



# 2019 HEALY TOURS

# ART, CRAFT & SCENIC - TOUR OF IRELAND

Join a like-minded group of people out to explore and have a great time in the Emerald Isle.

The planning has been done, the admissions have all been paid. All you have to do is enjoy!

#### www.healytours.com

or visit our Facebook page dedicated to our Ireland Travels:

www.facebook.com/MyHealyTour

#### HEALY GLASS ARTISTRY – TOURS: THE ORIGIN AND THE PHILOSOPHY

Greetings! We are Nichole and Billy Healy, owners of Healy Glass Artistry and Healy Tours.

We have been lucky enough to enjoy traveling around the United States to hundreds of Art, Craft, and Irish Cultural events in our work as artisans. Along the way, we have met some wonderful people—and the question kept arising "When will you take us to Ireland?"

From that question, an idea was born. We decided to offer an escorted, customized tour package that focuses on hand-crafters and artisans working in Ireland. Our customized tours visit some off-the-beaten path places, while working in some of the 'must-see' destinations around Ireland.

We know that Ireland is a dream destination for many people. We meet thousands of people in our travels across the United States who have been to Ireland and long to return, and those who consider it one of their 'bucket list' items.

Our philosophy on travel is that it should be as comfortable and stress-free as possible. Our mission is to take the guess work out of it for you, to create an atmosphere of warmth, Irish hospitality, and camaraderie, while visiting some of the most amazing places on our planet.

We have built in stops on our tour to allow you the time to relax or explore--both with the group or on your own. Our hotels have world-class spas, and we will be close to golf courses, shopping, and of course—the heart of Irish Culture can always be found in the local pubs.

cead mile failte —
"One Hundred Thousand Welcomes"
Nichole & Billy Healy



### 2019 Tour of Ireland Passenger Payment/Authorization Form

Middle

# A. Passenger Information

First

#### Passenger #1 (please enter names as shown on passport)

Roommate name (if not on the same booking form)

Date of Birth (Month, Date, Year)	This	Travele	er is:	Name for Nametag:				
	Male		Female					
Passport Type (USA or other)	Passport Number		Exp. Date	Special dietary needs or other needs:				
Home Address Street	City			State/Zip				
Email Address:	Cell Phone I	Number	:	Emergency contact person in USA:				
Passenger #2 (please enter names as shown c	n passport)							
First	Middle			Last				
Date of Birth (Month, Date, Year)	This	Travele	er is:	Name for Nametag:				
	Male		Female					
Passport Type (USA or other)	Passport Nu	ımber	Exp. Date	Special dietary needs or other needs:				
Home Address Street	City			State/Zip				
Email Address:	Cell Phone N	Number	:	Emergency contact person in USA:				
				-				
Booking as a single room or double room? (choos	se one)	Sir	ngle Booking	(+\$500) Double Room Sharing				
Please note that for single bookings, the rate incl				-				
Room Bedding Request (note: European beds can be sn	naller than US)		One bed	<u></u>	Two beds			

## B. Passenger Deposits and Payment Plans

Please apply a \$400 per person deposit to reserve our space on the tour with the credit card below (+\$500 per single room booking) \$800 per double booking
I do want to add Travel insurance for my trip, please send a quote for travel insurance - must be booked before <b>final</b> payments are in.  (When booking insurance, you can include the land + air, or just land coverage.)
I do not wish to take insurance on this trip, or am securing my own insurance.

Today's payment: (please use this form for future credit card payments toward your trip)

\$ Deposit Amount (\$400 per person)
Please keep this credit card on file for future payments.
\$ Applied Trip Payment (if making an additional payment at this time)
\$ Total to be charged today

### C. Credit Card/Payment Information

Select credit card type below:

			′ '												
		VISA			N	1ASTER	CARD			AME	Х		DISCOVER		
Enter o	card nu	umber l	pelow	(no da	shes):										
Expiration date:				Secu	rity Co	ode:									

I acknowledge the payment schedule and trip policies outlined below, and give my consent to process payment on my attached credit card in the amount of:

\$	On this Date:
Signed by Cardholder:	

Please return completed forms to:

**Healy Tours** 

 $email: \ \underline{nichole@healytours.com}$ 

Fax: 610-866-5335 **Have questions?** 

Call Nichole Healy directly at: 484-241-0862

Mail: Healy Tours 3930 Bigal Court

Bethlehem, PA 18020

#### D. Tour payments and policies

By signing below, I acknowledge I have read and understand the booking/cancellation/trip policies.

