

Terms of Use

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The term 'Look Commercial Cleaning Ltd' or 'us' or 'we' refers to the owner of the website whose registered office is Suite 16, Beaufort Court, Admirals Way, Docklands, London E14 9XL. Our company registration number is 11858123, England and Wales VAT number 375 4571 70. The term 'you' refers to the user or viewer of our website.

Governing Law and Venue

This Agreement shall be interpreted, construed and governed by the laws UK. Venue for all disputes arising under this Agreement shall lie exclusively in London, UK. Users of this website agree that any and all disputes arising from the use of this website, or the ordering of materials from this website, shall be settled by binding arbitration. Notwithstanding the foregoing, however, Look Commercial Cleaning Ltd shall have the right to commence and prosecute any legal or equitable action or proceeding before any court of competent jurisdiction to obtain injunctive or other relief in the event that, in the opinion of Look Commercial Cleaning Ltd, such action is necessary or desirable.

Cleaning Services

For all cleaning services offered by Look Commercial Cleaning Ltd Specific Terms & Conditions apply. A member of Look Commercial Cleaning Ltd. staff will brief the Client over the phone or email the Client the specific Terms and Conditions upon Client's request before the booking takes place. The Client agrees and is bound to the specific Terms and Conditions of the service requested by placing an order over the phone, email, or web site.

Payment

The price of our service will be as quoted by Look Commercial Cleaning Ltd either by phone or emails. Prices are subject to change at any time, in which case the Look Commercial Cleaning Ltd will be update our clients accordingly.

Prices are based on the specific client request and can depend on factors such as location and any specific requirements.

Prices are exclusive of VAT.

We take reasonable care to provide a functioning payment facility at all times, but cannot guarantee continuous, uninterrupted or secure access to such payment facility, nor can we guarantee that the facility is virus or error free. We also try to ensure that your payments are processed promptly, but it is often difficult to predict the amount of time needed to complete processing because it is dependent on many factors outside our control, such as delays in the banking system.

Payment by Look Commercial Cleaning Ltd

Clients are responsible for declaring to the Inland Revenue any payments made to them by Look Commercial Cleaning Ltd

Cancelling a Booking

In addition to your other legal rights as a consumer, you have the right to cancel an Order and receive a refund. If you wish to change the details of, or cancel, the Service you have ordered after you have received the Order Confirmation, please contact us immediately.

If you cancel the Order (in whole or in part):

Where the Services are due to take place we will require payment of the sum of £50 by way of an agreed cancellation fee.

Please note that no refund or credit note will be given where a cancellation is attempted when the Services are due to take place within 12 hours of the request to cancel.

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