

Website Terms and Conditions

Matrix BPO Ltd

Last updated: 18/11/2025

1. Introduction

By using the website of Matrix BPO Ltd (“we”, “us”, “our”), you agree to these Terms and Conditions. If you do not agree, you must stop using the Site immediately.

2. Company Information

Matrix BPO Ltd

Registered in England & Wales

Company Number: 16859860

Registered Office: 16 Kings Road, Feltham, TW13 5AU

Email: info@matrix-bpo.co.uk

Website: www.matrix-bpo.co.uk

3. Use of the Website

You must not use the Site for unlawful, fraudulent, or harmful purposes. You must not attempt to damage, hack, overload, or misuse our systems or content.

4. Intellectual Property Rights

All content on the Site is owned by Matrix BPO Ltd or its licensors. You may not copy, reproduce, modify, or exploit any content without written permission.

5. Website Content and Accuracy

Content is provided for general information. We do not guarantee accuracy, completeness, or uninterrupted access. We accept no liability for reliance on Site content.

6. Third-Party Links

We are not responsible for the content, accuracy, or security of third-party websites linked from our Site.

7. Limitation of Liability

Matrix BPO Ltd is not liable for indirect, incidental, or consequential losses, including loss of business, revenue, or data. This does not exclude liability for death, personal injury, or fraud.

8. User-Submitted Information

Information you submit must be lawful and accurate. We reserve the right to remove any harmful or unlawful submissions.

9. Privacy & Cookies

Your use of the Site is governed by our Privacy Policy and Cookie Policy.

10. Prohibited Activities

You must not attempt unauthorised access, disrupt the Site, use bots or scrapers, impersonate others, or violate any laws.

11. Availability of the Website

We do not guarantee continuous availability. We may suspend, modify, or discontinue the Site at any time.

12. Indemnity

You agree to indemnify Matrix BPO Ltd against claims, damages, or losses arising from your breach of these Terms.

13. Changes to These Terms

We may update these Terms at any time. Continued use of the Site indicates acceptance of updated Terms.

14. Governing Law

These Terms are governed by the laws of England and Wales. Disputes are subject to the exclusive jurisdiction of the English courts.

15. Contact Information

Matrix BPO Ltd

Email: info@matrix-bpo.co.uk

Website: www.matrix-bpo.co.uk