- This tour price is for land-only travel. You may book airfare through your own airline with your preferences, or we are happy to assist booking air travel, please call or email us with your requests.
- Airport transfers at the beginning and end of the tour will be on June 11<sup>th</sup>, 2019, and the departure date of Sunday, June 23, 2019
   Please note that our driver will gather several parties who may arrive/depart at varying times on arrival or departure days, and you may have a waiting period at the airport depending on the group's arrival and departure times. (most flights into Dublin airport arrive in the morning) Please book your travel into Dublin to arrive prior to 12:00 noon.
- You may opt to add additional days to your trip at your own expense, and book airfare accordingly. We can work with the arrival and departure hotel to book additional days at your request, depending on their availability. If you opt to add days to your tour at the beginning or end of the trip, you will arrange your own airport transportation.
- Initial deposits are due at the time of reservation, in the amount of \$400 per person.
- Deposits can be refunded up to 60 days after the initial deposit, as long as the cancellation occurs prior to April 1, 2019, at which time no refunds can be issued.
- Final payments are due by April 1, 2019. No refunds or cancellations can be made after April 1, 2019.
- Payment plans can be arranged as follows for those who would like to make periodic payments:
  - o Initial \$400.00 deposit
  - Remit check or credit card payments periodically or monthly after your intial deposit.
- We recommend booking travel insurance. Healy Tours LLC can provide you with insurance quotes for your land and air travel, or you may take insurance from another travel agent. Travel insurance will protect your travel investment.
- Special needs: clients who require any particular assistance should contact Healy Tours prior to booking. Those needing special assistance such as wheelchair accommodation will need to travel with a qualified travel companion, as drivers and hosts cannot provide individualized help for walking, getting on/off busses, etc. Coaches are not equipped with wheelchair ramps, so travelers must be able to climb 2-4 steps onto the coach. Motorized scooters are unsuitable for touring, but we can secure wheelchair service for a separate fee if needed to assist with walking during the day. Be advised that not all facilities in Ireland are wheelchair accessible, and uneven pavement and stairs are common. Due to space restrictions, passengers wishing to take wheel chairs, oxygen tanks, walkers, or other assistive devices, should speak to us prior to booking, to make sure that there is appropriate accommodation for you.
- Healy Glass Artistry reserves the right to substitute visits, entertainment or other features when venues are closed or cannot be visited for reasons beyond our control, or for the general convenience of the group.
- Luggage: Size should not exceed 30x20x10 inches and weight should be under 50lbs. Luggage is carried at owner's risk throughout the tour unless insured.
- Associated trip costs not included in your Healy Glass Artistry trip price:
  - Airfare
  - o Personal items such as: room service, beverages, telephone charges, laundry, special food requests, and meals not specified on tour itinerary are at the traveler's own expense.
  - Tips are not included within the price of your tour but are customary to show gratitude to your driver for satisfactory service. Tipping for restaurant/bar staff is usually discretionary but some restaurants do add a 10% - 15% service charge so be sure to check your bill first.
    - Suggested tipping for the driver is at a rate of approximately 5-7 Euros per person per day, but is at the discretion of each individual.
    - Additional tour guides, like the walking guides and Dublin guides can be tipped as well if you feel excellent service was provided.

FINAL PAYMENTS: Full payment must be made no later than 70 days prior to departure date for coach tours and self-drives. Healy Tours accepts payment by check or major credit cards. If payment is not received as scheduled, Healy Tours reserves the right to automatically cancel the booking, and deposit payment becomes forfeit.

LAND REVISION FEE: Any revision to land arrangements made after the original booking has been processed will incur a \$50 handling fee per booking. If clients cancel from one tour and rebook on another tour or another date, a cancellation fee may apply. We cannot accept revisions within 14 days of departure or once we have issued documents.

- LAND CANCELLATIONS: Penalties per person apply as follows:
- Within 70 days prior to departure: Forfeiture of funds paid
- o 69 100 days prior to departure 50% per person refunded
- Prior to 99 days before travel, forfeiture of deposit, all other funds returned

AIR CANCELLATIONS: Many airfares require instant purchase and are non-refundable. No refund can be made for non-refundable airfares. As each airline's cancellation conditions vary; details should be requested at time of booking.

