

**Metro Milorganite Inc. DBA Metro Turf Specialists**  
*Customers, Our TOP Priority!*



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March 20, 2020

**COVID-19 (Coronavirus) Update from Metro Turf Specialists**

To Our Valued Customers and Supply Partners,

Metro Turf Specialists is closely monitoring the spread of COVID-19 (Coronavirus). To ensure your source of supply is not interrupted we have implemented several steps. To date, we are unaware of any Metro Turf Specialists employee that may be infected and we continue to closely communicate and monitor our team's wellbeing. Our first and foremost concern is the health and safety of our customers and employees.

We do understand many properties are now closed to the public, but the need to maintain them remains. For that reason, we are committed to continue with our deliveries as needed, until federal, state or local governments tell us otherwise. To keep our company on track, for staying healthy and strong, we are taking the following actions, effective immediately and until further notice (at least until April 15, 2020).

- All sales travel has been limited, unless needed, on site. Should a sales rep be needed, we will do whatever we can to accommodate our customers needs or requests.
- Normally we request a signature upon receipt of your delivery. During this period, we will only require a full name, and will take a photo of where products are unloaded.
- The internal office team members will be working on a rotating schedule to minimize contact with one another. Our office will be manned with half of our staff, on site, while the other half works remotely. While on site, each team member is instructed to stick to their respective offices.

Though the way we are conducting business during these challenging times may be different, our warehouse and sales team stays true to our mission of making customers, our top priority. During this national emergency we are making a concerted effort not to promote products out of respect, for you. Thankfully, we live in a time where we are able to communicate easily, and quickly via phone, text or e-mail, so please feel free to continue reaching out to us.

We greatly appreciate your patience and flexibility, as we all work together to minimize the spread of this virus and limit the impact on our society. If all of us take measures to do the right thing, together we will be successful beating this difficult challenge, and be back to normal life sooner than later.

Be well,

The Metro Turf Team