

ALPHA IT SALES & SOLUTIONS MONTHLY SUPPPORT PLANS COMPARISON:

Monthly Support Plan Description (Per Location)	BASIC PLAN	PREMIUM PLAN	PREMIUM PLUS PLAN	VIP UNLIMITED PLAN
Phone Support	X	X	X	X
Remote Login Support Whenever Possible	X	X	X	X
Weekly Critical Server Updates		X	X	X
Cloud Backup for Computers on the Plan Total Sapce	500GB	1TB	1TB	1TB
Onsite Service Hours Included Per Month	1HR.	4HRS.	8HRS.	Unlimited as Needed
Antivirus Firewall Protection (Symantec Endpoint Protection)			X	X
Remote Router/WIFI Reboot – Remote Network Monitoring Requires Purchase of Router and WIFI AP's		X	X	X
Number of Computers Included	Up to 5	Up To 5	Up To 5	Minimum 5
Monthly Cost	\$295	\$395	\$495	\$145 Per Computer
Addon's	\$40 Each Additional Computer	\$35 Each Additional Computer	\$30 Each Additional Computer	