NOTIFICATION OF CANCELLATIONS: All cancellations must be advised in writing (by mail, fax or e-mail) to Healy Tours prior to tour departure during normal business hours (9:00 am to 5:00 pm ET, Mondays through Fridays). Notification shall be deemed to have taken place on the date of receipt of such written notification by Healy Tours. It is the client's responsibility to ensure that any notification of cancellation is received by Healy Tours. Minimum cancellation penalty is the deposit amount.

TRAVEL INSURANCE: Healy Tours offers optional travel protection plans intended to safeguard your travel investment and your well-being while on vacation. Policy coverage only becomes effective upon purchase with the travel insurance provider. Healy Tours works with several major travel insurance companies, and can provide a quote to you, or you may secure your own travel insurance independently. Travel insurance must be secured prior to the final payment being received. Once you pay the premium, we will send a certificate of insurance with your final documents. Please read all information thoroughly to understand the coverage that you are purchasing. Claims or benefit requests should be pursued directly with the insurance company. Healy Tours provides insurance options as a service, but does not administer plans or insurance payouts.

AIR TRANSPORTATION: You may book your own airfare, or request that Healy Tours book airfare for you. Generally, airfare purchases made by Healy Tours will be made using your own credit card. As airfares, fees and taxes change frequently, they are not printed or guaranteed until a booking is confirmed. It is outside of the control of Healy Tours if you book an airfare which then drops in price in the future. The nature of airfare and the airline industry does not allow for future predictions in airfare rates. You must ensure that the name on your Healy Tours paperwork matches your passport, as

Healy Tours, LLC Terms and Conditions

corrections or changes requested after the reservation has been made are subject to cancellation or change fees.

TRAVELERS WITH SPECIAL NEEDS: Clients who require particular assistance must advise Healy Tours at time of booking and must travel with a qualified travel companion. Healy Tours drivers and guides cannot provide individualized help for walking, getting on/off motor coaches or other personal needs. As coaches are not equipped with wheelchair ramps, all tour members must be able to mount 3 or 4 steps into coach. Motorized scooters are unsuitable for touring. Healy Tours is not responsible for denial of services by carriers, hotels, restaurants, or other independent suppliers, nor any additional expenses incurred. Due to space restrictions, passengers wishing to take wheel chairs, oxygen tanks, walkers or other assistive devices must contact Healy Tours to check availability. Healy Tours reserves the right to remove any individual from a tour who has not provided the advance notification.

COACH TRANSPORTATION: Coach tours are usually operated by 15-48 seat motor coaches. When passenger numbers are low, a smaller coach may be used.

ACCOMMODATION: Land arrangements are provided as described in each tour program. Healy Tours reserves the right to substitute hotels for accommodations in similar categories. Accommodation in B&Bs (farmhouses, town and country homes) is clean, comfortable and includes private bathrooms.

VISITS, ENTERTAINMENT, ITINERARIES AND OTHER FEATURES: Healy Tours reserves the right to substitute visits, entertainment and other features when establishments are closed or cannot be visited for reasons beyond our control, or for the general convenience of the group.

HEALY TOURS CANCELLATIONS: If it becomes necessary to cancel a coach tour prior to departure, Healy Tours will offer the next available date at no additional land cost or will make a full refund of all monies paid to Healy Tours. Healy Tours cannot accept responsibility for any additional costs or fees relating to such a tour booking or for any cancellation penalties. In the event that a tour would be cancelled due to circumstances beyond our control, holders of trip insurance will be assisted with making a claim to the insurance company. In cases where travel insurance was not secured, we will offer either the next available date at no additional land cost or 100% refund of all payments made to Healy Tours. In addition, we will reimburse or absorb documented airline penalties/fare changes resulting from the cancelled trip.

LUGGAGE: Handling of one piece of luggage per person is included in the cost of all coach tours. Size should not exceed 30 x 20 x 10 inches and weight should be under 50 lbs. Luggage is carried at owner's risk throughout the tour unless insured. Trunk space in self-drive cars is limited so pack lightly, preferably using soft-sided suitcases. Airlines impose their own restrictions, with which clients must comply. Please check with your carrier regarding luggage restrictions and costs.

TIPS: Tips for personal services and to tour directors and drivers are not included in tour cost and left to your discretion.

Healy Tours, LLC Terms and Conditions

CHILDREN/YOUNG ADULTS: Children under 8 are not permitted to travel on coach tours. Those aged 8 to 18 must travel with an adult. Young people traveling unaccompanied must be at least 21 years old.

