



**TREMITY**  
PROSTHETICS & ORTHOTICS

## **Incident Management Fact Sheet**

### **COMMITMENT**

X-Tremity recognises that in the event of a hazard, an incident or injury appropriate infrastructure must be in place to ensure the provision of all necessary support services for clients and employees.

### **TYPES OF EVENTS**

These events are considered hazards, incidents or injuries requiring immediate attention:

- IT malfunction
- Serious injury, illness, or death
- Suicide
- A missing person
- Severe verbal or psychological aggression
- Severe aberrant behaviour which may cause significant alarm
- Physical assault
- Natural disaster, for example, earthquake, flood, windstorm, hailstorm or extremes of temperature
- Conflict of Interest – whether actual, perceived or potential
- Fire, bomb (actual or threat), explosion, gas or chemical hazard
- Serious damage to property or environment
- Adverse media exposure
- Child Protection
- Inappropriate relationships
- Property malfunction

### **WHAT WILL X-TREMITY DO?**

X-Tremity's Incident Management Policy & Procedures ensures that X-Tremity has:

- an effective approach in responding to all critical incidents;
- appropriate support available to all those affected; and
- appropriate training and information provided to all employees.

### **FURTHER INFORMATION**

Further information can be obtained by:

- phone: 0422 034 078; or
- email: [jens@x-tremity.com](mailto:jens@x-tremity.com)