

Chickapea Farms

♥ CFBulk@ChickapeaFarms.com ♥

248-667-6366 ♥ 2057 East Miller Road, Fairview Michigan 48621

TERMS

WE ARE AN ECO-ARTISAN BUSINESS

We want to provide you with the best products we can, so we make them all to order with extensive knowledge, love and top quality supplies.

Our items are each individually hand-made, so there may be subtle differences between them. Please see these differences as a mark of love individuality given to each item.

Thank You for Walking a Green Path with Us.

1. MINIMUMS QUANTITIES NEEDED FOR PURCHASING

Some categories of products do have minimums. Those minimums will be listed with those products.

2. FREE SHIPPING AVAILABLE WITH MINIMUM \$200 AND ABOVE IN TOTAL PURCHASE

3. THREE WAYS TO ORDER, AND PAYMENTS

- 1) Purchase direct from our (B2B) CFBulk.com website's "Shop"
 - a. Payment required with order via website's shopping cart
- 2) Line Sheet - Order Form (LSOF) - found on the website
Once filled out, email back to us at CFBulk@ChickapeaFarms.com
 - a. Electronic invoice will be sent to provided email
 - b. Payment required upon receipt of invoice
- 3) Give us a call, 248-667-6366, and let us know what items you would like
 - a. Electronic invoice will be sent to provided email
 - b. Payment required upon receipt of invoice

If payment cannot be made upon receipt of invoice, please let us know at time of order so other payment arrangements can be made. Being a small company, unfortunately at this time we cannot except net term payments unless otherwise pre-arranged.

4. WHOLESALE PRICING and NOTATIONS

- All prices are listed in US dollars.
- Chickapea Farms accepts all major credit cards, their corresponding debit cards, and ACH payments.
- Credit/debit card/ACH payments do not incur a merchant fee from Chickapea Farms.
- Chickapea Farms does not hold credit/debit card information. We use QuickBooks to except invoice payment. QuickBooks allows payee to enter payment on QuickBooks encrypted platform. Chickapea Farms does not have access to any payee credit card information.
- If pre-approved, checks need to be made out to: Chickapea Farms, LLC.
- Checks returned due to insufficient funds will be charged reimbursement for bank fees and other incurred costs.
- Prices are subject to change without notice.

5. MSRP

- Chickapea Farms asks that products purchased be sold at the manufacturer's suggested retail price (MSRP).
- In the event the Wholesale Account chooses to place the products for sale at a discount, the Wholesale Account shall not discount the products more than 15% below MSRP.

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6. DELIVERY WINDOW

- Please allow at least 10-14 business days from the time of your order for shipment of items.
- Please note, because our business is a true Artisan business that works on Mother Nature's schedule and sources supplies from other Artisans, who bring a skill level to their trade that can't be found elsewhere, there may be times we can un-expectantly be impacted by seasonal growth, harvest and/or other cultural down time.
- We try to be conscious of these occurrences and alert those that are in "the need to know status" ASAP. We ask for your patience during these times.

7. SHIPPING

- We ship Monday-Friday.
- We provide free USPS or UPS shipping for all orders \$200 and over, and within the continental USA.
- Please remember possible shipping delays that are out of our control may occur, especially during peak holiday seasons. Normal expected delivery time frame is 3-5 business days from the time the order is shipped.
- A tracking number will be emailed within 24 hours from the time the order is shipped.
- We cover the cost of postal insurance on shipments we ship with USPS or UPS.

8. RETURNS

- We strive for every relationship to be healthy, and our Wholesale customers and their end users to be entirely thrilled with their Chickapea Farms purchase.
- We ensure our products are in perfect condition when they leave our facility. If you find unacceptable flaws or damage, please notify us immediately. Email us at CFBulk@ChickapeaFarms.com or call us at 248-667-6366.
- We ask for a clear description and/or photo, depending on circumstances, so we know what happened and to determine if a product refund or replacement is needed.
- If the product is just unwanted, Chickapea Farms will need to pre-approve return. If approved, product will need to be received back in NEW condition; otherwise, wholesale cost is expected to be paid in full. There will also be a 25% restocking fee and all shipping costs will be charged.

9. OTHER INFLUENCING TERMS and CONDITIONS

- Private labeling and product alterations – We do not provide or allow private labeling or alterations to our product or its packaging.
- Chickapea Farms does not allow the Chickapea Farms and their brand names to be sold on any platforms that are not related to wholesaler's brand name, i.e.: Amazon, Ebay or Etsy, etc.
- Backorders – If we ever run into backorder situation, we will notify our Wholesale Account to determine the best situation on how to proceed with the order.
- Chickapea Farms, LLC, brand names, text and photos, all rights reserved.
- Chickapea Farms recognizes Monday - Friday as business days. We do not count weekends or US holidays.