SMOKING POLICY: Smoking is not permitted on any motor coach, please look for designated smoking areas outside of the coach and hotels.

NOT INCLUDED: All items of a personal nature (room service, beverages, telephone charges, laundry, special food requests, etc.) and meals not specified on the tour itinerary are not included and must be paid by the client.

DOCUMENTS: Documents will be shipped by USPS. ground service approximately 21 days prior to departure provided full payment has been received. If documents are required earlier, we need sufficient notice to arrange for early delivery by regular service. Late bookings will incur an express service delivery charge.

UNUSED TOUR ARRANGEMENTS: Healy Tours cannot make refunds or exchanges for unused accommodations, services or features of any tour unless agreed upon in writing prior to departure. If you opt out of an activity, meal, or tour that is listed in the itinerary, this will be at your own discretion, and no reimbursement for missed meals or tours will be provided.

RESPONSIBILITY: Healy Tours LLC, its employees, directors, officers and shareholders (collectively, "Healy Tours") does not own or operate any person or entity which is to or does provide goods or services for your trip, including, for example, lodging facilities, transportation companies, local ground operators, including, without limitation, entertainment, food or drink service providers, equipment suppliers, etc. As a result, Healy Tours is not liable for any negligent or willful act or failure to act of any such person or entity. In addition, Healy Tours is not liable for any negligent or willful act or failure to act of any person or entity it does not own or control, nor for any act or inaction of any other third parties not under its control. You may see the name Healy Tours affixed to motor vehicles, on signs around the hotel or elsewhere. This use of those names is for reasons of identification and does not denote ownership, supervision, or control by Healy Tours in any way. Without limitation Healy Tours is not liable for any direct, indirect, consequential, or incidental damage, injury, death, loss, accident, delay, inconvenience or irregularity of any kind which may be occasioned by reason of any act or omission beyond its control, including, without limitation any willful or negligent act, failure to act, breach of contract or violation of local law or regulation of any third party such as an airline, train, hotel, bus, taxi, van, local ground handler or guide, financial default or insolvency of any supplier which is, to, or does supply any goods or services for this trip. Healy Tours is not liable for any loss, injury, death or inconvenience due to delay or changes in schedule, overbooking of accommodation, default, insolvency or bankruptcy of any third party, attacks by animals, sickness, the lack of appropriate medical care, evacuation to same, if necessary, weather, strikes, acts of God or government, acts of terrorism, or the threat thereof, force majeure, war, guarantine, epidemics, or the threat thereof, criminal activity, or any other cause beyond its control. Healy Tours reserves the right at its sole discretion to alter the itinerary as it may deem necessary or advisable.

Healy Tours, LLC Terms and Conditions

Healy Tours reserves the right at its sole discretion to decline to accept or retain any passenger on any of its tours if it deems accepting or retaining any such person as being detrimental to the tour. In the event any passenger is removed from a trip, Healy Tour's only obligation is to refund to that person that portion of the payment allocable to unused services. Each provision of this clause is severable and if any provision is held to be illegal, void or unenforceable in whole or in part, the legality, validity and enforceability of the remaining provisions shall not be affected or impaired.

Changes in these Terms and Conditions can be made only in writing signed by an officer of Healy Tours.

It is the travelers' responsibility to obtain the correct travel documentation (passport, visa, identifications) for the destination(s) to be visited. Healy Tours is not responsible for penalties incurred for tickets, international or domestic, not issued by Healy Tours due to schedule and/or flight changes.

Prior to full payment there is a potential for a price increase(s) due to fuel surcharges imposed by airlines or other suppliers, as well as the potential for increases in government-levied taxes and fees. Once full payment is made, there will be no price increases. Passengers may accelerate full payment to avoid any price increases. Once issued, airlines tickets are no longer subject to potential increases but are subject to cancellation fees and penalties and may be fully non-refundable.

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EMAIL USAGE: By providing your email address on the Healy Tours website, you consent to receive emails with special offers/news from Healy Tours. You will be able to unsubscribe at any time from marketing or promotional emails.

VALIDITY: Coach tour rates on this website are quoted on a per person, double occupancy basis. Unless otherwise indicated, all prices are shown in U.S. dollars. Healy Tours reserves the right to alter prices at any time prior to departure and without prior notice if circumstances so warrant. Any devaluation or revaluation of currencies may affect published prices.