

ZAHO GLOBAL

Saw & CNC Production Support Operator

(Floater / Backup Operator)

Location	Orlando, Florida	Employment	Full-Time
Department	Production / Manufacturing	Reports To	Production Leadership

Position Summary

ZAHO Global is seeking a dependable, production-minded Saw & CNC Production Support Operator to support our architectural millwork manufacturing operation. This position works alongside the primary Saw and CNC operators by preparing materials, reviewing paperwork, staging upcoming work, and keeping both departments supplied and organized. The employee must also be able to step in and safely operate either machine when coverage or additional production support is needed.

Role Purpose: Prepare the work, protect production flow, reduce machine downtime, and provide trained backup coverage for the Saw and CNC departments.

Primary Responsibilities

Material Preparation and Staging

- Review work orders, cut lists, labels, shop drawings, and other production paperwork before material is processed.
- Pull, identify, verify, and stage materials in the correct job and production sequence.
- Confirm wood species, board type, thickness, finish, grain direction, quantity, and job assignment before cutting or machining.
- Identify plywood, MDF, particleboard, melamine, high-pressure laminate, veneer, solid wood, and specialty sheet goods.
- Laminate panels and components as required and properly prepare and handle veneer products.
- Keep upcoming jobs prepared so the primary operators can remain focused on machine production.

Saw and CNC Support / Coverage

- Support the primary Saw and CNC operators with material loading, unloading, labeling, sorting, stacking, and part organization.
- Step in to operate the panel saw and CNC equipment when the primary operator is absent, on break, or when additional capacity is required.
- Perform basic machine setup, tooling checks, material positioning, and operational inspections in accordance with training and company procedures.
- Maintain accurate separation of parts and materials by project, work order, and production sequence.
- Communicate material shortages, paperwork discrepancies, damaged materials, programming concerns, or production risks before work begins.

Quality, Organization, and Safety

- Verify completed parts against production paperwork before releasing them to the next department.
- Inspect material and completed parts for correct dimensions, finish, grain direction, damage, and overall quality.
- Maintain clean, safe, and organized Saw, CNC, laminate preparation, and material-staging areas.
- Follow all machine safety, lockout/tagout, dust-control, lifting, and material-handling requirements.
- Participate in company-provided training, cross-training, and continuous-improvement activities.

Required Knowledge and Experience

- Previous experience in architectural millwork, cabinetry, woodworking, or a related manufacturing environment.
- Working knowledge of common wood species, veneers, laminates, solid wood, and engineered board products.
- Experience laminating panels and handling veneer materials without damage.
- Ability to read and follow work orders, cut lists, labels, shop drawings, and production paperwork.
- Experience operating or assisting with a panel saw, beam saw, CNC router, or similar woodworking equipment.
- Ability to accurately read a tape measure and understand fractions, dimensions, and basic shop math.
- Strong attention to detail with the ability to organize and stage multiple projects without mixing materials or parts.
- Flexibility to move between material preparation, machine support, and operator coverage based on daily production needs.

Preferred Qualifications

- Experience operating both a panel saw and CNC router.
- Experience in a high-end custom architectural millwork shop.
- Familiarity with nested-based CNC production, part labeling, and material-tracking processes.
- Knowledge of grain matching, veneer sequencing, and finished-face protection.
- Forklift or other material-handling experience.

Physical Requirements

- Ability to lift and move sheet goods, parts, and materials using safe lifting practices and approved material-handling equipment.
- Ability to stand, bend, reach, push, pull, and work on the production floor throughout the shift.
- Ability to safely work around woodworking machinery, dust-collection equipment, forklifts, and material-handling systems.
- Ability to wear required personal protective equipment.

What Success Looks Like

The ideal candidate is organized, flexible, mechanically capable, and willing to support the team wherever needed. Success in this role means the Saw and CNC departments are consistently prepared, materials are correct and properly staged, primary operators experience less downtime, and trained coverage is available when production demands change.

ZAHO Global is an equal opportunity employer. To ensure a safe, healthy, productive work environment, Zaho Global maintains a strict drug-free workplace policy. As a condition of employment, applicants and employees may be required to undergo drug screening in accordance with applicable laws.