

Healy Tours Booking Form

Please use this form to provide us the information we need to finalize your trip details. All information is confidential and will only be used to complete reservations and bookings on your behalf.

At any time, you may call or text questions to: **484.241.0862** Email: nichole@healytours.com

Please enter the information for each passenger traveling under PASSENGER #1, and then PASSENGER #2 below. Please use another form if you have more than two people traveling.

PASSENGER #1 DETAILS:

1. Name of Passenger #1 (please ensure this matches your passport name exactly, including any Mr./Mrs./Ms. or Jr./Sr./etc.)

2. Gender

- Woman
- Man
- Non-binary
- Prefer not to say

3. Passenger #1 Home Address (please include street, city, state, zip)

4. Passenger #1 Date of Birth (mm/dd/yyyy)

5. How would you like your name to read on your nametag/or to be introduced to others?

6. Phone Number

7. Can you be reached by text at this number?

- Yes
- No

8. Passenger #1 Email Address

9. Do you have a Facebook Profile? (On group tours we use the Messenger App for group communication and photo sharing)

- Yes
- No
- I would consider it for communication purposes.

10. Passenger #1 Passport Number and Issuing Country

11. Passenger #1 Passport Expiration Date (mm/dd/yyyy)

12. If you are sharing a room with someone other than Passenger #2 listed on this form, please enter their name here:

PASSENGER #2 DETAILS:

13. Name of Passenger #2 (please ensure this matches your passport name exactly, including any Mr./Mrs./Ms. or Jr./Sr./etc.)

14. Passenger #2 Gender

- Woman
- Man
- Non-binary
- Prefer not to say

15. Passenger #2 Home Address (if different than above)

16. Passenger #2 Date of Birth (mm/dd/yyyy)

17. How would you like your name to read on your nametag/or to be introduced to others?

18. Passenger #2 Phone Number

19. Can you be reached by text at this number?

- Yes
- No

20. Passenger #2 Email Address

21. Do you have a Facebook Profile? (On group tours we use the Messenger App for group communication and photo sharing)

- Yes
- No
- I would consider it for communication purposes

22. Passenger #2 Passport Number and Issuing Country

23. Passenger #2 Passport Expiration Date (mm/dd/yyyy)

24. Room Configuration/Bed Request

- One Bed (may include a King, Queen, or Double) European bed sizes vary
- Two Beds (usually twin)
- Three Beds (one double bed and one twin) usually called a 'family room'

25. Emergency Contact Information in the USA

26. Please let us know of any food or dietary restrictions that you follow:

27. Please let us know of any medical issues you have (this is confidential and used only to assist us in keeping you healthy and safe)

28. Are there any other personal needs or considerations you would like us to know about?

29. Please send me a quote for Travel Insurance to protect my trip.

- Yes, please send a no obligation quote.
- No, I have secured insurance protection elsewhere, or decline coverage.

30. Payment of Deposit Options

- Please send a secure online payment link, and I will remit my invoice online
- I will send a paper check for the deposit
- I would like to call to provide my credit card details directly

I acknowledge that I have received and reviewed the Terms and Conditions related to this travel booking, and that if I am booking travel for other individuals, I am responsible for the group Terms and Conditions acknowledgement.

(If you have not reviewed, please return to the booking page, and review the Terms and Conditions: <https://healytours.com/terms-and-conditions>)

Please return completed forms to:

Email: Healy Tours nichole@healytours.com

Mail: **Healy Tours**
3930 Bigal Court
Bethlehem, PA 18020

Have questions?

Call Nichole Healy directly at: 484-241-0862

Or take a photo and text it to: **484-241-0862**



PRIVACY POLICY / TERMS AND CONDITIONS

Terms and Conditions of Your Booking

DEPOSITS: Trip deposits in the amount indicated on the individual trip itinerary must be received to confirm your booking. Until the deposit is received, your space is not guaranteed on a tour, nor are any hotel or event bookings guaranteed in your name.

- For escorted group tours: Your deposit is fully refundable for 30 days after remitting, unless your deposit falls within 100 days of the trip departure date.
- For private tours and custom itineraries: Your deposit is non-refundable, or refer to the specifications on your quote

FINAL PAYMENTS: Full payment must be made no later than 70 days prior to the departure date for coach tours, private tours, and self-drives. Healy Tours accepts payment by check or major credit cards. If payment is not received as scheduled, Healy Tours reserves the right to cancel the booking, and any deposit payment becomes forfeit.

