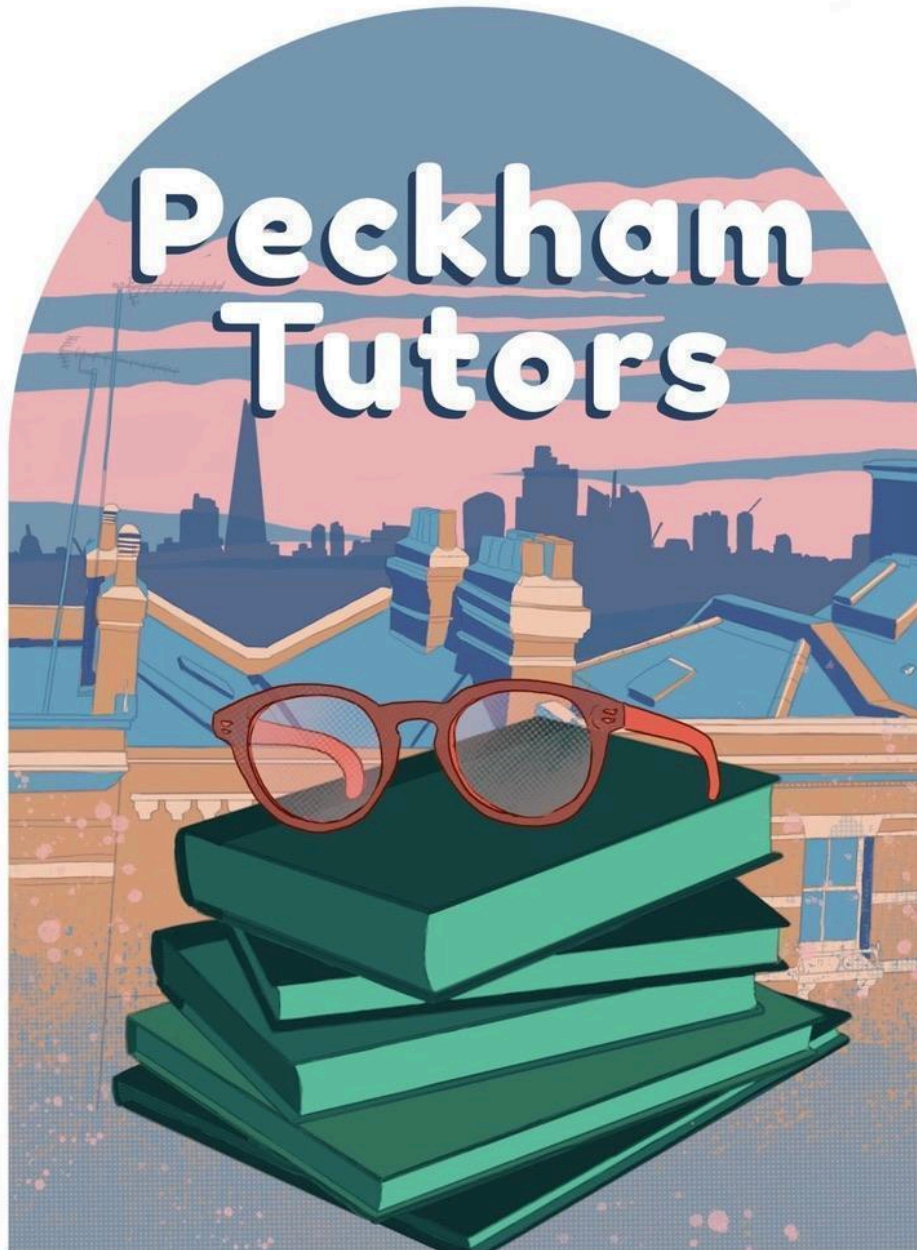


Peckham Tutors Ltd

Terms & Conditions



1. Introduction

These Terms & Conditions govern the provision of tutoring services arranged through Peckham Tutors Ltd (“Peckham Tutors”, “we”, “our”, or “us”).

By engaging a tutor through Peckham Tutors Ltd, the Client agrees to be bound by these Terms & Conditions together with any agreed lesson arrangements, invoices, and related policies.

2. Role of Peckham Tutors Ltd

Peckham Tutors Ltd acts as an agency introducing Clients to suitably qualified and vetted Tutors.

