



Amy Wilson
Board-Certified Doctor of Natural Medicine
BCDNM, BCNC, CHHP
(805)-272-5290
Ojai, CA
akwilson@nativenaturalwellness.com

Native Natural Wellness Business Policy –

I genuinely love working with people and helping you attain the health you seek. However, through experience, I have learned that it is best to explain these policies before we begin.

CONSULTATION FEES

***CASH PAYMENTS PREFERRED FOR CONSULTS PLEASE**

****CREDIT CARD PAYMENTS INCLUDE A 3.3% + .30 TRANSACTION RATE**

Native Natural Wellness fees for the **Initial Root Cause Consultation** are **\$200- \$300** for the first visit and **\$50-\$150** for subsequent **follow-up visits**.

Amy and Native Natural Wellness's **fees for consultations are based on time: the base charge is \$200 for the first hour. Initial visits are \$200 or more, depending on the duration required.**

If **more time is needed**, you will be **charged based upon that time – 90 minutes - \$250 or 120 minutes - \$300.**

For **follow-up appointments**, the charges are **\$150 for 45 minutes, \$ 100 for 30 minutes, and \$50 for 15 minutes.**

Follow-up visits are typically 30-45 minutes in duration, with a rate of \$100-150.

If **additional time is required for your follow-up**, a **charge will be applied in accordance with this fee schedule.**

Therefore, if a **follow-up visit takes more than 45 minutes, you will be charged \$200.**

Additionally, if Amy needs to **visit you on a day other than regular office hours, an additional charge of \$50.00 per hour will apply.** There will also be a **charge for phone consultations.**

***PAYMENT IS DUE AT THE TIME SERVICES/GOODS ARE RENDERED.**

It is **not our policy to run a balance** without prior approval by Amy Wilson BCDNM, BCNC, CHHP, Owner of Native Natural Wellness.

INTERNAL TERRAIN TESTING – \$275

Follow-up testing price: \$175

***CASH PAYMENTS PREFERRED - CREDIT CARD PAYMENTS INCLUDE A 3.3% + .30 TRANSACTION RATE**

If you're having internal terrain testing done, please be sure **NOT EAT** anything for **2 hours before leaving samples**, and **NOTHING IN YOUR MOUTH (NOT EVEN WATER!) for 30 minutes before leaving samples.**



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***IF YOU FAIL TO DO SO, TESTING WILL BE INACCURATE AND WILL NEED TO BE RESCHEDULED WITH A FEE OF \$80.**

FREQUENCY HEALING MODALITIES

The quoted price during your discovery call, price estimate sheet, and/or price listed on the website is due at the time of service. Prices vary based upon the modality.

PEMF Packages –

(3) Sessions - \$275

(6) Sessions - \$450

Bio Resonance Scan + Rife Frequency Healing –

For Chronic Illness:

Initial Session + Consultation - \$250

Follow Up Session + Consultation - \$150

Scan + Frequency Therapy Only (for non-chronically ill clients) - \$120

PROTOCOL CONCIERGE

A CREDIT CARD MUST BE PROVIDED TO BE KEPT ON FILE TO CHARGE FOR THE SUPPLEMENT COST.

PAYMENTS WILL BE AUTOMATICALLY PROCESSED IF THE INVOICE IS NOT PAID WITHIN 24 HRS. OF RECEIPT.

****CREDIT CARD PAYMENTS INCLUDE A 3.3% + .30 TRANSACTION RATE**

If you receive the **protocol concierge service** (where Native Natural Wellness collects your supplements and remedies and ships them to you according to your protocol), **you are responsible for the cost of the supplements, the shipping cost, and the \$100 service charge.**

ALL PAYMENTS ARE DUE UPON RECEIPT OF YOUR INVOICE WITH THE INCLUDED SHIPPING TRACKING NUMBER.

Please continue to the next page ...



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SCHEDULING + INTAKE FORMS

- If you need to **cancel an appointment, my office requires a minimum of 24 hours' notice.**
- All appointments **canceled with less than 24 hours' notice will be charged a \$50 fee.**
- **All "no-shows"** (appointments that you miss without calling to let me know) will be **charged the full price of the visit.**
- **If you are more than 15 minutes late to an appointment, expect to reschedule and pay the cancellation fee.**
- If, however, you are **late and Amy can still fit you in, but you run over your allotted time,** you will be **charged for the late time you missed as part of your appointment.**
- If you **need to reschedule an appointment, 24 hours' notice or more is also much appreciated.**

COMMUNICATION POLICY

To provide the highest quality care and maintain a sustainable practice, communication is reserved for appointment scheduling, clarification of recommendations, and administrative needs.

This allows me to remain fully present and effective for all clients while honoring healthy professional boundaries.

Any wellness journey planning, supplement choices, at-home modalities, and "what's the next step?" require a follow-up appointment.

I welcome your emails regarding scheduling appointments, supplement orders, and any other simple questions.

My policy is you *GET THREE FREE QUESTIONS, THEN YOU MUST SCHEDULE AN APPOINTMENT!*

I will respond to **non-urgent, complex emails on Thursday afternoons.**

Every effort will be made to **answer urgent emails within 48 hours.**

Email responses for complex and/or urgent issues may incur a fee of \$40.

*****EMAIL is the BEST FORM of COMMUNICATION to reach me:**

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COMMUNICATION CHANNEL POLICY

To ensure accurate communication and continuity of care, all client communication must occur through designated practice channels (email or website portals).

Messages sent through personal social media accounts, personal phone numbers, or non-approved communication methods may not receive a response.

BUSINESS HOURS

Messages received outside of business hours will be returned during the next business day.

Native Natural Wellness does not provide emergency or urgent care services.

If you are experiencing a medical emergency, please contact emergency services or your healthcare provider.

PROFESSIONAL CONDUCT POLICY

Native Natural Wellness is committed to maintaining a safe, respectful, and professional environment for all interactions.

Sexual comments, flirtation, inappropriate personal remarks, harassment, intimidation, or behavior that compromises professional boundaries will not be tolerated.

Clients are expected to *engage respectfully and professionally at all times*.

Examples of Inappropriate Behavior

- Sexual comments
- Flirtatious remarks
- Comments about appearance
- Romantic advances
- Suggestive jokes
- Repeated personal inquiries unrelated to care
- Requests for personal relationships outside the practitioner-client relationship



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RIGHT TO TERMINATE SERVICES

Native Natural Wellness reserves the right to discontinue services at any time if a client:

- Engages in inappropriate behavior
- Violates professional boundaries
- Demonstrates abusive, threatening, harassing, or disrespectful conduct
- Repeatedly disregards practice policies
- Creates an environment that compromises practitioner safety or well-being

In such circumstances, future appointments may be canceled and services discontinued immediately.

NO EXCEPTIONS.

I have read and accept the terms stated above.

Signature:

Date:
