

## **Website Terms and Conditions**

Matrix BPO Ltd

Last updated: 18/11/2025

### **1. Introduction**

By using the website of Matrix BPO Ltd (“we”, “us”, “our”), you agree to these Terms and Conditions. If you do not agree, you must stop using the Site immediately.

### **2. Company Information**

Matrix BPO Ltd

Registered in England & Wales

Company Number: 16859860

Registered Office: 16 Kings Road, Feltham, TW13 5AU

Email: [info@matrix-bpo.co.uk](mailto:info@matrix-bpo.co.uk)

Website: [www.matrix-bpo.co.uk](http://www.matrix-bpo.co.uk)

### **3. Use of the Website**

You must not use the Site for unlawful, fraudulent, or harmful purposes. You must not attempt to damage, hack, overload, or misuse our systems or content.

### **4. Intellectual Property Rights**

All content on the Site is owned by Matrix BPO Ltd or its licensors. You may not copy, reproduce, modify, or exploit any content without written permission.

### **5. Website Content and Accuracy**

Content is provided for general information. We do not guarantee accuracy, completeness, or uninterrupted access. We accept no liability for reliance on Site content.

### **6. Third-Party Links**

We are not responsible for the content, accuracy, or security of third-party websites linked from our Site.

### **7. Limitation of Liability**

Matrix BPO Ltd is not liable for indirect, incidental, or consequential losses, including loss of business, revenue, or data. This does not exclude liability for death, personal injury, or fraud.

### **8. User-Submitted Information**

Information you submit must be lawful and accurate. We reserve the right to remove any harmful or unlawful submissions.

### **9. Privacy & Cookies**

Your use of the Site is governed by our Privacy Policy and Cookie Policy.

#### **10. Prohibited Activities**

You must not attempt unauthorised access, disrupt the Site, use bots or scrapers, impersonate others, or violate any laws.

#### **11. Availability of the Website**

We do not guarantee continuous availability. We may suspend, modify, or discontinue the Site at any time.

#### **12. Indemnity**

You agree to indemnify Matrix BPO Ltd against claims, damages, or losses arising from your breach of these Terms.

#### **13. Changes to These Terms**

We may update these Terms at any time. Continued use of the Site indicates acceptance of updated Terms.

#### **14. Governing Law**

These Terms are governed by the laws of England and Wales. Disputes are subject to the exclusive jurisdiction of the English courts.

#### **15. Contact Information**

Matrix BPO Ltd

Email: [info@matrix-bpo.co.uk](mailto:info@matrix-bpo.co.uk)

Website: [www.matrix-bpo.co.uk](http://www.matrix-bpo.co.uk)