

The Bonita Highlander

March 2024

A Note from the Board Treasurer

Making Your First Annual Assessment Payment in the PayHOA Era

Hello Neighbors,

The soft roll out of our new software **PayHOA** continues and we are excited to make your HOA membership easier. In the PayHOA portal, you can easily learn about events (coming soon), receive emails, **pay dues**, and more. If you are ready to sign up, send an email requesting an invite to bhighlanderhoa@gmail.com.

Since your 2024-2025 Annual Assessment ("HOA dues") invoice will be arriving by your preferred method (inbox/mailbox) shortly, and you will now have options in HOW TO MAKE YOUR PAYMENT with our new PayHOA service.

1. Mail your check:

- A. Please ensure to write your Lot # or Property Address on your check.
- B. Mail your check to our **NEW Annual Assessment Payment MAILING ADDRESS for Pay- HOA in Las Vegas** for check processing, with or without the bottom portion of your invoice.

Bonita Highlands HOA c/o PayHOA PO Box 94046 Las Vegas, NV 89193-4046

- 2. <u>Make your payment on PayHOA</u> by Credit/Debit Card or Bank Account/ACH:
 - A. Log into your PayHOA account.

Note: If you have not already signed up in PayHOA please reach out to the Recording Secretary at bhighlanderhoa@gmail.com and request an invite.

- B. Click on the blue "make a payment" at the top of your owner portal, which brings you to the Checkout page.
- C. On the checkout page, select the invoice that you would like to pay using the small square boxes to the left of the invoice.
- D. Then click the blue "Add payment method" in the box below the listed invoice(s). A box will pop up and 2 payment options to make your payment.
 - i. <u>CREDIT/DEBIT CARD</u> Option: Select "card" and enter your card information. This transaction will incur a processing fee of 3.25% + \$0.50 per transaction.

Ii. <u>BANK ACCOUNTS or ACH</u> Option: Click "US Bank Account" and search for your bank to see if PayHOA recognizes your bank and account immediately. If using this option, a box will appear that requests your bank credentials that you would use when logging into your actual bank's website or app. You do not have to use this process if you do not want to.

Alternatively, you can just opt to enter the routing and account number for your bank/ credit union by clicking on the blue "Enter bank details manually instead." It will ask for the bank routing and account number. It will take PayHOA 24-36 hours to validate your account using a \$.01 micro-deposit to your account. The micro-deposit will include a Code (SM-xxxx) within the description/title of the transaction. You will need this 4-digit code when you log back into your PayHOA account to make your payment. ACH payments will incur a processing fee of \$1.95 per transaction.

There are a number of weblinks available that provide additional details on how to use PayHOA for payments. If you would like more information, please reach out and we will be happy to provide the links and additional information.

Friendly Reminder: The Annual Assessment courtesy reminders are in the mail or in your inbox. The amount due this year is \$534, due and payable on April 1, 2024. The Assessment becomes late if not paid or post marked by April 15, 2024. The Late Fee schedule kicks in April 16th, with \$587.40 due by May 15th, and \$916.81 due by June 15th. See your invoice to see the full schedule.

BEAUTIFUL BROW DITCHES

The recent rains have certainly tested our brow ditches and I am happy to report that they flowed

freely and effectively. The hundreds of feet that were repaired and replaced in the last year have served us well. It is the responsibility of every homeowner with a brow ditch running through their property to keep it clear of rocks, leaves, and other debris that will impact the flow. Homeowners concerned about animals going under a fence by way of a brow ditch can prevent that by installing bars (see photo) that allow the free flow of water but keep pets in the yard.



The Social Security Administration (SSA) has designated 7 MAR 2024, as National Slam the Scam Day!

Throughout the year, the Social Security Administration (SSA) provides folks tools to recognize Social Security-related scams and stop scammers from stealing your personal information and money. Protect yourself, loved ones, and people in your community this Slam the Scam Day by:

- Educating them about government imposter scams.
- Letting them know they shouldn't be embarrassed to report if they shared personal information or suffered a financial loss. It is important to report the scam as quickly as possible.
- Repost #SlamtheScam information on social media to keep your friends and family safe.

Visit <u>www.ssa.gov/scam</u> for more information and follow SSA office of the Inspector General (OIG) on <u>Facebook</u>, Twitter, and <u>LinkedIn</u> to stay up to date on the latest scam tactics.

