

BIRTHDAY FAQ

1. Click the [REGISTER HERE](#) link to find our available party days/times and to schedule your birthday party. Our parties are available on Saturdays and Sundays based on availability.
2. How much are the parties and is there a deposit? Yes, we require a \$75 non-refundable deposit to book your birthday party at Spark Athletics Highlands. Please see our website for party description, options and pricing.
3. When is the remaining balance for my party due? Your party balance is due the Friday prior to your party weekend. Party booker should have a credit card on file and the card will be charged automatically on Friday. If the card is not on file, and we cannot reach you on Friday, a \$50 convenience charge will be added to your party cost.
4. When do I have to confirm how many kids we are bringing? Party booker will be called one week prior to the birthday party to confirm the number of guests. The number of guests confirmed one week prior is what the party booker will be charged (please note: if more kids show up than what was confirmed, your account will be charged \$20 additional for each kid over the original booked party allotment).
5. What happens when we arrive? Parents/Guests will be greeted by our Party Host and directed to our online waiver form. ALL party participants must fill out the waiver form to enter the gymnastics and ninja areas. Your guide will show you to the tables for set up and help greet your guests as they arrive.
6. ALL attendees must have a waiver on file to participate. We offer two options for waivers for party goers.
 1. Create an account with us and go through the digital waiver and policies at www.sparkathleticshighlands.com.
 2. Fill out the online waiver at the counter (the guardians/parents for EVERY child must fill out one of the waivers to participate in the gym).
7. Are adults allowed in the gym area? No. We only allow the birthday child's parents in the gym area to take photos and videos. Absolutely NO parents are allowed on the equipment to ensure safety of all attendees.
8. What should party guest wear? We recommend comfortable athlete attire with no jewelry. Socks are needed for trampoline fun.
9. What food items can we bring? We have three tables and a countertop to set up for your party. We can comfortably seat 21 children with tables and chairs. Guests can bring any food items and cakes they prefer.
10. When can I set up for my party? Parents are invited to arrive 15 minutes before their scheduled time to set up any theme decorations.
11. What do you provide for the party? Spark Athletics Highlands will provide a safety certified coach to direct your play time in the gym and keep the kids safe (approximately 1 hour). In addition, this instructor will help with guiding the kids to the table area and will help with serving kids food/cake items and assist with present opening details (approximately 30 minutes). If you do not have a theme birthday preference, Spark Athletics Highlands will provide generic party supplies (plates, napkins, silverware, cups, etc.)