use only the best quality balloons and brands available on the market, however due to the fragile nature of balloon products, we will not be held responsible for the condition of items after they have been delivered to you in good condition.

Including, but not limited to:

Damage, leakage, burst, improperly handled, wrongly stored, exposure to hot or cold temperatures, exposure to outdoor elements, exposure to sharp edged items or other environmental factors such as children and pets.

Please see our balloon care guide to get the most out of your balloons.

**BALLOON WARNING:** Children and animals can choke or suffocate on uninflated and popped balloons. Children and animals can become tangled in the string and ribbon. **ADULT SUPERVISION IS REQUIRED AT ALL TIMES. DISCARD ALL BROKEN BALLOONS INSTANTLY.** Eventive celebrations accepts no responsibility if an incident occurs. Rental stands are not to be touched to avoid any injuries.

**HELIUM WARNING:** Helium deprives the body of oxygen.If helium is inhaled you may experience breathing difficulties, light-headedness, nausea, low blood pressure, chest pain and headaches. **Inhalation of helium can also cause death**.

**AT NO POINT SHOULD HELIUM BE INHALED.** Eventive celebrations accepts no responsibility for yourself, guests, or venue staff who may inhale helium.

**DISCLAIMER**

**TERMS AND CONDITIONS**

**DEPOSITS**

A deposit may be used for certain orders with the full payment due before the delivery date. **ALL PAYMENTS AND DEPOSITS ARE NON-REFUNDABLE.**

Our rentals require a small safety deposit that will be refunded once the item has been collected with no damages.

**HOME DELIVERY**

Before you order we will arrange your delivery date and time that suits your celebration best. You will need to provide your full address and contact information for your delivery. If you are not at the location at your delivery time, we will need to leave within 5 minutes of waiting to ensure our next deliveries are not affected. A refund will not be provided however if we have time in our schedule to re arrange that day, we will for an extra delivery charge.

**HOTEL/VENUE DELIVERY**

It is not our responsibility to ask a venue for permission to decorate or have access. It is your responsibility to provide the correct address, date, and access times once it has been confirmed with the venue. **Please ask wherever possible for a wide range of access times.** If we are unable to gain access or are unable to find a venue due to inaccurate or incomplete details, this may result in the diary slot for your function being cancelled with no refund.

**Please read over this carefully, it is your responsibility to ensure all details are correct and that you understand and agree to the information provided before continuing with your purchase.**



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