

NOTICE OF RIGHT TO CANCEL CONTRACT

1. You the Customer named in the Sales Agreement hereby confirm and agree that you have been given a copy of this cancellation notice dated and is in relation to the Sales Agreement reference:
2. You have the right to cancel any Contract or Agreement signed in your home, the current UK law regarding cancellation is 14 days. This means that should you wish to cancel the Sales Agreement that you have entered into today as referenced above, you will need to do so in writing by delivering your Cancellation letter by hand or in writing to:
Hydrogard Group Limited,
1st Floor, 6 Vulcan Way, Sandhurst, Berkshire GU47 9DB.
It is strongly recommended to post any documentation by Royal Mail guaranteed delivery service, which requests a signature on delivery.
We will accept cancellations written and emailed in to the Company, the email to send cancellation notices too is: chris@hydrogardgroup.com
Any deposit taken will be refunded in full 100% if cancellation is within the 14 day period.
3. Please note that no work will commence within the Consumer 14 day cancellation period. The Company will not contact you through this period, we will not purchase any stock items or parts and we will not undertake any survey or commence the installation.
4. If after the expiry of the 14 day Consumer Cancellation period, you decide for whatever reason to cancel your Agreement with us and work has not started on the installation, you will lose your deposit and you may be charged additional reasonable costs to cover our out of pocket expenses, which could include: Survey Fees, Parts or Stock items that have been ordered to fulfil your Agreement.
5. If the installation work has commenced but is not complete, then we will be entitled to charge you for the reasonable costs incurred up to that point, which could include the full cost of the Agreement, this does not limit or take away our rights to enforce the Agreement through the courts should the need arise.

Customers signature to confirm copy of Cancellation Notice:

Please note this does not affect your statutory rights.