Annual Meeting

The Annual Meeting of the Bonita Highlands Homeowners Association, will be held at 6:30 PM, on **March 4, 2024, at the Bonita Museum**, in the Bonita Library Complex.

During the meeting the Board will be **Elected by Acclamation** as the five returning Board members were the only 5 candidates for the 5 seats. While this saves the cost of sending ballots to all homeowners, this is the last year that we can conduct an Election by Acclamation. So please think about running for a Board position next March.

The Highlands homeowners owe a debt of gratitude to the Board Members as they have to deal with all manner of issues to ensure our neighborhood remains the beautiful and peaceful place to live that it is.

The association may be contacted via the U.S. Postal Service and email at the information provided below.



U.S. Postal address for the Bonita Highlands:

Bonita Highlands Homeowners
Association
PO Box 458, Bonita
CA. 91908-0458

NEW Email: bhighlanderhoa@gmail.com

Our Bonita Highlands documents, forms, meeting minutes, and notices may be found on our website:

bonitahighlands.org

Our next Monthly meeting will be March 12, 2024. It will be an in person meeting, at the Bonita Sunnyside Fire Station. It will begin at 6:00 p.m., and is open to all homeowners.

We are encouraging all homeowners to sign up for Electronic Transmission Consent (ETC) of HOA newsletters and state mandated mailings. So far we have reduced our mailed newsletters and packets to 377 of 667, or just over 50%. But the recent mandatory annual mailing cost just over \$1,700 for printing and mailing. Talk to your neighbors and encourage them to sign up for ETC. They can get the form on our website, or from the Recording Secretary at, bhighlanderhoa@gmail.com.

Please remember to pick up after your pet, whether in the neighborhood or on the trails!

Mexican Fan Palm

Following the 2007 California wildfires, it was determined that certain species of palms presented an above average fire hazard due to tree form and lack of maintenance. Palm trees generally have a fibrous tissue that can be easily combustible when exposed to direct flame or embers from a wildfire.

Furthermore, many palms can collect dead fronds, creating a skirt of brown thatch. These trees can contribute to greater fire spread as the dangling fronds readily catch flame and their fiery debris and embers get blown throughout the area.

While palms grow naturally in the area and are often used as ornamental trees, they should be regularly maintained to eliminate unnecessary fire risks to homes in the neighborhood by removing all dead material and skinning wherever possible.

There are a number of these palm trees in the Highlands, and we are asking homeowners to pay attention to the growth and trim their palm trees as needed to minimize any fire hazard to their home and the neighbors..



The Bonita Highlander is the monthly newsletter of the Bonita Highlands Homeowners' Association, a California non-profit corporation whose mailing address is:

P.O. Box 458, Bonita, CA 91908-0458



This newsletter is distributed (postage paid) to each residence within the Bonita Highlands community.

Editor & Distribution Manager: Mary Ellen Phillips

Information for publication should be sent to the editor, copy-ready, at *bhighlanderhoa@gmail.com*. The deadline is the 15th of the month, for publication the following month. The Association reserves the right to edit any copy submitted for publication.



The Bonita Highlander 5073 Central Ave. #458 Bonita, CA. 91908 - 0458

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The next monthly BHHA meeting will be held on *Tuesday, March 12, 2024.* This will be an in person meeting, at the Bonita Sunnyside Fire Station.

The meeting will begin at 6:00 p.m. and is open to all homeowners

- 1. Call to Order, Roll Call, Introduction of Board members, Pledge of Allegiance, Announcement of the Next Meeting, Adoption of Minutes from the last monthly meeting.
- 2. Homeowner appearances for appeals to notices, fines, or requests for structural alterations.
- 3. Homeowner Open Communications.
- 4. Committee and Staff Reports.
- 5. Old Business.
- 6. New Business.
- 7. Community Items of Interest.
- 8. Board Member Comments.
- 9. Adjournment.
- 10. Board Executive Session (if required).















The BHHA Board of Directors (BOD) welcomes and encourages e-mail and letters from homeowners. Any letter sent to the Board may be published in this newsletter. Please sign letters and include a telephone number (which will NOT be published). Any opinions expressed in this newsletter are those of the author or other contributor, and do not necessarily reflect the opinions of the BOD or any Staff Member.