



March 12, 2025

Attn: Gull Lake Sewer & Water Authority Customers  
Re: Sewer Rate Increase – Effective Date 4/1/2025

Dear Authority Customer,

The Authority Budget for the 2026 fiscal year end set a goal of \$3.5 million in revenue with a focus of roughly 10% of that to be invested in Capital. This change results in a rate increase of \$3 per month per REU. The new rates go in effect on services starting April 1. The Authority has also changed the late fee calculation, added a delinquent fee for the process of transferring outstanding bills to the property taxes for collection, increased the rates for permits and additional work we bill out to other non-rate payers.

The Authority is notifying our customers that the sewer rate will increase from \$57 / month (\$171/quarter) per REU to **\$60 / month (\$180/quarter) per REU.**

Some of the operational capital investments implemented in the past year include:

- Four lift station pump system rehabilitations completed with a goal of 3 per year. The rehabs improve system efficiency and resets the lifecycle of the equipment. There are 36 lift stations within the GLSWA sewer system, which are essential components of the public sewer system.
- One Lift Station driveway replacement.
- Grinder system replacements with a goal of 3 per year.
- Added a generator for emergency backup power to Lift Station 30 serving the Englewood subdivision;
- Bank stabilization and storm water redirection; extra parking and driveway restoration at the main office location will be completed in Spring 2025.

In addition to operational changes, the Authority has updated the Mission Statement and has implemented Strategic Planning with long-term goals. The goals are designed to focus on financial responsibility, provide quality customer service through preventive maintenance programs in conjunction with staff training, Board member education, and improved communications with our communities.

You can learn more about these goals, the budget and rates on our website, [GLSWA.org](http://GLSWA.org).

Respectfully,

John Crumb, Executive Director