A Learner's Group Learning and Development Regional Offering for the Farm Credit System.

Crucial Conversations™

July 9th -10 to 5pm
July 10th - 8:30 - 4:00pm

Farm Credit New Mexico
5651 Balloon Fiesta Pkwy, N.E.
Albuquerque, New Mexico

Crucial Conversations™ - The Learner's Group is certified to offer this highly acclaimed facilitated Vital Smarts™ training program. Crucial Conversations™ is designed to empower individuals at all levels of leadership to be actively engaged in outcomes by addressing challenging situations and developing salient resolutions that enhance teamwork and increase productivity.

A Crucial Conversation is when high stakes, opposing views, and strong emotions converge. Do you remember the last time you had a conversation that had these characteristics? Who was it with? What was it about? How comfortable or confident did you feel about your ability to have this conversation without diminishing the relationship?

Whether it's diversity-related issue, or a problem involving a customer, poor quality, reduced time-to-market, declining customer satisfaction or a strained relationship, top performers talk openly and honestly to drive results. They embrace controversial and heated issues and calmly and professionally discuss them in a way that makes it safe for everyone to speak. As a result, people share their best ideas, make wise choices, and enable others to act with conviction.

Click here for additional information about this event.

To learn more about hosting a regional event or scheduling an event for your organization, call 708.414.6999 or visit www.thelearnersgroup.com

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This 2019 Learner's Group education event is hosted by Farm Credit New Mexico

THE LEARNER'S GROUP
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