

Ministry of Children,  
Community and Social Services

Ministère des Services à  
l'enfance et des Services  
sociaux et communautaires



Developmental and Supportive  
Services Branch

Direction des services aux  
personnes ayant une déficience  
intellectuelle et des services de  
soutien

315 Front Street West, 4<sup>th</sup> Floor  
Toronto ON M7A 0B8

315, rue Front Ouest, 4<sup>e</sup> étage  
Toronto (Ontario) M7A 0B8

October 23, 2023

Cheryl Perera  
Executive Director  
Aptus Treatment Centre  
40 Samor Road  
Toronto, ON  
M6A 1J6

Dear Cheryl Perera:

**RE: AGENCY COMPLIANCE**

The Ministry conducts compliance inspections of all Ministry-funded service agencies under the *Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008* (SIPDDA). The specific standards of care and safety requirements that agencies are required to comply with are set out in Ontario Regulation 299/10 Quality Assurance Measures (QAM) and/or in policy directives.

The primary purpose of an inspection is to assess service agency compliance with legislation and policy directives, and seek to ensure that service agencies are fully aware of their responsibilities. Agencies may be provided with support to come into compliance.

Compliance inspections are intended to provide assurances to the Ministry, members of the public, stakeholders and individuals receiving services and supports that adults with developmental disabilities are receiving quality standards of care, in a safe and secure environment. Inspections are designed to be both transparent and fair. They are conducted systematically, using a consistent approach for all service agencies, for maximum thoroughness and equitableness.

I am writing with respect to the compliance inspection of your agency that took place from October 17, 2023 through October 23, 2023. The Ministry is pleased to inform you that Aptus Treatment Centre was found to be **IN COMPLIANCE** with Ontario Regulation 299/10 of SIPDDA (Quality Assurance Measures) and/or policy directives applicable to MCCSS-funded services and supports for adults with developmental disabilities.

Aptus Treatment Centre will be responsible for managing any specific inquiries regarding the results of the compliance inspection.

The Ministry requires this letter to be posted in a public location within the agency.

Sincerely,

A handwritten signature in cursive script that reads "Kelly Huntington".

Kelly Huntington  
A/Manager  
Quality Assurance and Compliance Unit

Attachments:  
Inspection Report

c.  
Matthew Austin, Program Supervisor, Central Region  
Salima Hussein, Program Supervisor, Toronto Region  
Shannon Jones-Turner, Program Advisor, Quality Assurance Compliance Unit  
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