TOUR CANCELLATIONS:

Penalties per person apply as follows:

- Within 70 days prior to departure: Forfeiture of funds paid
- 71 – 100 days prior to departure 50% per person refunded (excluding non-refundable deposits)
- 100+ days before travel, forfeiture of deposit, all other funds returned

LAND REVISION FEE: Any revision to land arrangements made after the original booking has been processed will incur a \$50 handling fee per booking. If clients cancel from one tour and re-book on another tour or another date, a cancellation fee may apply. We cannot accept revisions within 14 days of departure or once we have issued documents.

PRIVATE TOUR BOOKINGS:

Please refer to your particular quote document to understand the non-refundable portion of your tour (this will vary depending on the specifics of your trip). If no specific guidance regarding your trip was included in your quote, the standard Terms and Conditions listed here will apply.

NOTIFICATION OF CANCELLATIONS: All cancellations must be advised in writing (by mail or e-mail) to Healy Tours prior to the tour departure during normal business hours (9:00 am to 5:00 pm ET, Mondays through Fridays). The notification shall be deemed to have taken place on the date of receipt of such written notification by Healy Tours. It is the client's responsibility to ensure that any notification of cancellation is received by Healy Tours.

TRAVEL INSURANCE: Healy Tours offers optional travel protection plans intended to safeguard your travel investment and your well-being while on vacation. Policy coverage only becomes effective upon purchase with the travel insurance provider. Healy Tours works with several major travel insurance companies and can provide a quote to you, or you may secure your own travel insurance independently. Travel insurance must be secured prior to the final payment being received for your trip, but the the best coverage and options, please purchase your policy within 15 days of your deposit payment. Once you pay the premium, you will receive an email receipt and link to your insurance provider's documents. Please read all information thoroughly to understand the coverage that you are purchasing. Claims or benefit requests should be pursued directly with the insurance company. Healy Tours provides insurance options as a service but does not administer plans or insurance payouts.

AIR TRANSPORTATION: Tour prices do not include international or other airfare unless expressly mentioned in the Tour's descriptions. Healy Tours will quote the best price available for the travel dates requested at the time the quote is prepared. Quotes provide an estimate only and are not a firm price commitment by Healy Tours or the applicable air carrier(s), and airfare prices are subject to change until booked.

Healy Tours books airfare only as a courtesy for travelers, and the applicable air carrier and the air carrier terms and conditions apply to the purchase and use of the air travel ticket. Please consult the air carrier's applicable terms and conditions and conditions of travel for complete information including applicable cancellation terms. Healy Tours is not responsible for changes in air itineraries or flight times and does not provide advice or alerts regarding air travel tickets, flight status or delays.

You may book your own airfare, or request that Healy Tours book airfare for you. As airfares, fees and taxes change frequently, they are not guaranteed until a booking is confirmed. It is outside of the control of Healy Tours if you book an airfare which then drops in price in the future. The nature of airfare and the airline industry does not allow for future predictions in airfare rates. You must ensure that the name on your Healy Tours paperwork matches your passport, as corrections or changes to names or other details requested after the reservation has been made are subject to cancellation or change fees.

Please note that if Healy Tours books your airfare, we are not responsible for airline flight delays, changes, or airline cancellations. Healy Tours will do everything possible to re-book or reschedule cancelled flights, in order to provide limited disruption in your trip. Generally, the quickest way to resolve any airline issues is to work directly with the airline. In the case where travel insurance has been purchased, we recommend using the travel concierge service that comes with your travel insurance to assist with re-bookings or changes due to airline disruptions.

AIR CANCELLATIONS: Most instant purchase airfares require an instant purchase and are non-refundable. No refund can be made for non-refundable airfares. As each airline's cancellation conditions vary, details should be requested at the time of booking.

TRAVELERS WITH SPECIAL NEEDS: Clients who require particular assistance must advise Healy Tours at the time of booking and must travel with a qualified travel companion. Healy Tours' drivers and guides cannot provide individualized help for walking, getting on/off motor coaches or other personal needs. As coaches are not equipped with wheelchair ramps, all tour members must be able to mount 3 or 4 steps

into coach. Motorized scooters are unsuitable for touring. Healy Tours is not responsible for the denial of services by carriers, hotels, restaurants, or other independent suppliers, nor any additional expenses incurred. Due to space restrictions, passengers wishing to take assistive devices must contact Healy Tours to check availability. Healy Tours reserves the right to remove any individual from a tour who has not provided the advance notification.

Any special requirements must be disclosed to Healy Tours at the time of booking. Healy Tours will use reasonable efforts to accommodate special requirements or requests, but this is not always possible given the nature of the destinations visited and availability of options outside a planned itinerary. Certain activities may be inaccessible to you if your mobility is limited in any way. All food allergies and dietary restrictions must be disclosed to Healy Tours at the time of booking, but Healy Tours cannot guarantee that dietary needs or restrictions can be accommodated. Any special requests or requirements do not form part of these Terms or the contract between you and Healy Tours. Healy Tours is not liable for any failure to accommodate or fulfill such requests, nor is responsible due to any outcomes related to special requirements that could not be accommodated on the tour.

COACH TRANSPORTATION: Coach tours are usually operated by 15-48 seat motor coaches. When passenger numbers are low, a smaller coach may be used.

ACCOMMODATION: Land arrangements are provided as described in each tour program. Healy Tours reserves the right to substitute hotels for accommodations in similar categories. Healy tours has made all hotel and accommodation bookings in good faith, and if there is a serious discrepancy in the advertised accommodation and what you have been provided, please bring it to the attention of your tour director immediately. We will work together with the provider to find a satisfactory resolution.

Please note that hotels and accommodation in Europe are different than what you will find in American hotels. For instance, many European countries do not offer air conditioning as a standard, or the operation of air conditioning and heat are not independently controlled by the guest in their individual room. This is beyond the control of Healy Tours, and should be accepted as a part of traveling abroad to different countries and standards. We ask that if you require assistance with your room, you contact the front desk of the hotel, and alert your tour operator to assist as well.

SINGLE ROOMS AND SINGLE ROOM SUPPLEMENT: Be aware that single rooms in Europe are often smaller than double rooms. Ask about a "double room/single use" option at a cost above the normal single supplement. Single room supplements are added to solo traveler itineraries because most European hotels and cruise lines will charge an additional fee for a single booking.

DOUBLE ROOMS: Rooms are priced per two adults, sharing a room. Your bed request will be provided to the hotel. At times, due to circumstances beyond our control, a hotel is unable to provide the requested room configuration. We will do all we can to accommodate your requests. Please note that 'double' rooms in Europe could mean a bed the size of an American Full, American Queen, or (less available) an American King. For a room request with two beds, the standard is usually two twin size beds.

TRIPLE ROOMS: Available on most tours. They usually consist of a twin bedded room with an additional folding bed or cot for the third person. This may not be comfortable for three adults, or an older child.

VISITS, ENTERTAINMENT, ITINERARIES, AND OTHER FEATURES: Healy Tours reserves the right to substitute visits, entertainment and other features when establishments are closed or cannot be visited for reasons beyond our control, or for the general convenience of the group.

HEALY TOURS (TOUR OPERATOR) CANCELLATIONS: If it becomes necessary to cancel a group coach tour prior to departure on the part of Healy Tours, then Healy Tours will offer the next available date at no additional land cost or will make a full refund of all monies paid to Healy Tours. In the event that a tour would be canceled due to circumstances beyond our control (terrorism, pandemic, natural disaster), holders of trip insurance will be assisted with making a claim to the insurance company.

In cases where travel insurance was not secured, we will offer either the next available date at no additional land cost or a 100% refund of all payments made to Healy Tours.

If due to weather, flight schedules or other uncontrollable factors, you are required to spend additional night(s) traveling, you will be responsible for your own hotel, transfers and meal costs.

