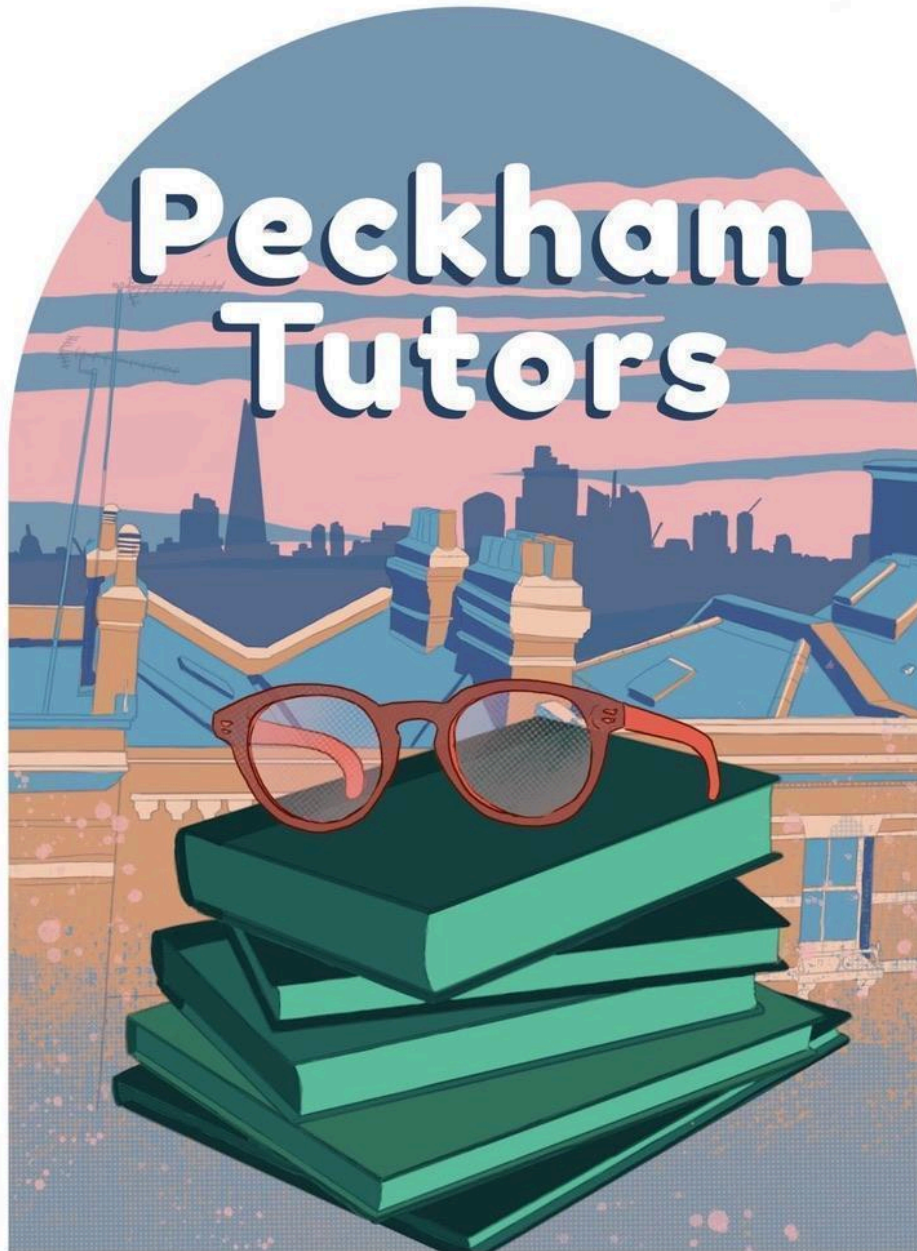


Peckham Tutors Ltd

Privacy Policy



1. Introduction

This Privacy Policy explains how Peckham Tutors Ltd (“Peckham Tutors”, “we”, “our”, or “us”) collects, uses, stores, and protects personal data in connection with our tutoring services and website.

We are committed to handling personal data lawfully, fairly, securely, and transparently in accordance with applicable UK data protection legislation, including the UK General Data Protection Regulation (“UK GDPR”) and the Data Protection Act 2018.

