

Santa Monica Paws

Board & Train Customer Agreement

Name: _____ Phone: _____

Address: _____ E-mail Address: _____

Pet's Name: _____ Breed: _____ Age: _____ Sex: _____ Spayed/Neutered: Y/N

BOARD & TRAIN PROGRAM (On Leash)

The following cues will be taught by the trainer while the dog is boarded during this program:

The 7 Steps to Success: "sit", "down", "stay", "wait", "leave- it", "go to bed", come

SATISFACTORY DEMONSTRATION OF ALL NOTED ON LEASH CUES

Date: _____ Owner Initial: _____

BOARD & TRAIN PROGRAM (Off Leash)

The following cues will be taught by the trainer while the dog is boarded during this program:

The 7 Steps to Success: "sit", "down", "stay", "wait", "leave- it", "go to bed", come

SATISFACTORY DEMONSTRATION OF ALL NOTED OFF LEASH CUES

Date: _____ Owner Initial: _____

LENGTH OF PROGRAM AT YOUR HOME

Daily lessons will be taught by the trainer over a period of _____ week(s) while the dog is being boarded.

DIRECT HANDS ON LESSONS with PET PARENT (s)

One handling lesson will be given to the owner by the trainer once the above noted cues have been taught to the dog and demonstrated to the owner. The owner understands and agrees that no guarantees on the dog's response to them have been made or implied. The owner will be responsible for working with their dog 7 to 12 times a week on strengthening all cues taught. The reinforcement can be accomplished in approximately 20 to 30 minutes per day per dog and that without this reinforcement, the dog may not respond to the owner. All rules regarding cancellation of lessons will be in full force and effect once handling lessons commence.

DISCLAIMER

Most behavioral challenges cannot be eliminated or curtailed in a kennel environment. This means no guarantees are made or implied regarding the elimination or curtailment of any behavioral problems the dog may exhibit at home. Once the dog returns home, the trainer will counsel the owner so that the owner can address those behavior challenges listed below. This counseling will be in the form of verbal and written instructions given to the owner by the trainer on how the owner can solve or curtail the following behavior problems:

AGGRESSIVE BEHAVIOR

I acknowledge the Company has determined that my dog(s) _____ may become aggressive or is aggressive. The Company has fully explained that since the outcome of any training/counseling program cannot be guaranteed and the aggressive behavior on the part of my dog(s) is

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or may become a risk to people and/or dogs, my decision to enroll in a training program is done solely and completely at my discretion with me taking 100% responsibility for any damage my dog(s) might cause to anybody during or after the training program. The Company does not promise to solve or curtail my dog's aggressive behavior. I further agree to take all possible safety measures recommended by my trainer, including but not limited to muzzling and leashing my dog(s) when around dogs and/or other people.

Total Cost: _____

Start Date: _____ End Date: _____ Trainers: _____

THE OWNER UNDERSTANDS AND AGREES THAT WITHOUT 100% COOPERATION WITH THE TRAINER; THE DOG(S) WILL NOT RESPOND TO THEM

I HAVE READ AND UNDERSTAND THAT ALL TRAINING IS CONTINGENT UPON THE OWNER'S WILLINGNESS TO HANDLE AND / OR WORK THE DOG(S) AS DESCRIBED ABOVE.

Note: Additional terms & conditions which are part of this agreement are set forth on page 3.

Owner's Signature: _____ Date: _____

Trainer's Signature: _____ Date: _____

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TERMS & CONDITIONS

Other than demonstrating the dog's response to the trainer on all cues noted in this agreement, *Santa Monica Paws* hereinafter known as "the Company" cannot make any guarantee regarding the outcome of any training/counseling program. The owner assumes full responsibility for the dog's behavior after demonstration and after the training/counseling program. Owner Initial

CANCELLATIONS

Once handling lessons commence, the owner of the dog(s) may postpone any of the lessons provided 24 hour notice is given to the Company. The Company is only obligated to give _____ free make-up lesson(s) due to owner postponements. Provided the owner has pre-purchased a block of lessons, after the _____ postponement, each additional owner postponement will count as one of the remaining lessons owed to the owner. Additional make up lessons may be purchased at **\$150.00** per lesson. The owner understands and agrees that failure to give the company 24 hour notice of a lesson cancellation will result in the Company counting said failure as a completed lesson with the full amount owed by the owner to the Company for said lesson.

TERMINATION OF TRAINING

The owner of the dog(s) may have the animal withdrawn from training at any time, however, once training has begun; all fees are non-refundable.

LIABILITY

I, _____ as the legal owner/agent of the abovementioned pet(s), having carefully read and fully understand this agreement, do hereby waive and release the Company and Santa Monica Paws from any and all liability of any nature. This includes any injury, death, sickness or damage my pet may suffer during or after any training program. I also agree to indemnify and hold harmless the Company and Theresa Chern & Brad Dean from any and all claims due to damage the pet may cause to any family members of any third parties during or after training.

MEDICAL TREATMENT

The owner/agent authorizes emergency medical care to be provided by _____
In the event this veterinarian is unavailable the owner/ agent authorizes the Company to have the dog(s) given emergency medical treatment by any licensed veterinarian of the Company's choosing. The client will reimburse the Company for all charges related to this emergency care provided receipts are submitted to the owner. Upon receipt of such receipts, the owner/agent will pay all amounts noted on receipt(s) to the Company within fifteen days.

MISCELLANEOUS

The owner/agent will be responsible for purchasing all necessary equipment that the trainer recommends for training the dog(s).

In the event either party deems it necessary to employ legal counsel to protect its rights under this agreement, the prevailing party agrees to pay all expenses including, but not limited to costs and reasonable attorney's fees.

This training agreement and Addendum A represents the full and only agreement between the parties. The terms and conditions set forth in this agreement cannot be modified or changed in any way unless agreed to by both parties in writing. I have read, fully understand and agree to the above contract terms.

Owner/Agent Signature: _____ Date: _____

Trainer's Signature: _____ Date: _____

