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Cliff Faver, DVM
Brian Ashmore, DVM
Elizabeth Drummond, DVM
Rachel McKague, DVM
William Prevatt, DVM
Tanya Wyman, DVM

To Whom It May Concern:

It is my pleasure to have the opportunity to recommend Michelle Knowles, master groomer, to you. I have worked with Michelle at Animal Health Services, a multiservice small animal veterinary hospital, for over ten years. In those ten years she has impressed me with her dedication to skin health, her ability to work with and help just about any skin condition, and her patience with both animals and humans alike.

Michelle has a passion for helping animals, particularly with their skin issues. This passion leaks out onto everyone she comes in contact with – after talking to her, you want to make animals feel better through better skin care, too! Her advanced training in skin conditions and therapies has made a very real difference in how we practice today. When Michelle started with us ten plus years ago, she had a lot of work to do ... not just with the animals she was grooming, but with us, the veterinarians she was training. Michelle worked tirelessly to teach us how different approaches to skin conditions could help the entire animal to heal faster; she taught us to integrate skin therapies into the treatment plans we offered for pets who were dealing with allergy issues and other disease processes; she taught us the importance of not shaving everything down to the skin ... the list goes on and on. Most importantly, she taught us the value an educated groomer can bring to the medical side of animal care. Until she came along, groomers were seen more on the outside of veterinary care: they bathed and shaved animals, but did not play a major role in animal care. Now, through her leadership, we have an army of trusted aestheticians who not only bathe and groom our patients, but also make valuable treatment recommendations regarding their skin care. Through Michelle, our groomers are now truly part of the veterinary team.

I have nothing but praise for Michelle and the work she has done with and for us at Animal Health Services. I consider her a friend and trusted colleague. If you have any questions, please feel free to contact me at any time.

A handwritten signature in black ink that reads "Tanya Wyman DVM". The signature is fluid and cursive, with the first name being the most prominent.

Tanya Wyman DVM

Animal Health Services of Cave Creek

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This letter is written to any professional who is considering bringing Michelle Knowles into their organization.

Michelle and I have had a professional relationship for more than 10 years. She brought new ideas and methods of skin treatment to Animal Health Services which were innovative and solidly based on science. More importantly her methods worked for my patients' skin diseases. We worked collaboratively on dogs and cats who were ill due to allergies, infections, seborrhea, hormonal disorders and a list of other ailments that had adversely affected their hair and skin. I have always been impressed by her knowledge and her desire to deepen that knowledge. This is one of the aspects of Michelle that sets her apart from most people who work in the discipline of coat and skin health.

Michelle is a person of integrity and generosity. She gives freely of her time and talents for the purpose of advancing knowledge of healthy skin. I have seen her happily share her message of coat and skin health with doctors, technicians, groomers and the general public for nothing more than the satisfaction that she helped another human take better care of their pet.

I wish Michelle all of the best as she pursues the next phase of her professional life. I am thankful and grateful for the value she added to me as a professional and as a person.

Sincerely,

A handwritten signature in blue ink that reads "Brian Ashmore". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

Brian Ashmore, DVM



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10/15/16

To Whom It May Concern:

It is my pleasure to recommend Michelle Knowles as an outstanding groomer and pet aesthetician. I have worked with her for over 3 years at Animal Health Services in Cave Creek, Arizona.

Michelle brings many important assets to any team. Not only is she very personable and easy to get along with, but also she truly enjoys what she does and is obviously happy and passionate about her work. She has worked incredibly hard to educate herself and others regarding dermatology and conditions of the skin and hair coats of pets. I have frequently consulted with her to come up with topical and therapeutic treatments for numerous skin and coat conditions, so that patients are receiving a multimodal approach to recovery. She welcomes the challenge to treat tough cases.

In addition to being excellent at her job, Michelle welcomes the opportunity to pass along her knowledge to doctors, technicians, and clients. She has hosted many grooming seminars to educate fellow groomers and would routinely update our technicians on new treatments during monthly staff meetings. Her client communication skills are excellent, and she welcomes the opportunity to educate clients about the importance of proper treatments for their pets.

While we will miss Michelle here, I know that she will make a wonderful addition to any new team. Her knowledge and experience make her an excellent resource to have. Please feel free to contact me with any questions.

Warmest regards,

A handwritten signature in blue ink, which appears to read "Elizabeth Drummond, DVM". The signature is written in a cursive style and is positioned above the printed name and contact information.

Elizabeth Drummond, DVM
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To Whom It May Concern

It is my pleasure to recommend Michelle Knowles. Michelle and I have worked together for 3 years at Animal Health Services, a 24-7 AAHA accredited small animal hospital in Cave Creek, Arizona.

I have enjoyed working with Michelle, and came to know her not only on a personal basis but as a truly valuable asset to absolutely any team. She is incredibly bright and harbors a strong work ethic. Furthermore, she cares about animals deeply and that has led her to excel in her work.

Her self-taught knowledge of animal dermatology and expertise with skin and coat health was a critical advantage to our hospital. Clients frequently sought our facility to meet with Michelle. She has an undeniable talent and passion for animal welfare. Along with her dermatological experience, she was an absolute joy to work with. She managed to foster positive relationships with staff beneath her, and was able to instill confidence in those she directly trained.

I strongly recommend Michelle to join your team. She is a stand-out, dependable employee. I know she will be a beneficial addition to your organization.

Please contact me at (480)488-6181 should you like to discuss Michelle's qualifications and experience further.

Sincerely,

Dr. Rachel McKague
Animal Health Services

A handwritten signature in black ink, appearing to be "R. McKague", written over a faint horizontal line.