Once tuition arrangements have been agreed, the tutoring relationship exists between the Client and the Tutor. Peckham Tutors Ltd facilitates introductions, safeguarding checks, invoicing, and ongoing support but is not responsible for the Tutor’s teaching methods, lesson content, or academic outcomes.

3. Tuition Arrangements

Lesson arrangements including:

- lesson length,
- fees,
- location,
- subject,
- tutor allocation,
- and scheduling

will be agreed in advance between the Client, Tutor, and/or Peckham Tutors Ltd.

Tuition may be delivered:

- online,
- in person,
- or in another agreed format.

For online tuition, Clients are responsible for ensuring that the Student has access to:

- a suitable device,
- a stable internet connection,
- and an appropriate learning environment.

4. Fees, Invoicing & Payment

Fees for tuition will be agreed in advance.

Peckham Tutors Ltd will normally issue invoices monthly for lessons delivered during the preceding period unless otherwise agreed.

Invoices are payable within 48 hours of issue.

Failure to make payment within this timeframe may result in:

- suspension of tuition,
- cancellation of future lessons,
- or termination of the tutoring arrangement.

Peckham Tutors Ltd reserves the right to discontinue tuition arrangements in cases of persistent non-payment.

5. Cancellations & Notice

Cancellation and notice requirements will be agreed at the start of tuition.

Unless otherwise agreed in writing:

- lessons cancelled with less than 48 hours' notice may be charged in full,

- and ongoing tuition arrangements may require notice to terminate.

Where a trial period has been agreed, separate cancellation arrangements may apply during that period.

6. Client Responsibilities

The Client (being the parent, guardian, or adult student) agrees to:

- Ensure timely payment of invoices.
- Make reasonable efforts to adhere to agreed lesson times.
- Provide an appropriate environment for tuition.
- Ensure respectful and appropriate conduct during lessons.
- Communicate any concerns or proposed changes promptly.
- Adhere to agreed cancellation and notice requirements.

The Client is responsible for the cost of any agreed learning materials or examination resources unless otherwise stated.

7. Tutor Responsibilities

Tutors introduced by Peckham Tutors Ltd agree to:

- Prepare and deliver lessons appropriate to the Student's needs.
- Arrive punctually and communicate any delays promptly.
- Maintain professional standards and boundaries at all times.
- Provide reasonable feedback regarding progress where appropriate.
- Notify Peckham Tutors Ltd of any relevant changes affecting tuition arrangements.

8. Safeguarding & Conduct

All tutors introduced through Peckham Tutors Ltd hold enhanced DBS checks where appropriate.

Professionalism, confidentiality, and safeguarding standards are expected at all times.

For in-person tuition delivered in the family home, a parent or responsible adult is expected to remain on the premises for the duration of the lesson unless alternative arrangements have been agreed in advance with Peckham Tutors Ltd.

Peckham Tutors Ltd reserves the right to terminate tuition arrangements where safeguarding concerns or inappropriate conduct arise.

9. Liability

Peckham Tutors Ltd does not accept liability for:

- the content or delivery of lessons,
- academic outcomes,
- examination performance,
- or any loss arising from the actions or omissions of Tutors or Clients.

While we take reasonable steps to vet tutors and support tuition arrangements, Peckham Tutors Ltd shall not be liable for any indirect, incidental, or consequential loss arising from tutoring services.

Tutors are responsible for maintaining any insurance arrangements they consider appropriate.

Nothing in these Terms & Conditions excludes liability where such exclusion would be unlawful.

10. Agency Responsibilities

Peckham Tutors Ltd is responsible for:

- carrying out appropriate safeguarding and DBS checks where applicable,
- facilitating introductions between Tutors and Clients,
- providing ongoing support and communication where appropriate,
- and maintaining reasonable professional standards across the agency.

11. Privacy & Data Protection

Peckham Tutors Ltd processes personal data in accordance with applicable UK data protection legislation, including the UK GDPR and Data Protection Act 2018.

Please refer to our Privacy Policy for further information regarding:

- how personal data is collected,
- how it is used,
- and the rights of Clients and Tutors.

12. Governing Law

These Terms & Conditions shall be governed by and construed in accordance with the laws of England and Wales.

13. Company Information

Peckham Tutors Ltd
Company No. 17216958
Registered in England & Wales

Registered Office:
28a Tresco Road
London
SE15 3PX
United Kingdom

Last updated: May 2026