TRAVEL DOCUMENTS: It is your responsibility to obtain information and to have in your possession all of the required documentation and identification required for entry, departure and travel to each country or region. This includes a valid passport and all travel documents required by the relevant governmental authorities including all visas, permits and certificates (including but not limited to vaccination or medical certificates) and insurance policies. You must have a passport that is valid 6 months after the last date of travel with the Tour Operator as set out on your itinerary. You accept full responsibility for obtaining all such documents, visas and permits prior to the start of the Tour, and you are solely responsible for the full amount of costs incurred as a result of missing or defective documentation. You agree that you are responsible for the full amount of any loss or expense incurred by the Tour Operator that is a direct result of your failure to secure or be in possession of proper travel documentation. The Tour Operator does not provide advice on travel documents and makes no representations or guarantees as to the accuracy or completeness of any information provided on visas, vaccinations, climate, clothing, baggage, or special equipment and you agree that the Tour Operator is not responsible for any errors or omissions in this information.

THIRD PARTY SUPPLIERS OR PARTIES: Healy Tours makes arrangements with accommodation providers, activity providers, airlines, cruise lines, coach companies, transfer operators, shore excursion operators, tour and local guides, and other independent parties ("Third Party Suppliers") to provide you with some or all of the components of your booking. Third Party Suppliers may also engage the services of local operators and sub-contractors. Although the Tour Operator takes all reasonable care in selecting Third Party Suppliers, the Tour Operator is unable to control Third Party Suppliers, does not supervise Third Party Suppliers and therefore cannot be responsible for their acts or omissions. Any services provided by Third Party Suppliers are subject to the terms and conditions imposed by these Third Party Suppliers and their liability is limited by their tariffs, conditions of carriage, tickets and vouchers and international conventions and agreements that govern the provision of their services. These may limit or exclude liability of the Third Party Supplier. You acknowledge that Third Party Suppliers operate in compliance with the applicable laws of the countries in which they operate, and Healy Tours does not warrant that



any Third Party Supplier is in compliance with the laws of your country of residence or any other jurisdiction.

Healy Tours is not liable and will not assume responsibility for any claims, losses, damages, costs or expenses arising out of inconvenience, loss of enjoyment, upset, disappointment, distress or frustration, whether physical or mental, resulting from the act or omission of any party other than Healy Tours and its employees. Healy Tours is not responsible for the opinions or actions of suppliers, tour guides, or fellow travelers. Healy Tours will strive to mediate any potential disagreements between parties should the occasion arise, and any party who requires mediation must make Healy Tours or your tour director aware of such a situation.

Healy Tours is not liable for the acts or omissions, whether negligent or otherwise, of Third Party Suppliers or any independent contractors.

LUGGAGE: Handling of one piece of luggage per person is included in the cost of all coach tours. Size should not exceed 30 x 20 x 10 inches and weight should be under 50 lbs. Luggage is carried at the owner's risk throughout the tour unless insured. Trunk space in self-drive cars is limited so pack lightly, preferably using soft-sided suitcases. Airlines impose their own restrictions, with which clients must comply. Please check with your carrier regarding luggage restrictions and costs.

TIPS: Tips for personal services and tour directors and drivers are not included in the tour cost and is left to your discretion.

CHILDREN/YOUNG ADULTS: Children under 8 are not permitted to travel on coach tours. Those aged 8 to 18 must travel with an adult. Young people traveling unaccompanied must be at least 21 years old.

SMOKING POLICY: Smoking is not permitted on any motor coach, please look for designated smoking areas outside of the coach and hotels.

NOT INCLUDED: All items of a personal nature (room service, beverages, telephone charges, laundry, special food requests, etc.) and meals not specified on the tour itinerary are not included and must be paid by the client.

DOCUMENTS: Documents will be shipped by USPS. ground service approximately 21 days prior to departure provided full payment has been received. If documents are required earlier, we need sufficient notice to arrange for early delivery by regular service. Late bookings will incur an express service delivery charge.

UNUSED TOUR ARRANGEMENTS: Healy Tours cannot make refunds or exchanges for unused accommodations, services or features of any tour unless agreed upon in writing prior to departure. If you opt-out of an activity, meal, or tour that is listed in the itinerary, this will be at your own discretion, and no reimbursement for missed meals or tours will be provided.

RESPONSIBILITY: Healy Tours LLC, its employees, directors, officers and shareholders (collectively, "Healy Tours") does not own or operate any person or entity which is to or does provide goods or services for your trip, including, for example, lodging facilities, transportation companies, local ground operators, including, without limitation, entertainment, food or drink service providers, equipment suppliers, etc.

