

# Please note our new location!

**Lymphatic Health Center**  
142 South Cardigan Way, Unit F  
 Mooresville, NC 28117

**704-664-7303**

## Patient Information

Today's Date: \_\_\_\_\_

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Emergency Contact Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Emergency Contact Phone: \_\_\_\_\_

Referring doctor: \_\_\_\_\_ Primary doctor: \_\_\_\_\_

### Did you provide a copy of your insurance card?

**Yes:** skip to next section. **No:** complete this section.

Primary Insurance Company: \_\_\_\_\_

Subscriber's Name (if different from patient): \_\_\_\_\_

Subscriber's Date of Birth (if different from patient): \_\_\_\_\_

Policy Number: \_\_\_\_\_ Group Number: \_\_\_\_\_

Secondary Insurance Company: \_\_\_\_\_

Policy Number: \_\_\_\_\_ Group Number: \_\_\_\_\_

### What brings you in for your appointment today?

**Injury:** \_\_\_\_\_ Date: \_\_\_\_\_

**Surgery:** \_\_\_\_\_ Date: \_\_\_\_\_

**Other:** \_\_\_\_\_ Date: \_\_\_\_\_

On a scale of 0 to 10, please circle your pain level today? 0 1 2 3 4 5 6 7 8 9 10

0 = no pain 10 = worst pain ever

## Patient Information

**Please check if you have ever had the following:**

- |   |   |
|---|---|
| <input type="checkbox"/> Diabetes               | <input type="checkbox"/> Cancer                                       |
| <input type="checkbox"/> Obesity                | <input type="checkbox"/> Fibromyalgia                                 |
| <input type="checkbox"/> High blood pressure    | <input type="checkbox"/> Heart condition                              |
| <input type="checkbox"/> Broken bones/fractures | <input type="checkbox"/> Arthritis                                    |
| <input type="checkbox"/> Osteoporosis           | <input type="checkbox"/> Psychological symptoms (Depression, Anxiety) |
| <input type="checkbox"/> Joint pain or swelling | <input type="checkbox"/> Neurological disorder (MS, ALS, Parkinson's) |
| <input type="checkbox"/> Loss of balance        | <input type="checkbox"/> Seizures or epilepsy                         |
| <input type="checkbox"/> Difficulty walking     | <input type="checkbox"/> Circulation/vascular problems                |
| <input type="checkbox"/> Infectious disease     | <input type="checkbox"/> Lung problems                                |
| <input type="checkbox"/> Weight loss or gain    | <input type="checkbox"/> Hearing problems                             |
| <input type="checkbox"/> Other: _____           | <input type="checkbox"/> Neuropathy                                   |

**Please list any relevant surgeries you have had (if not included in doctor's referral) with approximate dates:**

\_\_\_\_\_

\_\_\_\_\_

**Please list any allergies:** \_\_\_\_\_

**Medications:**  See MD notes  See attached list

**Right now, is your health:**    Excellent            Very good            Good            Fair            Poor

**Goals for therapy:**

- |   |  |
|---|--|
| <input type="checkbox"/> Improved movement  | <input type="checkbox"/> Prevent lymphedema    |
| <input type="checkbox"/> Improved strength  | <input type="checkbox"/> Be more active        |
| <input type="checkbox"/> Improved self-care | <input type="checkbox"/> Decreased scar tissue |
| <input type="checkbox"/> Less pain          | <input type="checkbox"/> Wound healing         |
| <input type="checkbox"/> Decreased swelling | <input type="checkbox"/> Other: _____          |

**Signature of patient or personal representative:**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Printed Name: \_\_\_\_\_

## Office Policies

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### **Billing**

**It is your responsibility to verify if we are in OR out of network.** We will process your insurance claims within 72 hours. However, it should be understood that **it is your responsibility to pay for any amounts not covered by your insurance company.**

We appreciate payment of your co-pay at the time of the visit in order to keep our records as accurate as possible. We will send you a monthly statement with any outstanding balance due.

### **Medicaid**

**We are NOT in network with Medicaid** and will not file with them.

### **Cancellation Policy**

We reserve your appointment time exclusively for your one on one treatment with our staff. While we understand emergencies happen, missed appointments cannot be billed to your insurance company, therefore these charges are your responsibility. **Failure to provide a 24-hour notice of cancellation will result in a \$25 fee. Failure to come to your appointment without calling will result in a \$40 no-show fee. NO EXCEPTIONS.** In the event of two no-shows or frequent cancellations, the therapist has the right to terminate all future sessions.

**I have read and understand this page and agree to ALL the terms stated above.**

**Signature of patient or personal representative:**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Printed Name: \_\_\_\_\_

# **HIPAA Consent for Purposes of Treatment, Payment and Healthcare Operations**

I consent to the use or disclosure of my protected health information by LYMPHATIC HEALTH CENTER (LHC) for the purpose of providing treatment to me, obtaining payment for my health care bills, or to conduct health care operations of LHC. I understand that treatment of me by my therapist may be conditioned upon my consent as evidenced by my signature on this document.

I understand that I have the right to request a restriction as to how my protected health information is used or disclosed to carry out treatment, payment, or other healthcare operations of the facility. LHC is not required to agree to the restrictions that I may request. However, if LHC agrees to a restriction that I request, the restriction is binding on LHC and my therapist.

I have the right to revoke this consent, in writing, at any time, except to the extent that my therapist and LHC has taken action in reliance on this consent.

My “protected health information” means health information, including my demographic information, collected from me and created or received by my therapist, another health care provider, a health plan, my employer, or a health care clearinghouse. This protected health information relates to my past, present, or future physical or mental health or condition and identifies me, or there is a reasonable basis to believe the information may identify me.

I understand I have a right to review LHC’S Notice of Privacy Practices prior to signing this document. The LHC Notice of Privacy Practices has been made available to me for review. The Notice of Privacy Practices describes the types of uses and disclosures of my protected health information that will occur in my treatment, payment of my bills, or in the performance of health care operations of LHC. The Notice of Privacy Practices for LHC is provided to each new patient and is also available in the waiting room area. This Notice of Privacy Practices also describes my rights and LHC’S duties with respect to my protected health care information.

LHC reserves the right to change the privacy practices that are described in the Notice of Privacy Practices. I may obtain a revised notice by calling the office and requesting a revised copy be sent in the mail or by asking for one at the time of my next appointment.

**Signature of patient or personal representative:**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Printed Name: \_\_\_\_\_