



July 15, 2025

Cheryl Perera  
Executive Director  
Aptus Treatment Centre  
40 Samor Road  
Toronto, ON  
M6A 1J6

Dear Cheryl:

**RE: SERVICE AGENCY COMPLIANCE**

The ministry conducts compliance inspections of all ministry-funded service agencies and application entities under the *Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008* (SIPDDA). The specific requirements that service agencies and application entities are required to comply with are set out in Ontario Regulation 299/10 Quality Assurance Measures (QAM) and/or in policy directives.

The primary purpose of an inspection is to assess service agencies' and application entities' compliance with QAM and the policy directives made under SIPDDA, and seek to ensure that service agencies and application entities are fully aware of their responsibilities. Inspections are designed to be both transparent and fair. They are conducted systematically, using a consistent approach for all service agencies and application entities, to support thoroughness and equity.

Compliance inspections are intended to provide assurances to the ministry, members of the public, stakeholders and individuals receiving services and supports, that the ministry-funded services and supports meet ministry requirements. Service agencies and application entities may be provided with support to come into compliance.

I am writing with respect to the compliance inspection of your organization that took place between June 23, 2025 and June 30, 2025. The ministry confirms that Aptus Treatment Centre was found to be **IN COMPLIANCE** with Ontario Regulation 299/10 of SIPDDA (Quality Assurance Measures) and/or policy directives applicable to MCCSS-funded services and supports for adults with developmental disabilities.

Aptus Treatment Centre will be responsible for managing any specific inquiries regarding the results of the compliance inspection.

The Ministry requires this letter to be posted in a public location within the service agency.

Sincerely,

A handwritten signature in black ink, appearing to read "Kevin", written over a series of horizontal dotted lines.

Kevin Lockwood  
Manager  
Developmental Services Quality Assurance and Compliance

Attachments:  
Inspection Report

c.  
Matthew Austin, Program Supervisor, Toronto Region  
Dede Batson, Program Advisor, Developmental Services Quality Assurance and Compliance  
Louisa Calomeni, Board President, Aptus Treatment Centre  
[DSinspections@ontario.ca](mailto:DSinspections@ontario.ca)