



Terms and Conditions for Fangs 'N' Feathers Reptile Handling Services

Welcome to Fangs 'N' Feathers. By booking and participating in our services, you agree to comply with the following terms and conditions:

Booking and Payment

All bookings must be made at least 7 days in advance.

A non-refundable deposit of 20% is required to secure your booking.

Full payment is due 48 hours before the scheduled event. If full payment is not received, we will consider the booking cancelled.

Customer Cancellation

Cancellations made by the customer more than 7 days before the event will receive a full refund minus the non-refundable deposit.

Cancellations made within 7 days but more than 48 hours before the event will receive a 50% refund of the total booking fee (minus the non-refundable deposit).

No refunds will be given for cancellations made within 48 hours of the event.

To cancel, customers must notify us via email or phone. Please see our 'contact us' section for details.

Company Cancellation

We reserve the right to cancel any booking at any time due to unforeseen circumstances such as extreme weather, safety concerns, or illness.

In the event we need to cancel, we will notify the customer as soon as possible and offer to reschedule the event at no additional cost.

If rescheduling is not possible, we will provide a full refund including the deposit.

Health and Safety

All participants must follow the safety instructions provided by our handlers.

We reserve the right to refuse service to any participant who is deemed to be under the influence of alcohol or drugs, or who is acting in a manner that may endanger themselves, our staff, or our animals.

Our handlers are trained professionals, and we ensure that all our reptiles are handled safely. However, customers participate at their own risk.



Liability

We are not liable for any injury, loss, or damage incurred during our services unless caused by our negligence.

Customers are responsible for any damage to our equipment or animals caused by their negligence or misconduct.

Privacy

We respect your privacy and will not share your personal information with third parties without your consent.

By booking our services, you acknowledge that you have read, understood, and agree to these terms and conditions.

I confirm I have read and understood the terms and conditions set out above and return a signed copy with my booking to Fangs 'N' Feathers:

Name:

Signature

On behalf of (if booking for a school or company):

Date

For any questions or concerns, please contact us at fangsnfeathersuk@gmail.com