



TRI PHX LLC dba Obstacle Builders 1836 W Straight Arrow Ln Phoenix, AZ 85085

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O-Course 1-Year Warranty

Obstacle Builders warranties O-Courses for one year from installation for construction and material defects. Natural materials (wood, rope, etc.) that are exposed to the elements will weather quickly, wear-and-tear is to be expected and splinters, splits, and aged wood is normal. Every obstacle should be inspected before each use for wear-and-tear, damage, or splinters. Failure to follow the *Element Maintenance* guidelines below will invalidate any warranties.

Element Maintenance:

All Courses will require constant inspection and maintenance. Failure to do so negates any verbal or written warranty on material lifespan.

Ropes will require weekly instructor visual inspection for excessive fraying or wear and must be replaced if excessively worn or damaged. Ropes specifically designed for outdoor use featuring poly materials will resist rot from moisture, humidity, and high heat better than rope made from natural fibers. Natural rope (jute or similar) must be removed and stored between usage to maintain a lifespan of 1-2 years.

All wood obstacles will require daily checks for wear and tear, roughness, splinters, and any potentially loose screws/fasteners. Tightening all screws, ropes, and any fasteners as well as sanding, re-painting, or coating wood will be required during normal use with a frequency dictated by amount of use and weather conditions.

All wood obstacles must be painted or re-sealed 90-120 days after installation when pressure-treated chemicals in wood have dried. We recommend a "deck

restorer" coating on very high-traffic areas that are showing wear from foot or body contact. Please note that a textured deck coating should be used for areas where traction or grip is required.

All screws and hardware must be checked weekly and re-tightened 60 - 90 days after the installation as pressure-treated wood shrinks slightly during the drying process and re-tightening of all hardware is necessary to retain structure rigidity and strength.

Maintenance and tightening should be performed by a licensed contractor or experienced, skilled maintenance personnel to prevent screw stripping from inadequate or overtightening.

Please review the above requirements for maintaining safe elements and to prolong the lifespan of your obstacle course.

Expert Maintenance Contracts:

To keep obstacles in their best shape and safe for prolonged usage, our Expert Maintenance packages include thorough inspection of all elements, tightening all hardware, sanding high-contact surfaces and coating with a heavy duty sealant and protectant, sealing all exposed wood with a high-quality penetrating coating, repairing split or warped boards, and replacing ropes, cargo nets or other hardware if necessary approximately every 180 days throughout the year.

Yearly packages start at \$9,900 and include all labor for any repairs or replacement necessary for the life of the Expert Maintenance Contract. Materials outside of standard maintenance (stain, sealant or similar) are not included and billed at our cost.

Contact Brett Stewart (860) 378-4556 or brett@obstaclebuilders.com to immediately start safeguarding your investment.