

May 18, 2024

Dear Tahoe Tyrol Homeowners:

Now that we have completed the return to The Helsing Group for our HOA management, we wanted to reach out and provide information and updates as of May 2024.

You should have received an information packet from Helsing, which includes instructions on making your monthly payments. Payments can be made online at <https://propertypay.firstcitizens.com/> Click the "Pay Assessment" link, and enter your personal details (name/email/phone), and then enter the following Property Details specific to your home:

**ManagementID** = 1513 (Helsing)

**Association ID** = 3893 (Tahoe Tyrol)

**Property ID** = ????? (this will be included in your information packet)

If you have not received your information packet for any reason, or need to request your property ID, please reach out to Helsing using the following information. You can also use this same contact information for any issues, questions, or concerns you may have.

**The Helsing Group, Inc**

4000 Executive Pkwy, STE 100

San Ramon, CA 94583

Phone: 925-355-2100 (select Option #

Email: [tahoetyrol@helsing.com](mailto:tahoetyrol@helsing.com)

We also wanted to inform our homeowners of the upcoming forest management activity which will take place in early June 2024. You may have noticed orange ribbons around many of the trees in our neighborhood. These have been identified by Elevated Tree Service as unhealthy, a fire hazard, or too close to structures (according to local Firewise practices). If the tree is on HOA common property – it will be removed once permits are approved by the TRPA. If the tree was within a homeowner's property line, an email was sent to see if a quote for removal was wanted by the property owner. We get a much better rate as a community in this manner. If you have any specific concerns with trees marked for removal, please contact us via Helsing or by responding to this email. Removal activity will commence in early June.

With the summer season upon us, the pool is now fully open. We do want to remind everyone that the pool/spa/clubhouse area is open daily from **9am to 9pm**. We do have cameras monitoring this area, and they are actively used to identify individuals who are not respecting these hours. Homes are very close to this area, and we ask that everyone respect these hours as a courtesy to others. Additionally, as a cost saving measure, we will not have a security patrol on duty this summer, but board members will be randomly checking pool passes. Please ensure you, and your guests/renters, have a valid pool pass (not just a key). If you do not have a pool pass, please contact Helsing at [tahoetyrol@helsing.com](mailto:tahoetyrol@helsing.com) to get a replacement. Due to lots of unauthorized use by people not living in our neighborhood we will be using pool passes to validate use only by those authorized/living in our neighborhood.

As a fire safety precaution, we have also instituted a Firewood Storage and Defensible Space standard for this year. You can find a copy at [www.tahoetyrol.org](http://www.tahoetyrol.org) We are requesting that every home clear a 10ft defensible space around their property, clearing this area of all combustible materials including pine needles, branches, leaves, etc. Standards regarding the proper storage of firewood are also listed in this document. Creating a defensible space, along with the forest management activity we have undertaken in HOA common grounds will help to protect our community from wildfire risk, and more closely aligns us with local “firewise” standards. This is beneficial not only from a safety perspective but may also help to reduce homeowner insurance costs when presented to your insurance company.

Lastly, we again wanted to thank everyone for the patience and understanding they have shown as we transitioned back to Helsing for our HOA Management services. If you have any questions or concerns please feel free to reach out to us.

With Kindest Regards,

Your Tahoe Tyrol HOA Board of Directors

Gregory Kling – President

Kate Carson – Vice President

Jerry Mitchell – Secretary

Peter Donnelly – Treasurer

Chris Grillone – Board Member