**Return Policy**

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**RETURN INSTRUCTIONS:**  
TO RETURN AN ITEM, CONTACT US BY EMAIL: [INFO@BOANOVELTYFEATHER.COM](mailto:INFO@BOANOVELTYFEATHER.COM) OR BY PHONE (305)600-2645 TO OBTAIN A RETURN AUTHORIZATION FORM.

**RETURNS:** NO RETURNS ACCEPTED WITHOUT A COMPLETED RETURN AUTHORIZATION FORM WITH INVOICE NUMBER.

* AFTER YOU RECEIVE A RETURN AUTHORIZATION FORM VIA EMAIL, PRINT AND COMPLETE THE RETURN AUTHORIZATION FORM.
* MERCHANDISE MUST BE RETURNED COMPLETE AND IN ITS ORIGINAL CONDITION.
* RETURN REQUESTS MUST BE MADE WITHIN 10 DAYS OF RECEIPT OF THE MERCHANDISE.
* RETURN AUTHORIZATIONS EXPIRE WITHIN 15 DAYS FROM ISSUE DATE.  RETURNS RECEIVED AFTER THIS DATE ARE SUBJECT TO A 40% RESTOCKING FEE.
* CUSTOM DYED ITEMS & FINAL SALE ARE NOT RETURNABLE.
* 25% RESTOCKING CHARGE WILL BE APPLIED ON RETURNS.
* FREIGHT CHARGES WILL NOT BE CREDITED ON RETURNS.
* MERCHANDISE RECEIVED **WITHOUT** AUTHORIZATION FORM IS SUBJECT TO A 40% **RESTOCKING FEE AND MADE NOT BE ACCEPTED.**