As a result, Healy Tours is not liable for any negligent or willful act or failure to act of any such person or entity. In addition, Healy Tours is not liable for any negligent or willful act or failure to act of any person or entity it does not own or control, nor for any act or inaction of any other third parties or persons not under its control. You may see the name Healy Tours affixed to motor vehicles, on signs around the hotel or elsewhere. This use of those names is for reasons of identification and does not denote ownership, supervision, or control by Healy Tours in any way.

Without limitation Healy Tours is not liable for any direct, indirect, consequential, or incidental damage, injury, death, loss, accident, delay, inconvenience or irregularity of any kind which may be occasioned by reason of any act or omission beyond its control, including, without limitation any willful or negligent act, failure to act, breach of contract or violation of local law or regulation of any third party such as an airline, train, hotel, bus, taxi, van, local ground handler or guide, financial default or insolvency of any supplier which is, or does, supply any goods or services for this trip. Healy Tours is not liable for any loss, injury, death or inconvenience due to delay or changes in schedule, overbooking of accommodation, default, insolvency or bankruptcy of any third party, attacks by animals, sickness, the lack of appropriate medical care, evacuation to same, if necessary, weather, strikes, acts of God or government, acts of terrorism or the threat thereof, force majeure, war, quarantine, pandemics, epidemics or the threat thereof, criminal activity, or any other cause beyond its control. Healy Tours reserves the right at its sole discretion to alter the itinerary as it may deem necessary or advisable.

Healy Tours reserves the right at its sole discretion to decline to accept or retain any passenger on any of its tours if it deems accepting or retaining any such person as being detrimental to the tour. In the event any passenger is removed from a trip, Healy Tour's only obligation is to refund to that person that portion of the payment allocable to unused services. Each provision of this clause is severable and if any provision is held to be illegal, void or unenforceable in whole or in part, the legality, validity, and enforceability of the remaining provisions shall not be affected or impaired.

TRAVELER DOCUMENTATION: It is the travelers' responsibility to obtain the correct travel documentation (passport, visa, identifications) for the destination(s) to be visited. Healy Tours is not responsible for penalties incurred for tickets, international or domestic, not issued by Healy Tours due to schedule and/or flight changes.

Prior to full payment, there is a potential for a price increase(s) due to fuel surcharges imposed by airlines or other suppliers, as well as the potential for increases in government-levied taxes and fees. Once full payment is made, there will be no price increases. Passengers may accelerate full payment to avoid any price increases. Once issued, airline tickets are no longer subject to potential increases but are subject to cancellation fees and penalties and may be fully non-refundable.

EMAIL USAGE: By providing your email address on the Healy Tours website, you consent to receive emails with special offers/news from Healy Tours. You will be able to unsubscribe at any time from marketing or promotional emails.

VALIDITY: Coach tour rates on this website are quoted on a per person, double occupancy basis. Unless otherwise indicated, all prices are shown in U.S. dollars. Healy Tours reserves the right to alter prices at any time prior to departure and without prior notice if circumstances so warrant. Any devaluation or revaluation of currencies may affect published prices.



Privacy Notice

This privacy notice discloses the privacy practices for www.healytours.com. This privacy notice applies solely to information collected by this website. It will notify you of the following:

- What personally identifiable information is collected from you through the website, how it is used and with whom it may be shared.
- What choices are available to you regarding the use of your data.
- The security procedures in place to protect the misuse of your information.
- How you can correct any inaccuracies in the information.

Information Collection, Use, and Sharing We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or another direct contact from you. We will not sell or rent this information to anyone.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. to ship an order.

Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

Your Access to and Control Over Information You may opt-out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number given on our website:

- See what data we have about you if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

Security We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Wherever we collect financial information (such as credit card data numbers), that information is encrypted and transmitted to us in a secure way through our payment providers (generally we use Square for trip credit card payments). While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at [484-241-0989](tel:484-241-0989) or via nichole@healytours.com.



Bookings We request information from you on our information/booking form. To travel with us, you must provide contact information (like name and address) and financial information (like credit card number, expiration date). This information is used for billing purposes and to complete reservations. If we have questions about your booking, we'll use this information to contact you.

Links This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.