Fite's Professional Services

Dr. Ronald Fite

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Landis, NC 28088

The attached listing is offered as a preview of the types of Services offered by Fite's Professional Services. Fundamentally, these services cover the areas of Consulting Services for the Company, and Coaching & Mentoring of Individuals.

Consulting:

In the field of consulting, our model is to discuss with the client specific issues that are present and conduct a formal needs assessment. Often, it is necessary to meet with several members of an organization to gain a better understanding of the current state and gain insight into what is driving the need for change. Support hours are determined only after the needs assessment. We do not charge a fee for the needs assessment.

Coaching & Mentoring:

Our strategy for Coaching & Mentoring is built on identifying target individuals and establishing the particular skill(s) required. This is performed by conducting a Skills Analysis of those individuals involved to best determine a training plan. We feel that it is important to ensure individuals are provided with the proper skills before they can be successful. Coaching & Mentoring can be conducted for small groups or individuals. Once the evaluation is completed, a training plan is created to determine a best approach to delivering training. This may include individual time or group training (see the page for Continuous Improvement Courses).

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Continuous Improvement Service Listing

Service Name/Topic	Support Hours	
1. Company Needs Assessment	As Needed	
2. Individual Skills Assessment	As Needed	
3. Consulting	As Needed	
4. Coaching & Mentoring of Individuals	As Needed	
5. Lean 5S Audit (office, support areas, functional work areas)	As Needed	
6. Process Audits (training & understanding of work instructions)	As Needed	
7. Performance Audits (KPI's to all levels)	As Needed	
8. People Audits (training plans)	As Needed	

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