



Keeping You Sharp, LLC  
 39181 N. Spruce St., Lake Villa, IL 60046  
 www.KeepingYouSharp.com  
 KeepingYouSharpLLC@gmail.com  
 224-372-1433



**Service Agreement Contract**

The undersigned (“Client”) hereby contracts with Keeping You Sharp, LLC. (“KYS”) to sharpen Client’s dental instruments (“Services”) pursuant to the following terms and conditions:

**Price: \$1.00 per end** for scalers (sickle and curette), excavators/carvers and explorers, and **\$3 per end** for elevators/periosteal elevators, **\$0.10** per pouch provided if applicable. Shipping charges vary by location and will be paid for by Client, added to the invoice if applicable. No delivery charge for in-person services done within Lake County and **\$10** delivery charge will apply if in-person services are done outside of Lake County, IL. Any applicable PayPal fee will be applied if paying through digital invoice via PayPal, and is subject to change. **Payment for Services will be due prior return of dental instruments or made at delivery.**

**Timing:** Services shall be performed within 48 hours of receiving and dental instruments will be returned promptly. KYS will attempt delivery in-person within 3 business days, and will choose the most fiscally fair option for global carrier services to allow for prompt delivery as requested by Client, subject to change. KYS is not responsible for late or lost shipments due to global carrier services (USPS, FedEx, or UPS).

**Packaging:** Client will ensure that all instruments are sterilized according to OSHA regulations prior to pick-up/shipment: pouches must indicate sterilization took place. Client will ensure that only instruments to be sharpened are contained within box if being shipped and are secured with ample packing material within a puncture resistant box. Client will ensure that order form is fully completed and included within box.

**Condition of Instruments:** KYS is not responsible for receipt of broken, overly thin/worn instruments or improper packaging. Instruments that are no longer recommended for patient use will be returned to Client unsharpened, identified by label, and no charge will apply. KYS will not be responsible if Client chooses to use broken, thin, or worn instruments for patient care that recommended to no longer be used.

**Indemnification:** Each party agrees to indemnify the other party against any and all claims, losses, and costs of any kind or nature (including reasonable attorneys’ fees) which arise out of any willful or negligent act or omission of the indemnifying party, or anyone acting on its behalf, that occurs in connection with this Agreement. This indemnification will survive the termination of this Agreement.

**Termination:** Either party may terminate this Agreement at any time. If KYS is in possession of any dental hygiene instruments belonging to Client at the time of termination, KYS shall return as immediately as practicable, *and Client shall pay for all Services that have been rendered until the termination.*

Effective Date: \_\_\_\_\_ Dental Office Name: \_\_\_\_\_

Keeping You Sharp, LLC. Name of Owner/Manager (print): \_\_\_\_\_

Monica Baldwin, BSDH, RDH Signature of owner/Manager: \_\_\_\_\_