By using our website or engaging with our services, you acknowledge the practices described in this Privacy Policy.

2. Data Controller

For the purposes of UK data protection legislation, the data controller is:

Peckham Tutors Ltd
Company No. 17216958
Registered in England & Wales

Registered Office:
28a Tresco Road
London
SE15 3PX
United Kingdom

Email: hello@peckhamtutors.co.uk

3. Personal Data We Collect

We may collect and process the following categories of personal data.

Information provided directly by Clients, Parents, Guardians, Students, or Tutors

This may include:

- names,
- email addresses,
- telephone numbers,
- postal addresses,
- school and year group information,
- academic information,
- lesson scheduling information,
- payment and invoicing details,
- and any other information voluntarily provided in connection with tutoring services.

Information collected automatically through our website

This may include:

- browser type,
- device information,
- IP address,
- operating system,
- website usage information,
- and anonymous analytics or cookie-related data.

This information is generally collected for website functionality, security, and service improvement purposes.

4. How We Use Personal Data

We may use personal data for the following purposes:

- arranging and managing tutoring services,
- matching Students with Tutors,

- communicating with Clients and Tutors,
- scheduling lessons,
- issuing invoices and administering payments,
- safeguarding and compliance purposes,
- responding to enquiries,
- improving our services and website,
- and complying with legal obligations.

Where consent has been provided, we may also use contact details to send relevant updates or communications.

5. Lawful Basis for Processing

We process personal data only where we have a lawful basis to do so.

This may include where processing is:

- necessary for the performance of a contract,
- required to comply with legal obligations,
- necessary for our legitimate interests,
- or based on consent.

6. Sharing of Personal Data

We take privacy seriously and do not sell personal data to third parties.

We may share limited personal data with Tutors introduced through Peckham Tutors Ltd where necessary for the delivery of tutoring services. This may include:

- Student name,
- year group,
- school information,
- relevant academic information,
- and contact details required for scheduling lessons.

Tutors are expected to treat all personal data confidentially and to comply with applicable data protection obligations.

We may also share information with trusted third-party service providers who support our operations, such as:

- invoicing software,
- payment systems,
- communication platforms,
- or website hosting services.

Where this occurs, appropriate safeguards are implemented.

7. Data Security

We implement reasonable technical and organisational measures to protect personal data from:

- unauthorised access,
- misuse,
- disclosure,
- alteration,
- or loss.

While we take reasonable precautions, no method of electronic transmission or storage can be guaranteed to be completely secure.

8. Data Retention

We retain personal data only for as long as reasonably necessary to:

- provide services,
- comply with legal obligations,
- maintain accounting records,

- meet safeguarding requirements,
- and resolve disputes where necessary.

Data that is no longer required will be securely deleted or anonymised where appropriate.

9. Children's Privacy

Our services are intended primarily for parents and guardians arranging tuition for students.

We do not knowingly collect personal data directly from children under the age of 15 without parental involvement or consent.

10. Your Rights

Under UK data protection law, you may have the right to:

- request access to personal data we hold about you,
- request correction of inaccurate information,
- request deletion of personal data,
- object to or restrict certain processing activities,
- withdraw consent where processing is based on consent,
- and raise concerns regarding the use of your personal data.

Requests may be submitted using the contact details provided below.

11. Cookies & Website Usage

Our website may use cookies or similar technologies to improve website functionality and user experience.

Cookies may be used for:

- website analytics,
- security,
- performance monitoring,
- and functionality purposes.

You may adjust your browser settings to refuse cookies if you prefer.

12. Third-Party Links

Our website may contain links to third-party websites or services, including external educational resources or communication platforms.

We are not responsible for the privacy practices or content of external websites.

13. Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes in:

- legal requirements,
- business operations,
- or our data handling practices.

The most recent version published on our website will apply.

14. Contact Details

If you have any questions regarding this Privacy Policy or how personal data is handled, please contact:

Peckham Tutors Ltd

Email: hello@peckhamtutors.co.uk

Registered Office:

28a Tresco Road

London

SE15 3PX

United Kingdom

Last updated: May 2026