

Shimmel Operational Solutions: Privacy Policy

Shimmel Operational Solutions LLC ("we," "our," "us") values your privacy. This Privacy Policy explains how we collect, use, and protect your personal information when you engage with our website, LinkedIn page, services, and lead generation forms.

1. Information We Collect

When you interact with our services, we may collect the following information:

- Name and contact details (such as email address and phone number)
- Professional or business information provided through forms or consultations
- Information related to your leadership, career, or business development needs
- Technical information such as IP address and browsing behavior on our website

2. How We Use Your Information

- Respond to inquiries and provide requested services
- Deliver assessments, coaching, consulting, and related resources
- Communicate updates, offers, or newsletters (you may opt out at any time)
- Improve our services, content, and website experience
- Comply with legal and regulatory requirements

3. How We Share Your Information

We do not sell your personal information. We may share information only with:

- Trusted service providers who help us deliver our services (e.g., email platforms, scheduling tools)
- Legal authorities if required by law or to protect our rights and safety

4. Data Security

We implement appropriate technical and organizational measures to safeguard your personal data. While no method of transmission or storage is 100% secure, we strive to protect your information from unauthorized access, use, or disclosure.

5. Your Choices and Rights

- Request access, correction, or deletion of your personal information
- Opt out of marketing emails by clicking "unsubscribe" in any message
- Contact us to exercise additional rights available under applicable privacy laws

6. Cookies and Tracking

Our website may use cookies and similar technologies to improve your browsing experience. You can adjust your browser settings to refuse cookies if you prefer.

7. Links to Third-Party Sites

Our website and social media may link to external sites. We are not responsible for the privacy practices of third-party websites.

8. Contact Us

If you have questions or concerns about this Privacy Policy, please contact us:

Email: shimmelk@operationalsos.com Phone: (870) 232-6684 Website: https://www.operationalsos.com

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