

Keeping You Sharp, LLC 40319 W. Beach Ln., Antioch, IL 60002 www.KeepingYouSharp.com Sharpen@keepingyousharp.com 224-372-1433



Service Agreement Contract

The undersigned ("Client") hereby contracts with Keeping You Sharp, LLC. ("KYS") to sharpen Client's dental instruments ("Services") pursuant to the following terms and conditions:

<u>Price:</u> \$1.50 per end* for scalers (sickle and curette), excavators/carvers and explorers, and \$4 each* for elevators and scissors, \$0.10 per pouch provided if applicable. Shipping charges vary by location and will be paid for by Client, added to the invoice if applicable. There will be a variable charge for on-site services, depending on location. Any applicable service fees will be applied if paying through digital invoice via GoDaddy, Square, Zelle, or Venmo, and is subject to change. *Payment for Services will be due prior return of dental instruments or made at time of service.* *ALL prices subject to change.

<u>Timing:</u> Services shall be performed within 48-72 business hours of receiving and dental instruments will be returned promptly after payment. KYS will choose the most fiscally fair option for global carrier services to allow for prompt delivery as requested by Client, subject to change. *KYS is not responsible for late or lost shipments due to global carrier services (USPS, FedEx, or UPS). Updated insurance for package available upon request.*

<u>Packaging:</u> Client will ensure that all instruments are sterilized according to OSHA regulations prior to pick-up/shipment: pouches must indicate sterilization took place. Client will ensure that only instruments to be sharpened are contained within box if being shipped and are secured with ample packing material within a puncture resistant box. Client will ensure that order form is fully completed and included within box.

<u>Condition of Instruments</u>: KYS is not responsible for receipt of broken, overly thin/worn instruments or improper packaging. Instruments that are no longer recommended for patient use will be returned to Client unsharpened, identified by label, and no charge will apply. KYS will not be responsible if Client chooses to use broken, thin, or worn instruments for patient care that recommended to no longer be used.

Governing Law and Exclusive Jurisdiction: This Agreement shall be governed by and construed in accordance with the laws of the State of Illinois. The Parties irrevocably agree that any legal action or proceeding arising under or in connection with this Agreement shall be brought exclusively in the federal or state courts located in Lake County, IL. The Parties consent to the personal jurisdiction of such courts and waive any objection as to inconvenient forum.

<u>Termination:</u> Either party may terminate this Agreement at any time. If KYS is in possession of any dental hygiene instruments belonging to Client at the time of termination, KYS shall return as immediately as practicable, and Client shall pay for all Services that have been rendered until the termination.

Effective Date:	Dental Office Name:
Keeping You Sharp, LLC.	Name of Owner/Manager (print):
Monica Baldwin, BSDH, RDH	Signature of owner/Manager: