

A licensed pharmacist is available **24 hours a day, 7 days a week** for urgent pharmacy-related clinical questions. After-hours calls are directed to the pharmacist on call.

Our goal is to respond to clinical communications within **30 minutes**.

For after-hours pharmacy assistance, call **Premium Rx Pharmacy at (347) 392-3913**.
SPECIALTY PHARMACY ADMISSION IN...

Emergency, Disaster, or Unavailable Medications

If an emergency, disaster, insurance issue, supply issue, or other circumstance prevents Premium Rx Pharmacy from providing your medication as expected, we will work to address your medication needs.

When necessary, Premium Rx Pharmacy will coordinate with your prescriber, communicate available options to you, and arrange a transfer or referral to another pharmacy if your medication needs cannot otherwise be met. SPECIALTY PHARMACY ADMISSION IN...

In the event of an emergency or disaster, Premium Rx Pharmacy will make reasonable attempts to contact affected patients and will prioritize patients based on the urgency of their need for service.

If needed, patients may also contact:

- A local pharmacy near their location
- A local hospital
- Local emergency medical services by calling **911**
- FEMA SPECIALTY PHARMACY ADMISSION IN...

Medical Emergencies

For an immediate medical emergency, call 911 or seek immediate emergency medical attention.